

MARIA J. D'AGOSTINO
Curriculum Vitae
Summer 2011

Department of Public Management
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New York, NY 10019

John Jay College of Criminal Justice
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CURRENT APPOINTMENT

Assistant Professor
City University of New York
John Jay College of Criminal Justice
Department of Public Management
Fall 2007-Present

EDUCATION

Ph.D. Public Administration, 2006
Rutgers, The State University of New Jersey
An Assessment of Service Learning and Its Impact on Social Capital

M.A. (Human Rights and Democracy), September 2000
University of Padova, Italy
Thesis: How can active citizenship for children be obtained in the process of globalization?

B.A., May 1994
Fordham University
Political Science and Sociology

PUBLICATIONS

Peer Reviewed

D'Agostino, M.J. & Kloby, K. (Forthcoming 2011). *Where are our neighbors? Reflections of Community Leaders on the Rebuilding Efforts in New Orleans*, Administration & Society.

D'Agostino, M. J. (Forthcoming 2011). *Making Sense of Women's Career Progression: Utilization of Work/Life Practices in State Government Agencies*, Public Administration and Management.

D'Agostino, M.J. & Levine, H. (Forthcoming 2011). *The Effectiveness of Nonprofits during Times of Fiscal Stress*, International Journal of Society Systems Science.

D'Agostino, M. J & Visser, A. (2010). *Administrative Barriers to Youth Civic Engagement*, International Public Management Review, 11, 3, 88-103.

D'Agostino, M. J, Carrizales, T., Melitiski, J. & Schwester, T. (2010) *A Study of E-government and E-governance: An Empirical Examination of Municipal Websites*. Public Administration Quarterly, 35, 1.

D'Agostino, M.J. (2010) *Measuring Social Capital as an Outcome of Service Learning*. Innovative Higher Education, 35, 313-328.

D'Agostino, M.J. & Levine, H. (2010) *The Career progression of women in state government agencies*. *Gender in Management: An International Journal*, 25, 2, 22-36.

D'Agostino, M. J. (2009). *Volunteers: Beyond Government Partners*. *International Journal of Volunteer Administration*, 26, 3, 51-54.

D'Agostino, M. J. (2009). *Securing an Effective Voice for Citizens in Intergovernmental Administrative Decision Making*. *International Journal of Public Administration Review*, 32, 8, 658-680.

D'Agostino, M. J. (2008) *Fostering a Civically Engaged Society: The University and Service Learning*, *Journal of Public Affairs and Education*, 14, 2, 192-202.

D'Agostino, M. J., Holzer, M. & Schwesler, R. (2006). *Enhancing the Prospect for Deliberative Democracy: The America Speaks Model*. *The Innovation Journal*, 11, 1, 1-20.

In Progress

D'Agostino, M. J. & Levine, H. *Managing Volunteers During Times of Fiscal Stress (working title)*

Rubin, M. & D'Agostino, M.J. *The Progress of Women in ASPA 2000-2009 (working title)*. *Public Administration Review*.

White Papers

D'Agostino, M. J. 2006. *Social Capital: Lessons from a Service-Learning Program*, Park University, International Center for Civic Engagement

Book Chapters

D'Agostino, M. J. 2006. *A Unique Civic Engagement Tool: The AmericaSpeaks 21st Century Town Hall Meeting*, for Measuring Government Performance, Public Sector Accountability and Public Participation, Auerbach Publications, New York: NY

D'Agostino, M.J. 2004. *Directories of Public Government Agencies*. With Marc Holzer and Tony Carrizales, for Research and Information for Public Administration, Marc Holzer, Audrey Redding-Raines and Wenxuan Yu, editors. (New York: United Nations Public Administration Network and Washington, D.C.: American Society for Public Administration)

Book Reviews

D'Agostino, M.J. (2011). *Reviving Democracy via New and Traditional Media*. *Public Administration Review*, 1, 2, 306-307.

Other

D'Agostino, M.J. (Forthcoming 2012). *Citizen 2.0: Public and Governmental Interaction through Web 2.0 Technologies*, edited with Kathryn Kloby, IGI-Global publishers.

D'Agostino, M.J. (2010). *Women and Public Administration: Theory and Practice*, Edited with Helisse Levine, Jones and Bartlett Learning.

D'Agostino, M. J. (2009). Contributor to Public Administration terms in *SAGE Glossary of the Social and Behavioral Sciences*, Edited by Larry Sullivan.

D'Agostino, M.J. (2008). *Volunteers: An Untapped Resource*, *Public Manager*, Vol. 37, No. 2.

