



FUSE
Frequent User
Systems Engagement
Unconventional Wisdom

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John Jay College
Prisoner Reentry Institute
October 6, 2011

NEW YORK STATE

David J. Swarts
Commissioner of Motor Vehicles

ENHANCED

DRIVER LICENSE

ID: 012 345 678

CLASS D

DOCUMENT
SAMPLE, LICENSE
2345 ANYPLACE AVE
ANYTOWN NY 12345

DOB: 06-09-85

SEX: F EYES: BR HT: 5-09

E: NONE

R: NONE

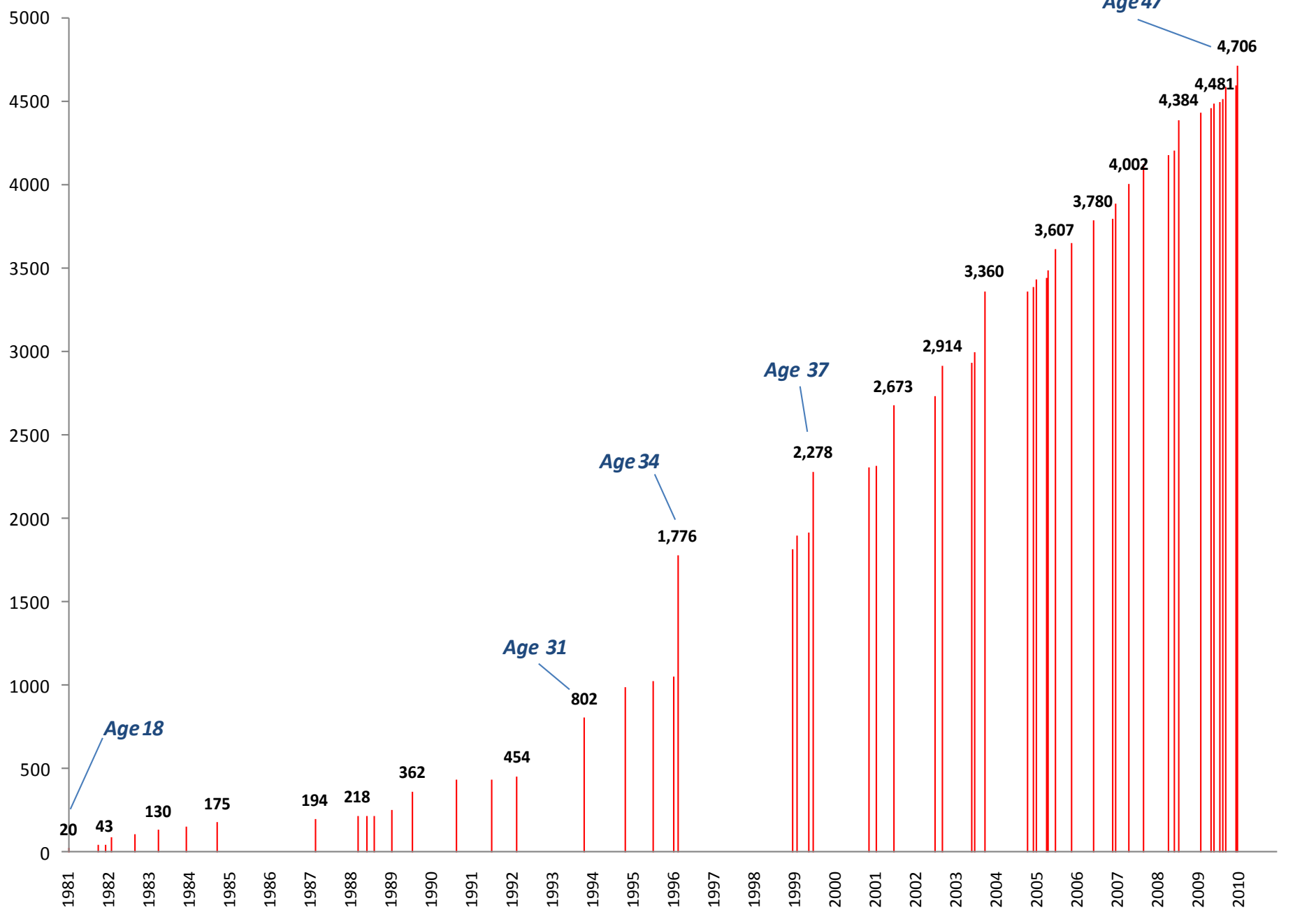
ISSUED: 09-30-08 **EXPIRES: 10-01-16**

**YOUR
STORY
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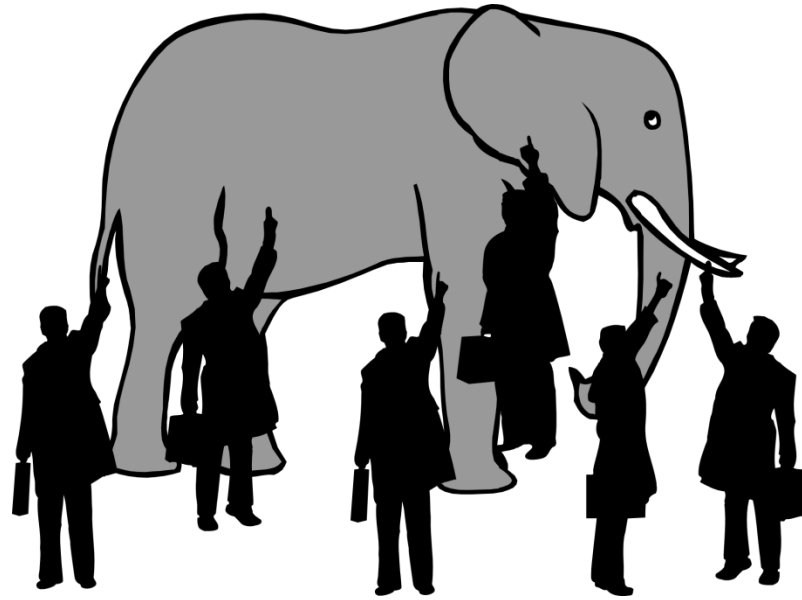
Sample License Document

