



Electronic Check

1. WHAT IS AN ELECTRONIC CHECK?

An eCheck (CUNYfirst QuikPay) is an electronic version of a personal check used to make payments online.

2. WHERE ARE ELECTRONIC CHECKS ACCEPTED?

Students/parents with a checking account can pay by eCheck online via CUNYfirst.

Login to the Student Center > Finances > Make a Payment > View & Pay Accounts.

Payment profiles must be created using the correct bank account/routing #. ***Debit card numbers are not account numbers. Obtain the correct account/routing # from your financial institution***

3. HOW IS AN ELECTRONIC CHECK RECORDED?

Electronic Checks are posted to the student record as an “eCheck Gateway Payment”. The student will receive an automated confirmation via email. **This does not mean the payment has been accepted or cleared; it is merely an acknowledgment that a payment was authorized. This cannot be submitted as proof the payment has cleared your bank account (see below).**

4. I HAVE BURSAR HOLDS FOR MY PAST-DUE BALANCE—CAN I USE AN ECHECK TO REMOVE IT?

Past-due balances that are paid in full with an Electronic Check (eCheck) will delay releasing a Bursar Hold for ten (10) business days. An eCheck is typically debited from most major banks within 2-5 days. However, John Jay's 10-day policy has been implemented to account for local and international banks, chargebacks/protected disputes, and delayed processing.

Students who wish to have their holds removed prior to the ten (10) policy must provide a bank receipt/statement, transaction history or mobile snapshot indicating the transaction has been successfully debited (pending/processing payments will not be accepted). This can be done in-person (RM: L.70 NB) or via email (bursar@jjay.cuny.edu).