From: Brian A. Kerr, IVP EMSA
Date: June 7, 2021
Subject: EMSA Departments and Resources

Dear Students,

Welcome to the Summer 2021 semester!

As we begin this new semester, I want you to know how proud I am of our John Jay College students. Your ability to adapt to a distance-learning model during an incredibly challenging time and your determination to continue your education and succeed academically have inspired me.

A few important topics as you begin the Summer 2021 semester:

**The Division of Enrollment Management and Student Affairs (EMSA) is operating remotely.**

As in the Spring 2021, Summer 2021 semester classes will be conducted online.

- **Coursework:** If you cannot find your course information online, contact your professors first. If you cannot reach your professor, contact the chair of the department. Click [here](#) to find department chairs.

- **Technology:** If you experience technical issues, please contact the DoIT Helpdesk at [helpdesk@jjay.cuny.edu](mailto:helpdesk@jjay.cuny.edu). The College offers a laptop loaner program. All laptops should be requested and picked up on campus by appointment only.

- **Enrollment Management / Student Affairs Department Contacts:** I highly recommend you review the contact lists below. In the event you do not get a response to your questions/concerns, please email me at [bkerr@jjay.cuny.edu](mailto:bkerr@jjay.cuny.edu).

I wish you a successful Summer 2021 semester—and hope to see you on campus this Fall!
Respectfully,

Brian A. Kerr, Ed.D.
Interim Vice President for Enrollment Management
& Student Affairs

Enrollment Management / Student Affairs Departments

**Graduate Admissions:**
- Text: 929-242-7347
- E-MAIL: graduateadmissions@jjay.cuny.edu
- Virtual Meet & Greet Zoom sessions with a Graduate Counselor are available Monday through Thursday: 10:00 am – 12:00 pm. [Click here.](#)

**Undergraduate Admissions:**
- TEXT: 929-229-1476
- E-MAIL: admissions@jjay.cuny.edu
- Virtual Meet & Greet Zoom sessions with an Undergraduate Counselor are available Monday through Friday: 1:00 pm – 2:00 pm: [Click here.](#)

**Athletics:** For updates on intercollegiate and intramural programs: [Click here.](#)
- [Instagram](#)
- [Twitter](#)

**Center for Student Involvement & Leadership (CSIL):** Offers a wide array of programming focused on engagement, leadership, community building and diversity and inclusion.
- CALL: 212-237-8698
- E-MAIL: csil@jjay.cuny.edu
- [Instagram](#)

**The Children's Center:** Provides childcare service to student parents, faculty and staff in the context of quality care and education for young children.
- E-MAIL: ChildrensCenter@jjay.cuny.edu
Counseling Services Center: Supports your emotional wellness.
  · CALL: 212-887-6239
  · E-MAIL: Dr. Gerard Bryant (gwbryant@jjay.cuny.edu) or Dr. Cory Head (chead@jjay.cuny.edu)

The Dean of Students’ Office: Helps with a variety of issues, including responding to concerns and complaints, dean's certification for jobs and graduate school.
  · CALL: 212-237-8211
  · E-MAIL: deanofstudents@jjay.cuny.edu

Emergency Funds Program: Assists eligible students coping with unexpected financial hardship to continue their education at John Jay College.
  · To apply: Click here

The Financial Aid Office: Awards and administers financial assistance to John Jay students. This includes all federal (Pell) and state grant programs (TAP), federal direct, PLUS and private loans, federal work study, the GI Bill and other military benefits and various state, city and college scholarships.
  · CALL: 212-663-7867
  · E-MAIL: financialaid@jjay.cuny.edu

Health Services: Addresses the physical, emotional and social wellbeing of students through accessible, high quality, cost effective health services and activities.
  · HOURS:
    o Monday & Thursday 9:00 am – 5:00 pm
    o Tuesday & Wednesday 9:00 am – 6:00 pm
    o Friday 9 am – 3 pm
  · CALL: 212-237-8052
  · E-MAIL: healthoffice@jjay.cuny.edu
  · For clinical service, set up a virtual appointment by emailing the Nurse Practitioner (NP) your telephone number. E-MAIL: np@jjay.cuny.edu