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Client "X" Cumulative DOC Days

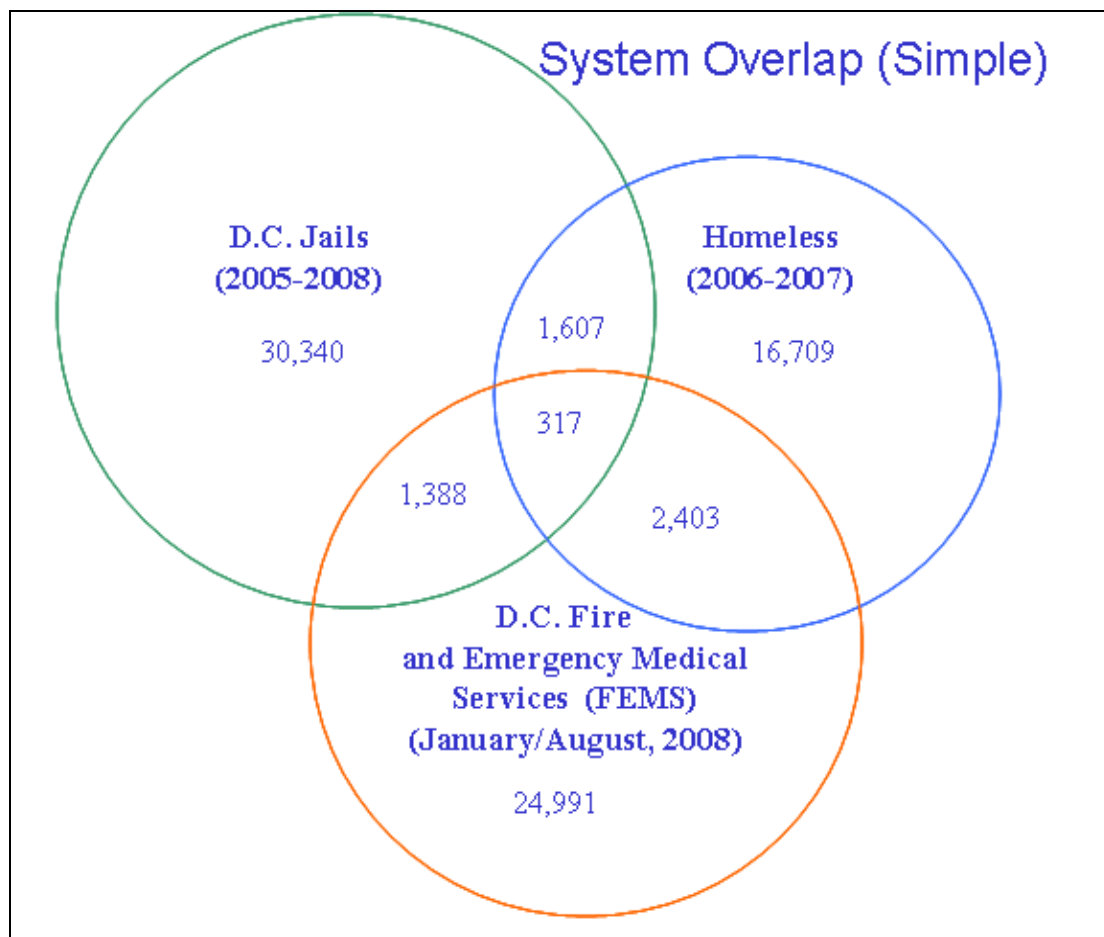


“Touching the Elephant in the Dark”



- Government agencies break down organic issues
- Each agency has only a piece of the larger story
- Solutions become piecemeal, focused on the part of the problem the agency has tools to address

