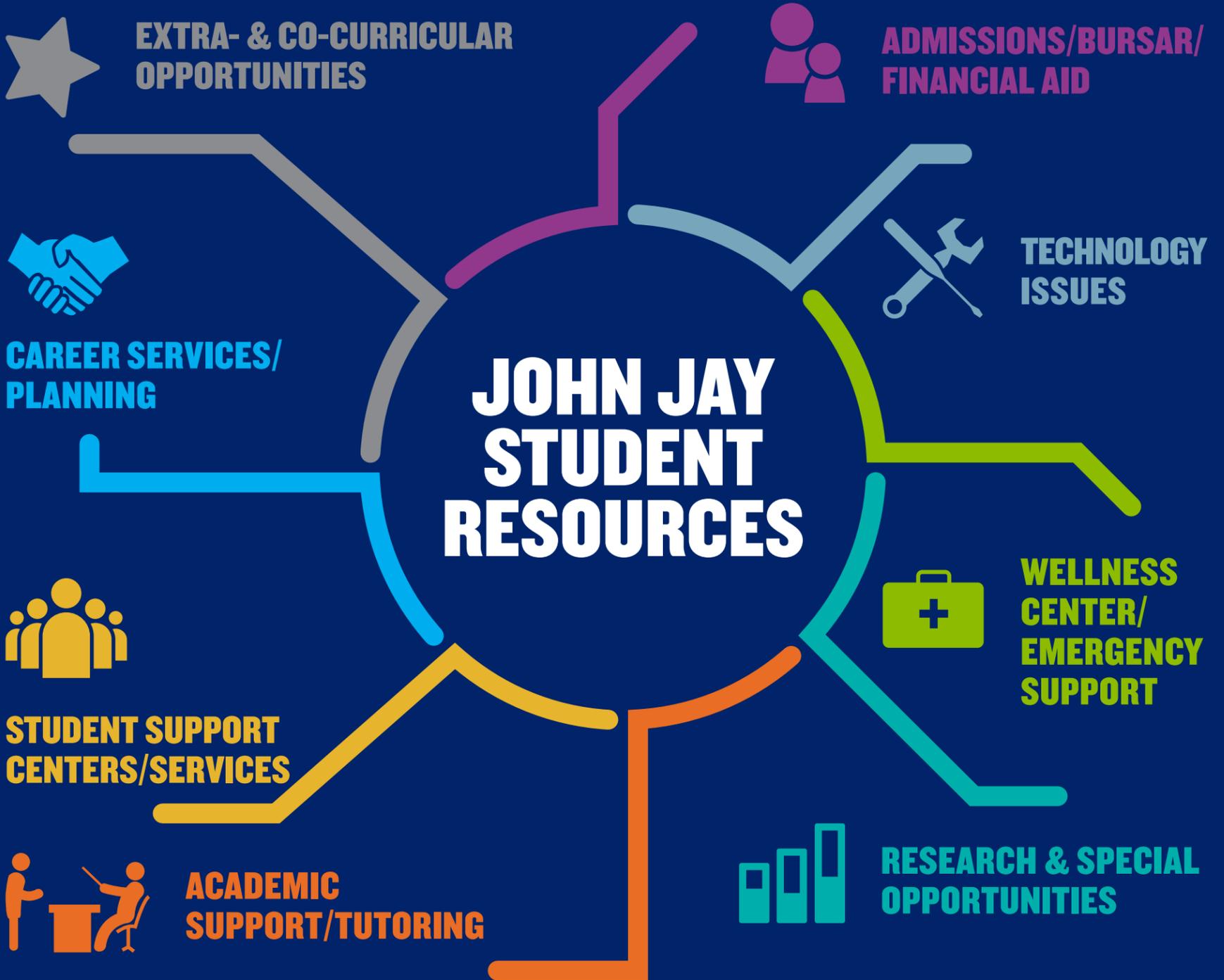




NETWORK OF SUPPORT
The office of student services processes over 100,000 student transactions per year focused on all aspects of our incoming and current students' lives.
Visit our website to learn more
www.jjay.cuny.edu/student-resources





ADMISSIONS/BURSAR/FINANCIAL AID

ADMISSIONS: For students seeking support regarding applying, transferring, and visiting John Jay.
212-237-8866 | admissions@jjay.cuny.edu | NB, L.64

BURSAR: For students who have questions about paying their tuition, collections information, or if they have a "Bursar" hold. The Bursar is the office that manages students' financial accounts (not financial aid).
212-237-8555 | bursar@jjay.cuny.edu | NB, L.70

FINANCIAL AID: For students that have questions about their financial aid and/or about using grants, scholarships, loans, and federal work-study opportunities.
212-237-8149 | financialaid@jjay.cuny.edu | BMW, 607

JAY EXPRESS CALL CENTER: One Stop Center that can answer questions and provide transactional services for Registrar, Financial Aid, Admissions, some Testing and Bursar issues.
212-237-8866 | admissions@jjay.cuny.edu | NB, L.64



WELLNESS CENTER/EMERGENCY SUPPORT

FOR PUBLIC SAFETY ISSUES AND MEDICAL EMERGENCIES ON CAMPUS, DIAL EXT. 8888 WHICH RINGS AT ALL PUBLIC SAFETY LOCATIONS.