HONORS AND AWARDS

- 2008 *Outstanding Professor Award*, The Master's of Public Administration Association
2006 *Founders' Forum Fellowship*, The American Society for Public Administration
2005-2006 *Dissertation Fellowship*, Rutgers University, Newark
2003-2006 *Teaching Assistantship*, Rutgers University, Newark
2002-2003 *Graduate Fellowship*, Rutgers University, Newark
2005 *Pi Alpha Alpha*, National Honor Society for Public Affairs and Administration

GRANTS

- 2010 PSC-CUNY Grant, (\$5215.56), funding for data collection and analysis on *Managing volunteers during times of fiscal stress*
- 2009 *Research Assistant Grant*, (\$750.00), funding for research assistance on *Community Based Organizations: Administrative Barriers to Youth Civic Engagement*
- 2009 *CUNY Grant*, (\$1,800.00), funding for data collection on *Community Based Organizations: Administrative Barriers to Youth Civic Engagement*
- 2008 *Research Assistance Grant* (\$1,000.00), funding for research assistance to conduct data collection on *UNOP: A Study of Capacity Building and Citizen Involvement*.
- 2007 *C-Span Archives Grant* (\$249.65), C-Span Public Affairs programming, funding for development of graduate fieldwork seminar course.

PROFESSIONAL ACTIVITIES

Conference Papers and Presentations

A SWOT Model of the Challenges and Benefits of Volunteer Involvement in U.S. Nonprofit Organizations During Times of Fiscal Stress. Co-authored with Helisse Levine. A paper presented at the American Society of Public Administration Conference, Baltimore, Maryland March 11-15, 2011

The Effectiveness of Nonprofits Use of Volunteers During Times of Fiscal Stress. Co-authored with Helisse Levine. A paper presented at the European Group of Public Administration, Sienna, Italy June 24-26, 2010.

An Analytical Framework of Volunteers in Nonprofits During Times of Fiscal Stress. Co-authored with Helisse Levine. A paper presented at the New York State Political Science Association Conference, Saratoga Springs, New York April 16-17, 2010.

Where are our neighbors? Reflections of Community Leaders on the Rebuilding Efforts in New Orleans. Co-authored with Kathryn Kloby. A paper presented at the New York State Political Science Association Conference, New York, New York, April 24-25 2009.

A Survey of Women Executives in State Government Agencies: The Impact of Organizational Policies, Practices and Utilization on Upward Mobility. Co-authored with Helisse Levine. A paper presented at the American Society for Public Administration Conference, Miami, Florida, March 19-24, 2009.

Rebuilding New Orleans: Exploring Citizen Involvement and Capacity Building. Co-authored with Kathryn Kloby. A paper presented at the American Political Science Association

Conference, Boston, Massachusetts, August 28-31 2008

Barriers to Youth Civic Engagement in Urban Settings. Co-authored with Anne Visser. A paper presented at the Race and Disparities Forum, Capetown, South Africa, July 14-16, 2008

Community Empowerment Through Public Service in Higher Education: Challenges and Opportunities. Co-authored with Judy-Lynne Peters. A paper presented at the New York State Political Science Association Conference, Albany, New York, April 24-26, 2008

Securing an Effective Voice for Citizens in Intergovernmental Administrative Decision Making. A paper presented at the European Group of Public Administration Conference, Milan, Italy, June 11-14, 2008

Citizen Involvement in National Decision Making: Lesson Learned from the European Citizens Consultations. A paper presented at the American Society for Public Administration Conference, Dallas, Texas, March 7-11 2008

Administrator Willingness and Community in the Prison Reentry Process: A Study of Correctional Administrators. A paper presentation at the New York State Political Science Association Conference, Poughkeepsie, New York, April 20- April 21 2007

Fostering a Civically Engaged Society: The University and Service Learning. A paper presentation at the Northeastern Political Science Association Conference, Boston, Massachusetts, November 9-11 2006

Volunteers and Public Service. A paper presentation at the New York State Political Science Association Conference, New York, New York, April 21-22, 2006

The Value of Social Capital. A paper presentation at the American Society for Public Administration Conference, Denver, Colorado, March 31-April 4, 2006

Service Learning as a Means of Building Social Capital. A paper presentation at the Northeastern Political Science Association Conference, Philadelphia, Pennsylvania, November 17-19 2005

The Impact of Social Capital on Service Learning. A paper presented at the New York State Political Science Association Conference, Lewiston, New York, April 15-16, 2005

Enhancing the Prospect for Deliberative Democracy: The America Speaks Model. Co-authored with Richard Schwester. A paper presented at the American Society for Public Administration Conference, Milwaukee, Wisconsin, April 2-5, 2005

Enhancing the Prospect for Deliberative Democracy: The America Speaks Model. A colloquium presentation and discussion at the Graduate Department of Public Administration, Rutgers University, Newark, November 29, 2004

The Electronic Town Meeting: An Effective Means of Fostering Public Deliberations? Co-authored with Richard Schwester. A paper presented at the Southeastern Conference for Public Administration, Charlotte, North Carolina, October 3-5, 2004

Panel Discussant and Convener

Current Issues in Emergency Management. Panel Convener at the New York State Political Science Conference, New York, New York April 24-25 2009.