The Institutional Circuit of Homelessness and Crisis Service Systems

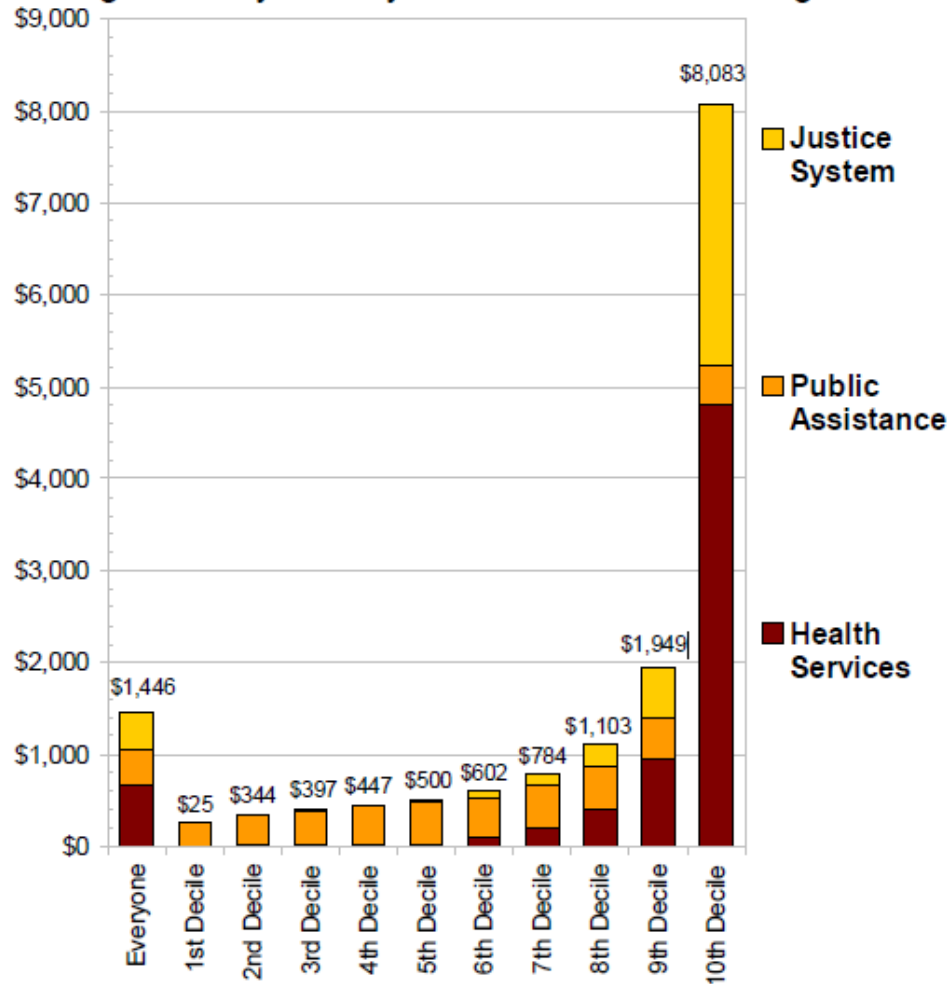


- Indicates complex, co-occurring social, health and behavioral health problems
- Reflects failure of mainstream systems of care
- Demands more comprehensive intervention (supportive housing)

Source: Urban Institute (2009)

