

Commencement and Graduation FAQs

Yearbook

Is it too late to be in the yearbook?

Yes, the deadline to be in the yearbook was March 9th. However, you can still get your photo taken and purchase it through Thornton Studios by calling them at 212-647-1966.

I don't want to be in the yearbook but I still want to take graduation pictures.

For information about taking graduation pictures contact Thornton Studios at 212-647-1966, Monday through Friday from 9am-5pm or Saturday from 10am-4pm.

Diplomas

When will my diploma be ready?

Diplomas are ready about three months after you have applied for and been cleared for graduation (completion of your academic program). You will be notified by email as soon as it is ready for pick up. Notifications will be sent to the email listed as your preferred email in CUNYFirst so make sure it is updated!

How will I receive my diploma?

Diplomas will be available for pick up three months after you have applied for and been cleared for graduation (completion of your academic program). If you would like diplomas mailed, you can make arrangements with Jay Express by calling 646-781-5081, visiting in person or emailing jayexpress@jjay.cuny.edu.

I graduated in 2014 (or earlier) how do I get my diploma?

You can pick up your diploma at Jay Express or make mailing arrangements with them by calling 646-781-5081, visiting in person, or emailing jayexpress@jjay.cuny.edu.

What name will appear on my diploma?

The name on your diploma will be what appears on your *CUNYFirst* record. Any name change must be officially changed at Jay Express. For updates, please visit or contact Jay Express at jayexpress@jjay.cuny.edu or call 646-781-5081. Updates must be done before the end of the semester in which you are expected to finish. Requests made after the diploma is printed will incur a \$30.00 fee.

[MarchingOrder](#)

[What is MarchingOrder?](#)

MarchingOrder is a software that personalizes the commencement ceremony experience. When you walk across the stage, your name and major will be displayed on a large television screen. Aside from displaying your name on the screen during the ceremony, MarchingOrder is also the vendor that is managing the commencement ticket request process, for you and your guests.

[I am not able to register for MarchingOrder. Why is that?](#)

The MarchingOrder registration process is a two-step process. The first step is to apply for *graduation*. Please note, *graduation* is different from *commencement*. [Graduation](#) refers to the process of applying for completion of your degree/certificate program with the registrar. [Commencement](#) refers to the actual ceremony! If you have not yet applied for graduation through CUNYFirst, then you did not get a MarchingOrder email. The second step, is to register for MarchingOrder, using the email link sent to you by MarchingOrder. Note: you only get this email to your *preferred CUNYFirst* email address, after you have applied for graduation, AND been certified by the registrar's office to participate in the commencement ceremony.

To change your preferred CUNYFirst email:

1. Log in to CUNYFirst and update your [preferred](#) email
2. Notify graduation@jjay.cuny.edu, along with the email you updated to. It is important that you let us know of the update, so we can update the MarchingOrder System!

Note: If you completed your degree in Summer 2017, Fall 2017 or Winter 2018, you have access to MarchingOrder <https://jjay.marchingorder.com/#/> at this time. Only these students have access. They have been awarded their degrees and have officially graduated.

If you are completing your degree in Spring 2018, you will receive access to MarchingOrder AFTER the **March 31st** "Apply for Graduation" deadline. Your application says "Pending" in CUNYFirst. You will have access to Marching Order by mid to late April.

If you are finishing your last 6 credits in Summer 2018, you will receive access to MarchingOrder in mid-May.

How do I register for MarchingOrder?

To register for MarchingOrder follow the link you were emailed, or register as a new user at <https://jjay.marchingorder.com/#/>. You will be prompted to log in with the email listed as your preferred CUNYFirst email. If you cannot register as a new user, make sure you registered for graduation! If you have holds or special circumstances preventing you from applying for graduation, please visit or contact the registrar's office at 212-663-7867 or email them at registrar@jjay.cuny.edu.

Commencement Ceremony Tickets

How do I get tickets for my commencement ceremony?

Commencement ceremony tickets are available online through MarchingOrder. Once you register with MarchingOrder, you can claim up to six (6) tickets.

I logged out of MarchingOrder without printing my tickets. How do I claim them?

You can always log back in to your MarchingOrder account to re-print tickets. Each ticket has its own unique barcode, so make sure you print all your tickets separately!

I registered for MarchingOrder but I still haven't received my commencement ceremony tickets. Why?

Commencement ceremony tickets are available online via MarchingOrder. To claim tickets, you must print them out from MarchingOrder using your log in! Your tickets can also be emailed to your guests through your MarchingOrder profile.

What if I need than six (6) tickets?

After all graduates claim their tickets, an email will be sent out by MarchingOrder letting all eligible graduates know of availability. Once the email goes out, you can request additional tickets. The amount of extra tickets will depend on availability and is not guaranteed.

Commencement

When is commencement?

The commencement ceremony will take place **May 30, 2018** at the Arthur Ashe Stadium at 10:30 am or 3:30 pm. The ceremony you attend depends on your major! To find out which ceremony to attend, please look up your degree program at:

<http://www.jjay.cuny.edu/commencement-ceremony-information>

I have more than one major. Which ceremony do I participate in?

Your ceremony is chosen based on your first major. If your first major is forensic psychology, and your second major is dispute resolution, you will participate in the ceremony with forensic psychology. Tip: Your first major is the major you applied to graduation for!

Can I participate in the commencement ceremony?

To participate in the ceremony, you must first register for graduation. If you have issues registering for graduation, please visit or contact the registrar's office at 212-663-7867, or email them at registrar@jjay.cuny.edu to confirm your eligibility.

Am I eligible to apply for graduation (program completion)?

To determine eligibility for *graduation* (program completion), please contact the registrar's office at 212-663-7867, visit or email registrar@jjay.cuny.edu.

I have one or two more classes left to take in the summer. Can I still participate in the commencement ceremony?

If you are within six credits of your program completion, you may be eligible to participate in the Spring commencement ceremony. Make sure you apply for graduation and register for your final course(s) by **May 1, 2018**. If you have more than six credits to finish your program, you are not eligible participate in this year's ceremony and will be scheduled to participate next year.

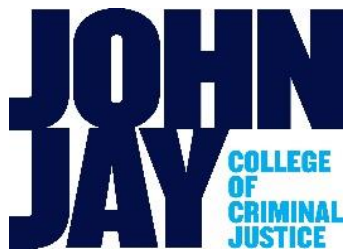
Honors Information

When/how will I receive my honors cords?

Honors cords will be distributed at *Grad Salute* on **Tuesday May 15, 2018**. For more information on Grad Salute and other commencement week events, please visit <https://www.jjay.cuny.edu/commencement-events>.

How will I know that I am graduating with honors?

You can confirm that your graduating with honors at *Grad Salute*. You will also be able to pick up cords during the event.



[Commencement Awards](#)

How do I apply for commencement awards?

To determine your eligibility for commencement awards, visit <http://www.jjay.cuny.edu/commencement-awards>. To apply, you must complete an essay and application no later than **March 8th**. In addition, you must have applied for graduation by **March, 31st**. For the application, click [Here](#).

Contact Info:

Jay Express:

Phone: 646-781-5081

Email: jayexpress@jjay.cuny.edu

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Office of Student Transition Programs:

Phone: 646-557-4888

Email: graduation@jjay.cuny.edu

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Registrar:

Phone: 212-663-7867

Email: registrar@jjay.cuny.edu

For any other questions about graduation and commencement, please email us at:
graduation@jjay.cuny.edu