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Policy Performance. Panel Moderator and Discussant at the New York State Political Science Association Conference, New York, New York April 24-25 2009.

A Survey of Women Executives in State Government Agencies: The Impact of Organizational Policies, Practices and Utilization on Upward Mobility. Panel Convener at the American Society for Public Administration Conference, Miami, Florida, March 19-24, 2009.

The American Presidency. Panel Discussant and Moderator at the New York State Political Science Association Conference, Albany, New York, April 24-26, 2008.

Public-Private Governance and Agency Theory. Panel Discussant at the New York State Political Science Association Conference, Poughkeepsie, New York, April 20- April 21, 2007.

Making the Transition from Student to New Professional. Convener at the American Society for Public Administration Conference, Washington, D.C., March 23 –March 27 2008,

SERVICE

University Service

Value of Internships, Convener, Sponsored by the Master of Public Administration Student Association, spring 2009

Fall Seminars on Jobs and Internships, Convener, Sponsored by the Department of Public Management, in collaboration with Roddrick Colvin, fall 2007

Department Service

Undergraduate Public Administration Program Deputy Chair, John Jay College of Criminal Justice, Fall 2009 – present

Promotion and Budgeting Committee, John Jay College of Criminal Justice, fall 2011-spring 2010

NASPAA Committee, John Jay College of Criminal Justice, CUNY, fall 2008-spring 2009

NASPAA Committee, John Jay College of Criminal Justice, CUNY, November 2006 – August 2007

College Service

Undergraduate Coordinators Committee, fall 2009 – Present

Undergraduate Curriculum Revision Committee, John Jay College of Criminal Justice, fall 2008-spring 2009

Edward T. Rogowsky Internship in Government and Public Affairs Campus Coordinator, John Jay College of Criminal Justice, fall 2008 – spring 2009

Service to the Profession

Co-Chair, Strategic Imperative #3, American Society of Public Administration, March 2011-Present.

President, New York Metro ASPA Chapter, August 2010 – June 2011.

Board Member, Section on Women in Public Administration, April 2010 – Present.

Board Member, New York Metro ASPA Chapter, September 2009 – August 2010.

Best Paper Award Chair, New York Political Science Association Conference, April 2009 - Present

Committee Member, Strategic Imperative Group: Building the Future, American Society for Public Administration, September 2008- March 2011.

Committee Member, Leadership Group, American Society for Public Administration, March 2009 – March 2011.

Conference Committee Member, Race and Disparities: A Research Forum, Learning Circles Network, July 2008

Board Member, The Learning Circle Network, September 2006 –August 2009

Editorial Board Member, Journal of Public Management and Social Policy (JPMSP), October 2007 – Present

Board Member, Vice President, Pi Alpha Alpha, Rutgers University, Newark, May 2007 – May 2009.

Service to the Community

Volunteer, Fordham Alumni Community Service, Fordham University, New York, New York, August 2004-2009

Presenter, Peace Corps Week, Public School 95, Brooklyn, New York. Topic: *School Children in Moldova*, March 7, 2003

PROFESSIONAL EXPERIENCE

Academic

Fall 2006-Spring 2007 *Substitute Assistant Professor*, Department of Public Management, John Jay College of Criminal Justice/CUNY

Spring 2006 *Adjunct*, Department of Public Management, John Jay College of Criminal Justice/CUNY

Fall 2003-Spring 2005 *Teaching Assistant*, Department of Political Science, Rutgers University, Newark

Summer 2005 *Part-Time Lecturer*, Department of Political Science, Rutgers University, Newark

Other Experience

United States Peace Corps, Volunteer, Republic of Moldova (June 1995-August 1997)

American Studies Center, English Teacher, Naples, Italy (December 2000-June 2002)

Baron Capital, Research Assistant, New York, New York (November 1997- August 1998)

Baron Capital, Marketing Assistant, New York, New York (January 1993-May 1995)

PROFESSIONAL DEVELOPMENT

NVIVO Qualitative Methods Software Training, New York, April 23, 2009

Short Courses in Statistics, American Statistical Association, New York, September 21, 2005

PROFESSIONAL ASSOCIATIONS

The American Society for Public Administration
New York Metro Chapter

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Section for International and Comparative Administration
Section for Women in Public Administration

The American Political Science Association
Section for Public Administration

National Peace Corps Association