Costs of Homelessness

Figure 2
Average Monthly Cost by Decile for Homeless Single Adults

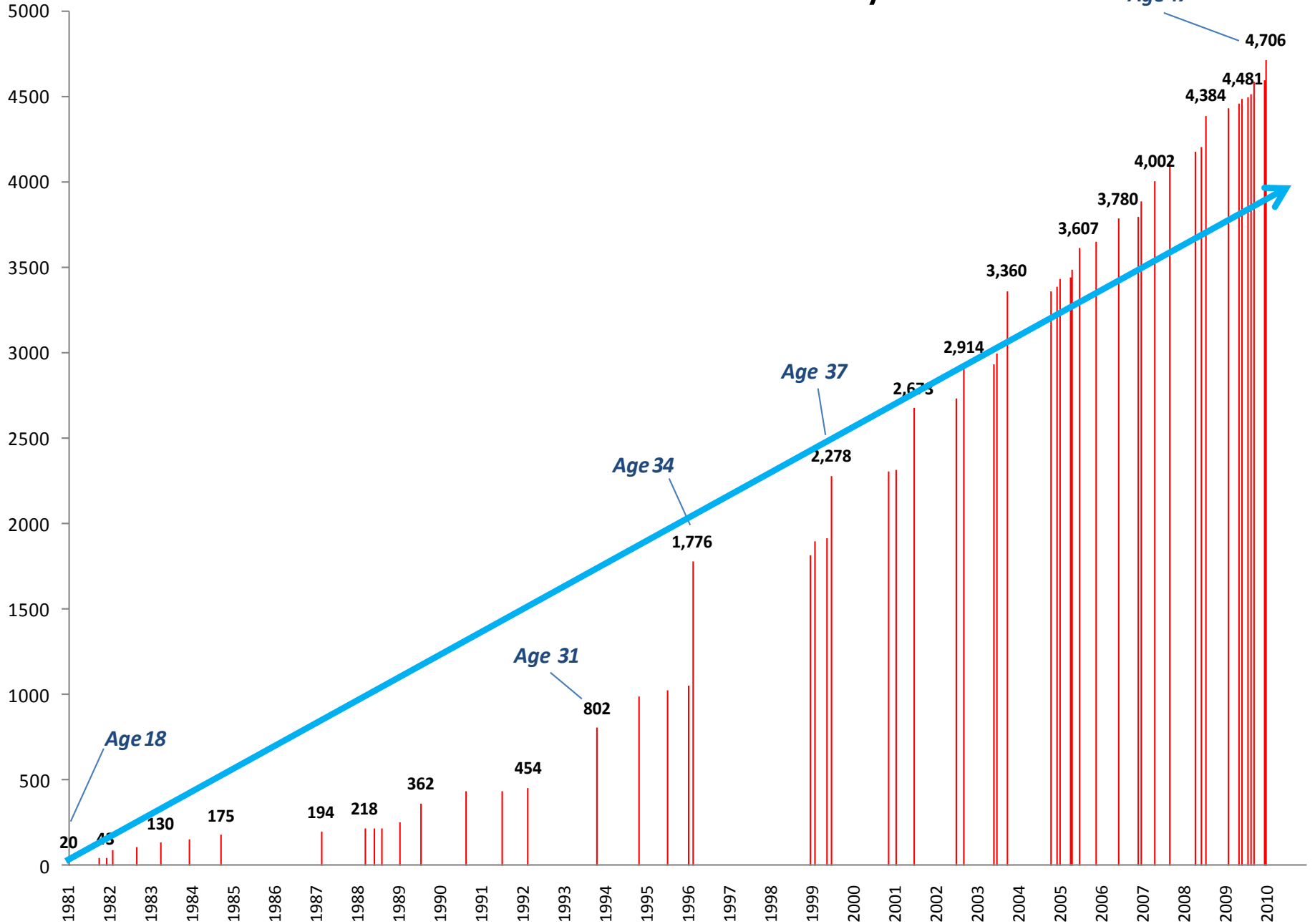


Source: 9,186 homeless General Relief recipients in Los Angeles County. Costs in 2008 dollars.

- Assessed likelihood of top 10 characteristics differentiating the 10th decile
- 5 of those characteristics were related to criminal justice

Source and Image:
Flaming, Matsunaga & Burns. 2010. *Tools for Identifying High-Cost, High-Need Homless Persons, Economic Roundtable.*

Cumulative DOC Days



**Solution:
Frequent User
Systems Engagement
(FUSE) Initiative**

FUSE Premise

Thousands of people with chronic health conditions cycle in and out of crisis systems and homelessness - at great public expense and with tremendous human consequences.

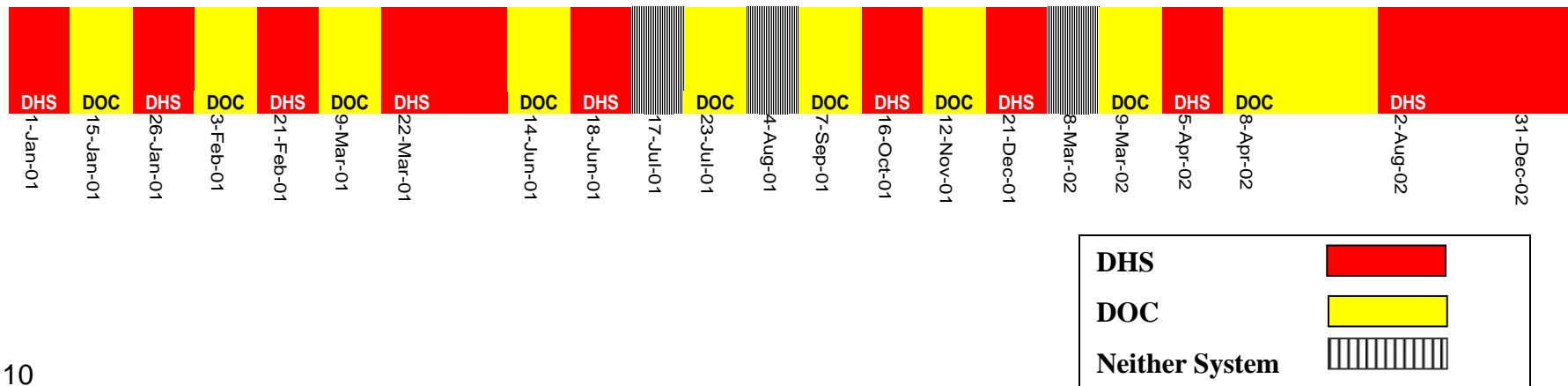
A multi-systemic response can succeed where a fractured approach has failed.

Providing supportive housing to this group will improve life outcomes for the tenants, make public resources more efficient, and create cost avoidance.

New York City FUSE

- Interagency public-private collaboration
- Demonstration initiative to test the premise of FUSE
- Provide supportive housing with “front-loaded” intensive case management services for frequent users of jail and shelter
- 190 Apartments over two phases housing over 200 people

Frequent User Case Study



Implement Collaboration

Partner	Role
NYC Departments of Correction and Homeless Services	Data matching, program oversight, policy advocacy, service enhancement funding, facilitate jail and shelter in- reach
NYC Department of Health and Mental Hygiene	Services and operating funding and program oversight
CSH	Program design, assembled and coordinated funding, program oversight and troubleshooting, TA/training
NYC Housing Authority / Housing Preservation and Development	Provide and administer Section 8 vouchers
JEHT Foundation / Langeloth Foundation / OSI	Provided funding for service enhancements and evaluation
NYC OMB	Program oversight
John Jay College / Columbia University	Program evaluation
9 Non-Profit Housing and Service Providers	Provide direct services and housing support (BCHS, BRC, CAMBA, Common Ground, Community Access, Jericho Project, Palladia, Pathways to Housing, and WPA)