SINGLE STOP, EMERGENCY FUNDING AND FOOD BANK: For students who are struggling with food insecurity or need emergency funds. There is a food bank and several emergency funding options (including grants, metro cards, and food vouchers) which are provided to students in need. Additional services include seasonal tax prep, financial counseling, and legal aid support.
212-887-6212 | singlestop@jjay.cuny.edu | NB, L.68.00

WELLNESS CENTER: For students who need resources to support their holistic wellness, the Wellness Center provides a spectrum of services including personal and group counseling, a full time nurse, health testing and resources.
212-237-8111 | counseling@jjay.cuny.edu | NB, L.68.00



TECHNOLOGY ISSUES

DOIT HELP DESK: For students seeking technological support such as access to e-mail, CUNYFirst/CUNYPortal, network/wireless connectivity and server issues.
212-237-8200 | helpdesk@jjay.cuny.edu | NB, L.2.73.00

COMPUTER LAB SERVICES: For students who need access to on-campus computers, printing and scanning services, online tutorials and applications. There is also a student laptop loan program for limited short-term use.
212-237-8047 | CLSS@jjay.cuny.edu | NB, L.2.72.00



CAREER SERVICES/PLANNING

CENTER FOR CAREER AND PROFESSIONAL DEVELOPMENT: For students seeking support and resources to meet their career development needs: career counseling, job search assistance, resume and cover letter review, graduate school planning, job and internship fairs, workshop series, career panels, and employer information sessions.
212-237-8754 | careers@jjay.cuny.edu | NB, L.72.00

PRE-LAW INSTITUTE/POST-GRADUATE OPPORTUNITIES: For students who have questions about entering law school, the legal profession, graduate school or other academic opportunities such as fellowships and scholarships.
646-557-4804 | pli@jjay.cuny.edu | NB, 8.66



ACADEMIC SUPPORT/TUTORING

ePORTFOLIO PROGRAM: For students working on academic or professional ePortfolios, offerings include workshops and one-on-one support for ePortfolio creation and maintenance.
212-237-8200 x 5810 | ePortfolio@jjay.cuny.edu | Westport 016

LIBRARY: For students who need to reserve books and search research databases, or seek group-study rooms and workshops about doing research.
212-237-8246 | libreserve@jjay.cuny.edu | Haaren Hall

MATH & SCIENCE RESOURCE CENTER (MSRC): This center is for students seeking help with their computer science, math or science classes. The MSRC offers one-on-one, appointment-based tutoring free of charge to current John Jay students. Students must be enrolled in a course covered by the center in order to receive tutoring.
646-557-4635 | msrc@jjay.cuny.edu | NB, 1.94

MODERN LANGUAGE CENTER: For students seeking support in their language courses, enrolled students can receive individual and small group tutoring, language learning technology, and self-study routines.
212-484-1140 | languagelab@jjay.cuny.edu | NB, 7.64

UNDERGRADUATE ACADEMIC ADVISEMENT: For students who have questions about their classes, graduation requirements, DegreeWorks, or have "Advising" holds on their CUNYFirst accounts. For students with Major Advising holds, they should see their major coordinator in the academic departments (ADV-MJADV). SEEK, ACE or Apple Corps students should see their advisors/counselors.
646-557-4816 | academicadvising@jjay.cuny.edu | NB, L.73.12

WRITING CENTER: For students seeking help with their writing and papers for class. The Writing Center provides tutoring and writing consultation to all undergraduate and graduate students enrolled in the College.
212-237-8569 | NB, 1.68

EXTRA- & CO-CURRICULAR OPPORTUNITIES



ATHLETICS DEPARTMENTS: For students seeking athletic opportunities on teams (basketball, cross country, soccer, softball, swimming, tennis, volleyball). All John Jay matriculated students (Undergraduate and Graduate) are also granted free access to the Recreation and Intramurals facilities with a valid student ID.
212-237-8371 | mdamon@jjay.cuny.edu | HH, 421

CENTER FOR STUDENT INVOLVEMENT & LEADERSHIP:

For students seeking club information and/or cultural, educational, leadership and social opportunities.
212-237-8698 | csil@jjay.cuny.edu | NB, L.2.71.00