The Immigrant Student Success Center: Provides legal services, deportation defense, share scholarships and fellowships opportunities, post-graduate support, and mental health workshops for undocumented students. Contact Interim Specialist, Denise Vivar:
  · CALL: 212-887-6248
  · E-MAIL: dvivar@jjay.cuny.edu
**International Student & Scholar Services (ISSS):** Serves as the primary campus resource on immigration matters pertaining to the F and J visa programs and ensures college’s compliance with federal regulations established of these visa categories. Contact Deputy Director, **Inga Mezale**:
- CALL: 646-781-5214
- E-MAIL: imezale@jjay.cuny.edu

**Jay Express:** Serves as a one stop shop for students’ enrollment needs:

Jay Express contact info:

Enrollment Services Call Center at 212-663-7867
Monday – Friday: 9AM – 5PM via email at JAYEXPRESS@JJAY.CUNY.EDU and…
MONDAY - FRIDAY 9AM - 3:00PM
[We are closed for 1 hour: Monday - Friday 12PM - 1PM]

**IJC Food Pantry:** Supports students and their families facing food insecurity. Manages the on-campus food pantry and the breakfast & lunch snack station, including the distribution of fresh fruits and vegetables. Oversees supplemental food card programs.
- HOURS: Monday through Wednesday 10:00 am – 3:00 pm.
- E-MAIL: JJCFoodBank@jjay.cuny.edu

**Military and Veteran Services:** Provides help for veteran, military and military-related student FIRST CONTACT college and personal support, assistance, questions, concerns and referral. Contact **Richard (Dick) Pusateri**, Military and Veteran Services Manager.
- CALL: 929-273-0682 Google Voice
- E-MAIL: rpusateri@jjay.cuny.edu
- Facebook

**The Office of Accessibility Services (OAS):** Ensures students with disabilities have equal access to all college academic programs, services, and activities and helps students obtain appropriate accommodations and services.
- CALL: 212-237-8031
- E-Mail: accessibilityservices@jjay.cuny.edu
The Office of Community Outreach and Service Learning (COSL): Helps translate your passion for service into meaningful action in the world. Contact: Declan Walsh, Director.
- CALL: 212-484-1180
- E-MAIL: dwalsh@jjay.cuny.edu

The Office of Special Academic Sessions: Available to address your questions and concerns regarding taking a Summer and/or Winter Session courses.
- E-MAIL: summer@jjay.cuny.edu or winter@jjay.cuny.edu

Office of the Registrar: The Office of the Registrar is responsible for the following: Maintaining student academic and educational records and interpreting academic policies, and federal and state regulations academic transcripts, grade reports. In addition to facilitating registration, CUNY e-Permits, Permits to Non-CUNY Colleges, schedule of classes and certifying eligibility for graduation.
- CALL: 212-663-7867
- E-MAIL: registrar@jjay.cuny.edu

Office of Testing and Evaluation: Assists with transfer course evaluation needs.
- CALL: 212-237-8108
- E-MAIL: testing@jjay.cuny.edu

Student Transition Programs: Manages new student activities, including orientation, Weeks of Welcome, convocation and family / parent programming.
- CALL: 646-557-4888
- E-MAIL: orientation@jjay.cuny.edu

The Urban Male Initiative: Provides academic and social support for students of color. Offerings include mentoring, socio-emotional programming and resources essential to your academic success!
- CALL: 644-557-4557
- E-MAIL: umi@jjay.cuny.edu
- Instagram

Women’s Center for Gender Justice: Promotes gender equity, LGBTQ+ rights, anti-violence education, and reproductive justice through educational programming, counseling and activism.
- CALL: 212-237-8184
- E-MAIL: womenscenter@jjay.cuny.edu
- Instagram
- Twitter
- Facebook