Cross-System Data Match

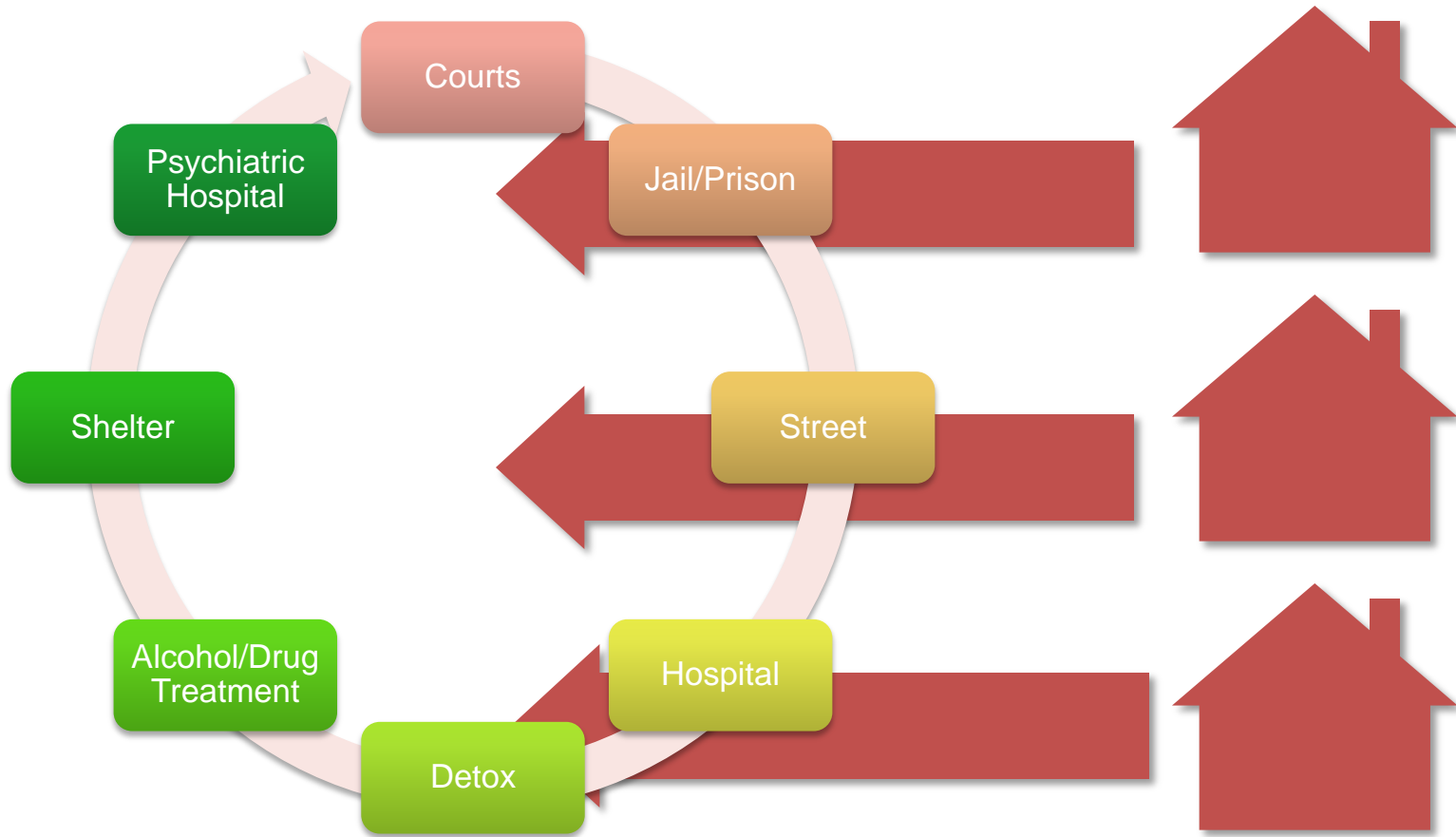
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NAME	CLIENT_ID	DOC_LOS	DHS_LOS	SHELTER	DOCFacility
Page, J.	9862966231	45	98	Fortune	RMSC
Moser, R.	9862966248	64	132	CSH	EMTC
Jacobs, A.	2511910236	75	64	John Jay	RMSC