STUDENT ACADEMIC SUCCESS PROGRAMS (SASP): SASP First Year Programs are for undergraduate students who are not part of the APPLE Corps, ACE, Honors or SEEK programs and are interested/enrolled in a First Year Seminar. SASP Sophomore Programs are for students interested/enrolled in Sophomore Signature courses. SASP Transfer and CJA programs are for incoming CUNY Justice Academy transfer students and students interested/enrolled in Transfer Transition Seminars. SASP Peer Success Coaching is for new freshmen and transfer students to get connected to campus services, identify special opportunities and plan for a successful Academic Journey.
SASP First Year Programs: 646-557-4868 | sasp@jjay.cuny.edu | 012W
SASP Sophomore Programs: 646-557-4851 | sasp@jjay.cuny.edu | 010W
SASP Transfer and CJA Programs: 212-237-8254 | sasp@jjay.cuny.edu | 011W
SASP Peer Success Coaching: 646-557-4422 | sasp@jjay.cuny.edu | L.2.75

RESEARCH & SPECIAL OPPORTUNITIES



OFFICE FOR STUDENT RESEARCH & CREATIVITY: For students seeking research opportunities, the OSRC funds, supports, and recognizes student-faculty collaborative research and scholarship in all disciplines.
212-887-6237 | osrc@jjay.cuny.edu | HH, 204.01

PRISM (PROGRAM FOR RESEARCH INITIATIVES IN SCIENCE AND MATH):

For science, math, and computer science students who are interested in the process of scientific research while completing their degree. The PRISM Junior Scholars Program provides academic support and advisement to science and math students of all levels. PRISM also supports CUNY Justice Academy (CJA) students who have transferred to John Jay to complete the forensic science major.
212-887-6189 | www.jjay.cuny.edu/prism | prism@jjay.cuny.edu | NB, 5.61.00

UNDERGRADUATE HONORS PROGRAM: For students seeking to join the Honors Program, which provides rigorous academic preparation for graduate and professional schools, support for research projects with faculty, and other intellectually engaging activities for high achieving students. Applications accepted annually from February 1 to April 1, to begin the program the following fall. Students must have less than 75 credits in order to join.
212-237-8553 | honorsprogram@jjay.cuny.edu | NB, 8.64

STUDENT SUPPORT CENTERS/SERVICES



ACCESSIBILITY SERVICES: For students who need to obtain appropriate accommodations, support services and information related to documented disabilities.
212-237-8031 | accessibilityservices@jjay.cuny.edu | NB, L.66.01

IMMIGRANT STUDENT SUCCESS CENTER: For students, particularly immigrant students, seeking holistic support. The Center can refer these students to the appropriate John Jay, CUNY, or external resources as needed.
212-887-6248 | ccarvajal@jjay.cuny.edu | NB, L.2.69.11

JOHN JAY MERCHANDISE: For students who want to order John Jay branded merchandise, including caps, T-shirts, hoodies, mugs, etc.
www.jjay.cuny.edu/john-jay-merchandise

JOHN JAY ONLINE BOOKSTORE: For students who need options for purchasing course materials and shopping for the best price from other sellers across the country.
www.jjay.cuny.edu/online-bookstore

LABRENDA GARRETT-NELSON CHILDREN'S CENTER: For student parents who are seeking childcare service. The Center provides quality care and education for children 6 months to 5 years.
212-393-6438 | childrenscenter@jjay.cuny.edu | NB, L.3.61.00

MILITARY & VETERAN SERVICES: The Center is committed to serving veterans, active duty service members, and their family members through vibrant and relevant higher education programs and veteran-focused support.
212-484-1329 | johnjayveterans@jjay.cuny.edu | HH, 29

PUBLIC SAFETY: For students who need to get their John Jay ID cards, report incidents, know campus policies and procedures, and more.
212-237-8524 | publicsafety@jjay.cuny.edu | L.2.61.00

STUDENT HOUSING: For students who need housing options, the College offers residence living at the New Yorker, which allows students to be close to campus and get more involved in campus events and community outreach programs.
212-393-6339 | RLHP@jjay.cuny.edu | NB, L.71.04

URBAN MALE INITIATIVE: Open to all students on campus, but in particular students of color, seeking tutoring, mentoring, and building professional networks.
646-557-4557 | umi@jjay.cuny.edu | NB, L.73.00

WOMEN'S CENTER FOR GENDER JUSTICE: For students who are seeking, or in need of, a space that provides educational programming, counseling and activism centered around gender equity, LGBTQ rights, anti-violence education and other issues that promote gender equity.
646-557-4535 | womenscenter@jjay.cuny.edu | NB, L.76.00