Electronic Check

1. WHAT IS AN ELECTRONIC CHECK?

An eCheck (CUNYfirst QuikPay) is an electronic version of a personal check used to make payments online.

2. WHERE ARE ELECTRONIC CHECKS ACCEPTED?

Students/parents with a checking account can pay by eCheck online via CUNYfirst.

   Login to the Student Center > Finances > Make a Payment > View & Pay Accounts.

Payment profiles must be created using the correct bank account/routing #. *Debit card numbers are not account numbers. Obtain the correct account/routing # from your financial institution*

3. HOW IS AN ELECTRONIC CHECK RECORDED?

Electronic Checks are posted to the student record as an “eCheck Gateway Payment”. The student will receive an automated confirmation via email. This does not mean the payment has been accepted or cleared; it is merely an acknowledgment that a payment was authorized. This cannot be submitted as proof the payment has cleared your bank account (see below).

4. I HAVE BURSAR HOLDS FOR MY PAST-DUE BALANCE—CAN I USE AN ECHECK TO REMOVE IT?

Past-due balances that are paid in full with an Electronic Check (eCheck) will delay releasing a Bursar Hold for ten (10) business days. An eCheck is typically debited from most major banks within 2-5 days. However, John Jay’s 10-day policy has been implemented to account for local and international banks, chargebacks/protected disputes, and delayed processing.

Students who wish to have their holds removed prior to the ten (10) policy must provide a bank receipt/statement, transaction history or mobile snapshot indicating the transaction has been successfully debited (pending/processing payments will not be accepted). This can be done in-person (RM: L70 NB) or via email (bursar@jjay.cuny.edu).