Assertive In-Reach

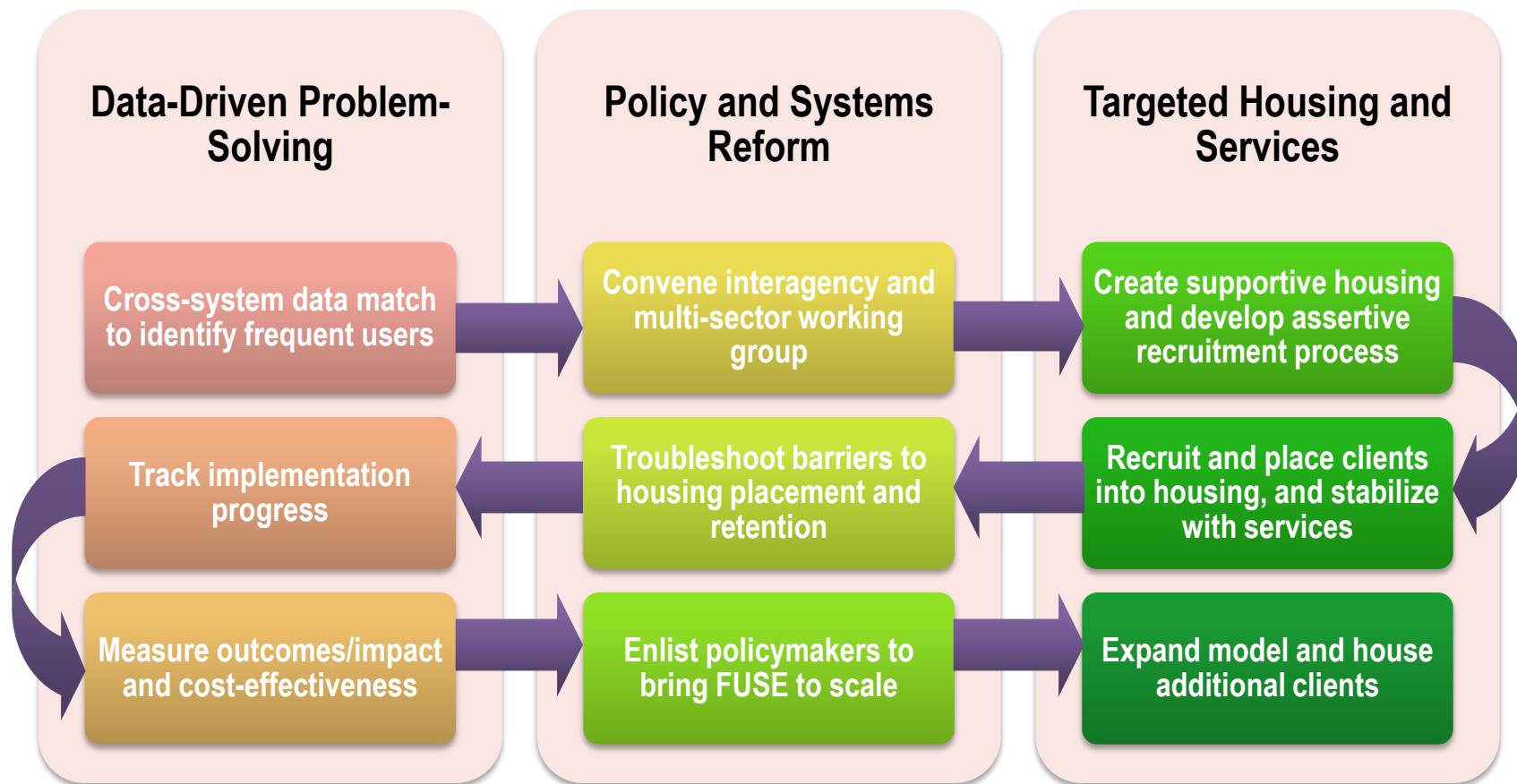


Supportive Housing

- Section 8 Housing Choice Vouchers (or State rental assistance programs) + Mobile Intensive Case Management Services
- Unit set-asides in new supportive housing buildings or existing supportive housing with turnover
- Providers trained in Motivational Interviewing, navigating criminal justice system, harm reduction, recognizing “symptoms” of incarceration



Pillars and Steps of FUSE



John Jay College Phase 1 Evaluation Outcomes

One year later...

- 91% Housing Retention

- 92% Reduction in Shelter Use

- 53% Reduction in Jail Use

	DOC		DHS	
	FUSE	Comparison	FUSE	Comparison
Average Days Pre	52.8	45.0	58.2	26.6
Average Days Post	25.0	36.0	4.6	7.0
Average Days Avoided	27.8	9.0	53.6	19.6
% Days Avoided	53%	20%	92%	74%
% Reduction Attributable to FUSE	33%		18%	
Days Reduced Attributable to FUSE	17.2		10.7	
Per Diem Jail/Shelter Cost	\$129		\$68	
Annual Cost Offset Per Person	\$3,586		\$3,645	
Adjusted Annual Cost Offset Per Person	\$2,224		\$729	
Annual DOC & DHS Cost Offset Per Person	\$7,231			
TOTAL DOC & DHS Cost Offsets for 190 Individuals	\$1,373,890			

Jacobs, Fisher, & White.
John Jay College

Columbia University

Phase 3 Evaluation Goals

Goal

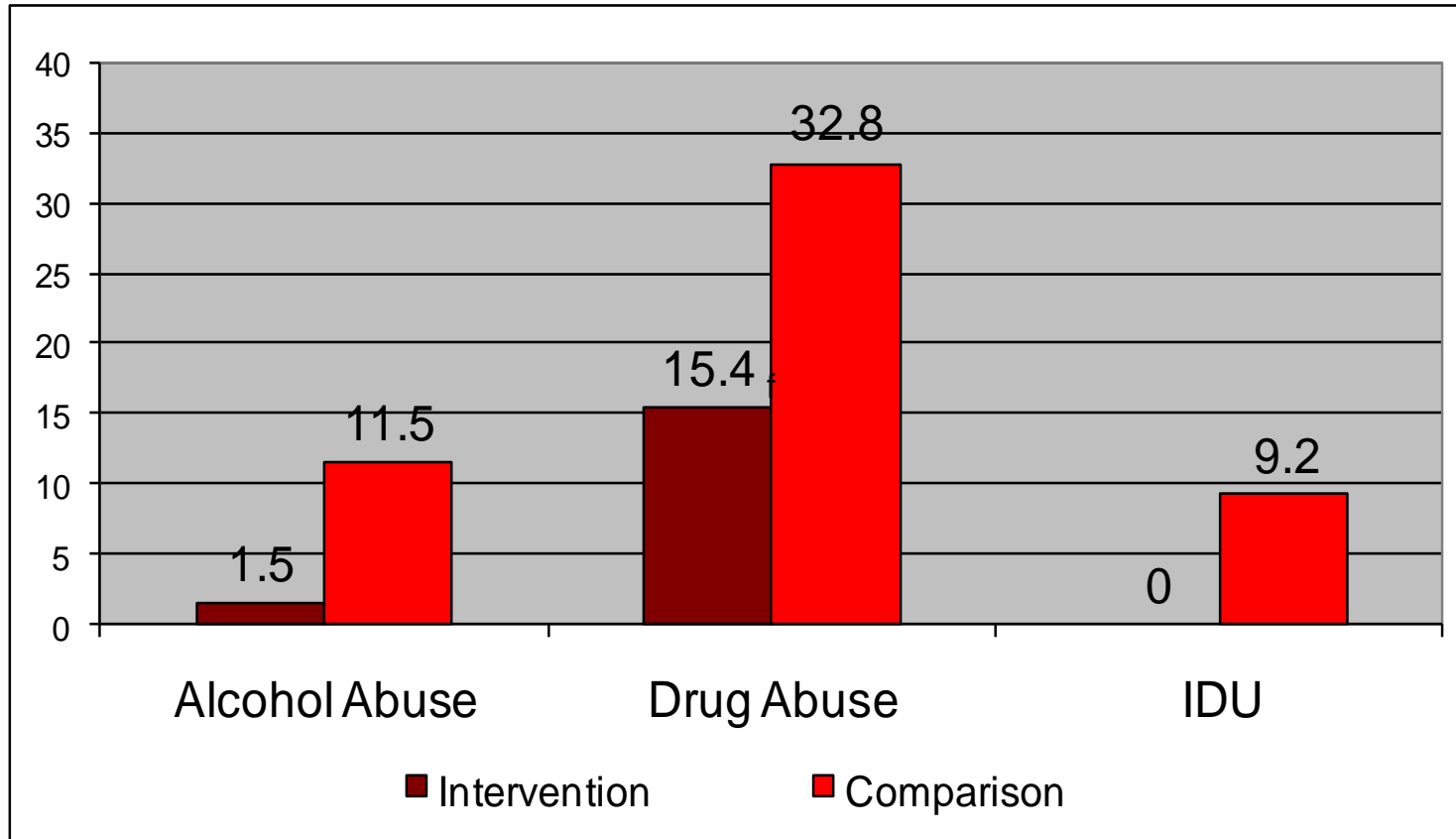
- Learn more about the individual characteristics, health, and social impacts
- Examine longer-term effects of the project
- Understand patterns of system involvement

Approach

- In depth structured interviews with historic follow-back
- 2 year scope for interviews and administrative data
- Trajectory analysis

Alcohol and Substance Abuse

Substance Abuse Six months After Baseline*

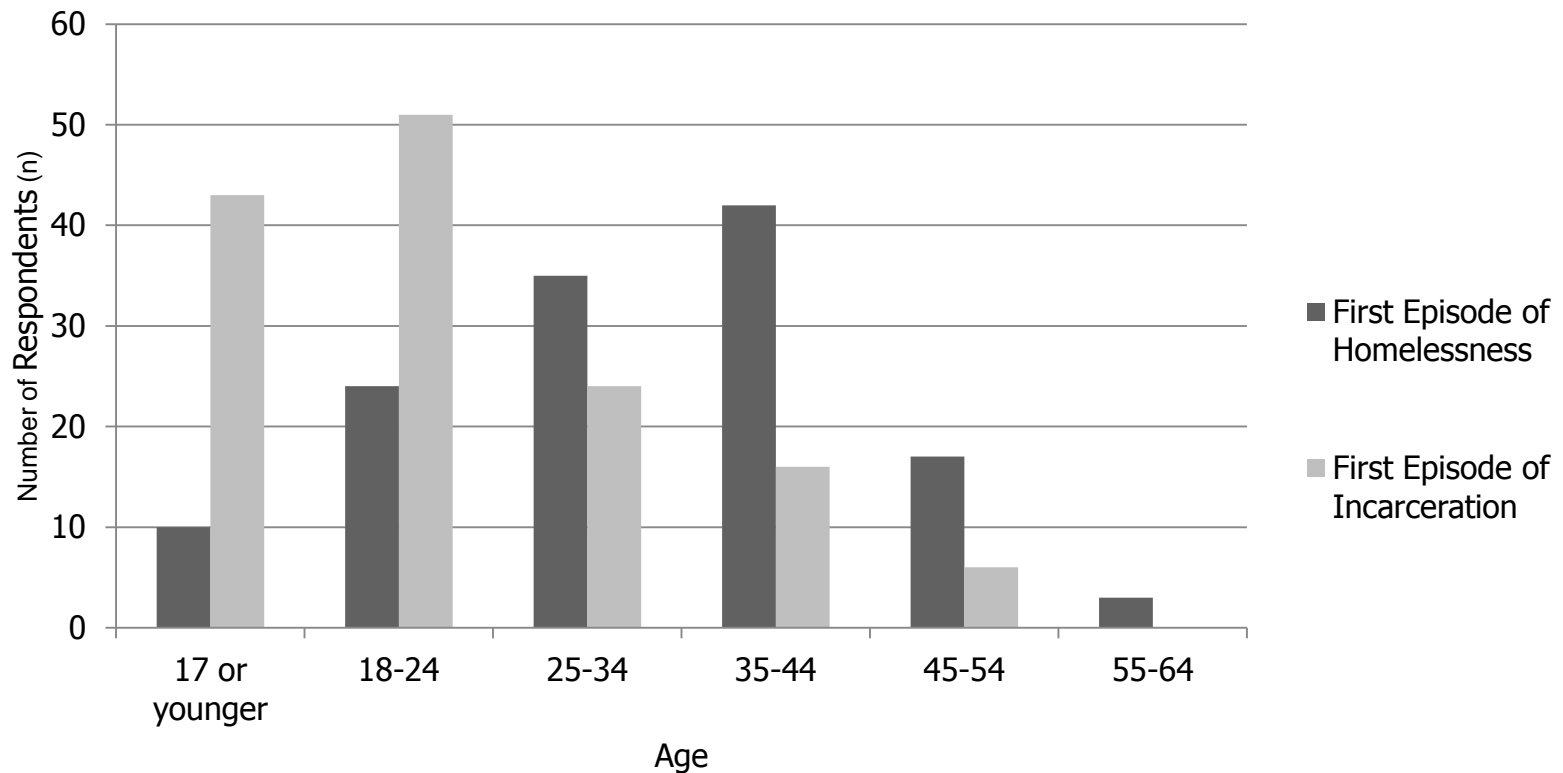


Note: No differences in baseline regarding drug use patterns

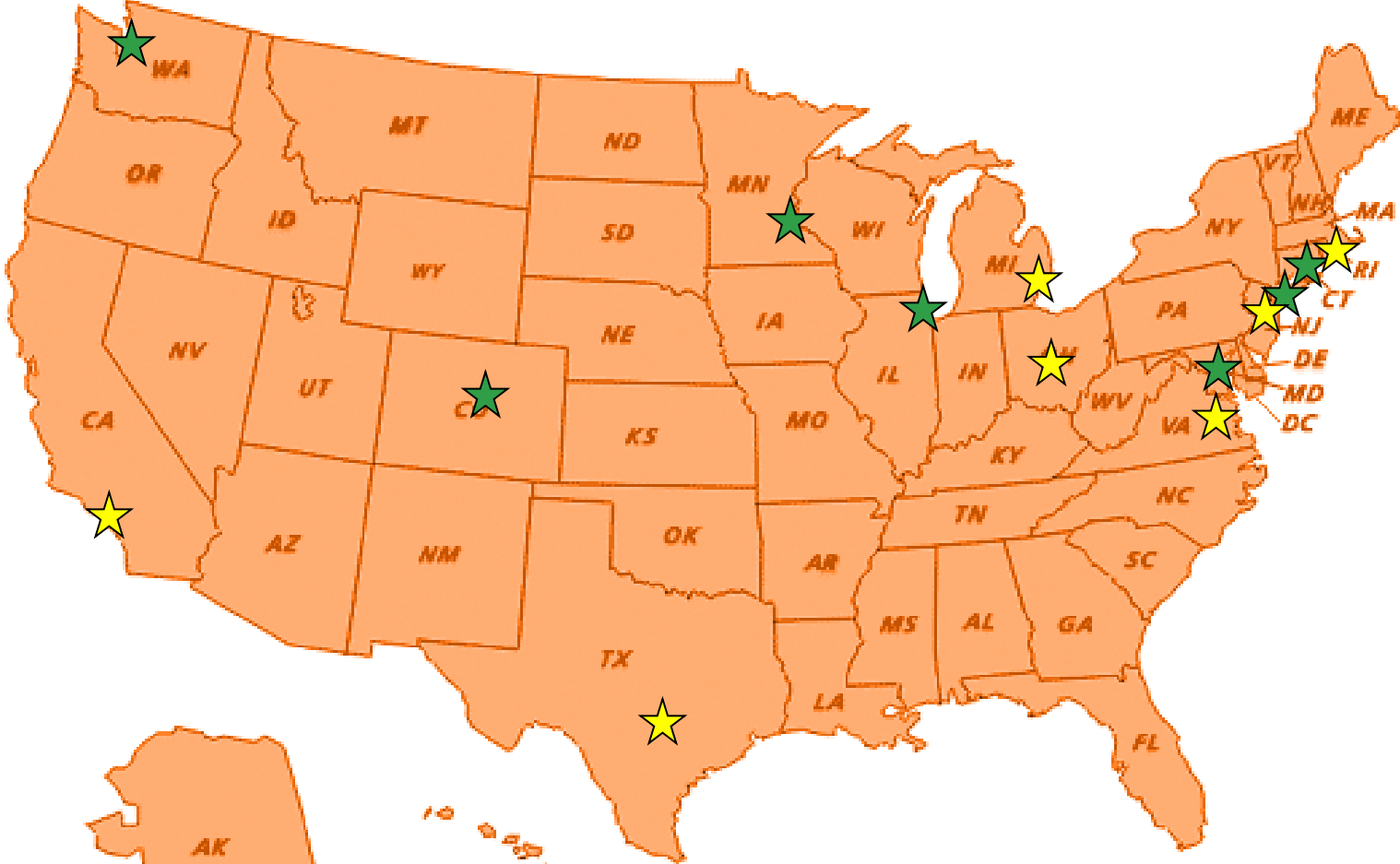
Aidala, Bozack, McAllister, & Yamogida. Preliminary findings, do not quote or cite without express permission



Incarceration More often Before Homelessness

Age at First Episode of Homelessness and Incarceration



FUSE Replication



	Implementing FUSE
	Planning FUSE

“Institutional Creep”

Institution

Client

Fractured solutions to complex problems result in the expansion of the wrong systems.



Because
Housing
can look
like this

or this...

Atlantic Men's Shelter



Staten Island Inpatient Detox



Bedford Hills



Rikers Island



We can do better!



For More Information

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