

**MARIA J. D'AGOSTINO**  
**Curriculum Vitae**

Department of Public Management  
445 West 59<sup>th</sup> Street  
New York, NY 10019

John Jay College of Criminal Justice  
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**CURRENT APPOINTMENT**

*Associate Professor*  
City University of New York  
John Jay College of Criminal Justice  
Department of Public Management  
Fall 2007-Present

**EDUCATION**

Ph.D. Public Administration, 2006  
Rutgers, The State University of New Jersey  
*An Assessment of Service Learning and Its Impact on Social Capital*

M.A. (Human Rights and Democracy), September 2000  
University of Padova, Italy  
*Thesis: How can active citizenship for children be obtained in the process of globalization?*

B.A., May 1994  
Fordham University  
Political Science and Sociology

**PUBLICATIONS**

*Peer Reviewed*

D'Agostino, M.J. (Submitted for Review). A Narrative Approach to Understanding the Difference Women Make. Administration and Society Women in Public Administration Symposium.

D'Agostino, M.J., Levine, H. & Sabarhwal, M. (Submitted for Review). Diversity and Equity in Public Administration.

Knepper, H., D'Agostino, M.J., & Levine, H. (2014). *Volunteer Management Practices during Challenging Economic Times*. Journal of Public Management and Social Policy, 20, 2

D'Agostino, M.J. (2014). *The Difference that Women Make: Government Performance and Women-Led Agencies*. Submitted to Administration & Society. Online First

D'Agostino, M.J. & Levine, H. (2012). *The Effectiveness of Nonprofits during Times of Fiscal Stress*, International Journal of Society Systems Science, 4, 1, 76-91.

D'Agostino, M.J. & Kloby, K. (2011). *Where are our neighbors? Reflections of Community Leaders on the Rebuilding Efforts in New Orleans*, Administration & Society, 43, 749-769.

D'Agostino, M. J. (2011). *Making Sense of Women's Career Progression: Utilization of Work/Life Practices in*

*State Government Agencies*, Public Administration and Management, 16, 1, 95-115.

D'Agostino, M. J & Visser, A. (2010). *Administrative Barriers to Youth Civic Engagement*, International Public Management Review, 11, 3, 88-103.

D'Agostino, M. J, Carrizales, T., Melitiski, J. & Schwester, T. (2010) *A Study of E-government and E-governance: An Empirical Examination of Municipal Websites*. Public Administration Quarterly, 35, 1.

D'Agostino, M.J. (2010) *Measuring Social Capital as an Outcome of Service Learning*. Innovative Higher Education, 35, 313-328.

D'Agostino, M.J. & Levine, H. (2010) *The Career progression of women in state government agencies*. Gender in Management: An International Journal, 25, 2, 22-36.

D'Agostino, M. J. (2009). *Volunteers: Beyond Government Partners*. International Journal of Volunteer Administration, 26, 3, 51-54.

D'Agostino, M. J. (2009). *Securing an Effective Voice for Citizens in Intergovernmental Administrative Decision Making*. International Journal of Public Administration Review, 32, 8, 658-680.

D'Agostino, M. J. (2008) *Fostering a Civically Engaged Society: The University and Service Learning*, Journal of Public Affairs and Education, 14, 2, 192-202.

D'Agostino, M, J., Holzer, M. & Schwester, R. (2006). *Enhancing the Prospect for Deliberative Democracy: The America Speaks Model*. The Innovation Journal, 11, 1, 1-20.

### **White Papers**

D'Agostino, M. J. 2006. *Social Capital: Lessons from a Service-Learning Program*, Park University, International Center for Civic Engagement

### **Book Chapters**

D'Agostino, M. J. 2006. *A Unique Civic Engagement Tool: The AmericaSpeaks 21<sup>st</sup> Century Town Hall Meeting*, for Measuring Government Performance, Public Sector Accountability and Public Participation, Auerbach Publications, New York: NY

D'Agostino, M.J. 2004. *Directories of Public Government Agencies*. With Marc Holzer and Tony Carrizales, for Research and Information for Public Administration, Marc Holzer, Audrey Redding-Raines and Wenxuan Yu, editors. (New York: United Nations Public Administration Network and Washington, D.C.: American Society for Public Administration)

### **Book Reviews**

D'Agostino, M.J. (2011). *Reviving Democracy via New and Traditional Media*. Public Administration Review, 1, 2, 306-307.

### **Books**

D'Agostino, M.J. (In progress). *The Women of New York City: The Difference That Women Make*. Contract signed with Rowan publishers.

D'Agostino, M.J. and Rubin, M. (In progress). *Women Governing: A Global Perspective*. Contract Signed with Routledge publishers.

D'Agostino, M.J. (2012). *Citizen 2.0: Public and Governmental Interaction through Web 2.0 Technologies*, edited with Kathryn Kloby, IGI-Global publishers.

D'Agostino, M.J. (2010). *Women and Public Administration: Theory and Practice*, Edited with Helisse Levine, Jones and Bartlett Learning.

### **Other**

D'Agostino, M. J. (2009). Contributor to Public Administration terms in *SAGE Glossary of the Social and Behavioral Sciences*, Edited by Larry Sullivan.

D'Agostino, M.J. (2008). *Volunteers: An Untapped Resource*, *Public Manager*, 37, 2, 72-73.

### **HONORS AND AWARDS**

2015 *Mid Career Research Award*, Office of Advanced Research at John Jay College  
2014 *Rita Mae Kelly Distinguished Research Award*, Section for Women in Public Administration  
2008 *Outstanding Professor Award*, The Master's of Public Administration Association  
2006 *Founders' Forum Fellowship*, The American Society for Public Administration  
2005-2006 *Dissertation Fellowship*, Rutgers University, Newark  
2003-2006 *Teaching Assistantship*, Rutgers University, Newark  
2002-2003 *Graduate Fellowship*, Rutgers University, Newark  
2005 *Pi Alpha Alpha*, National Honor Society for Public Affairs and Administration

### **GRANTS**

2012 PSC-CUNY Grant, (\$5,000.00), for data collection and analysis on *Women in the Public Sector*.

2010 PSC-CUNY Grant, (\$5215.56), funding for data collection and analysis on *Managing volunteers during times of fiscal stress*

2009 *Research Assistant Grant*, (\$750.00), funding for research assistance on *Community Based Organizations: Administrative Barriers to Youth Civic Engagement*

2009 *CUNY Grant*, (\$1,800.00), funding for data collection on *Community Based Organizations: Administrative Barriers to Youth Civic Engagement*

2008 *Research Assistance Grant* (\$1,000.00), funding for research assistance to conduct data collection on *UNOP: A Study of Capacity Building and Citizen Involvement*.

2007 *C-Span Archives Grant* (\$249.65), C-Span Public Affairs programming, funding for development of graduate fieldwork seminar course.

### **PROFESSIONAL ACTIVITIES**

#### **Conference Papers and Presentations**

Evolution of Diversity in the Public Administration. A paper presented at the American Society for Public Administration Conference, Chicago, IL, March 6-10 2015.

*Volunteer Management Practices during Challenging Economic Times*. A paper presented at the 10<sup>th</sup> Trans-Atlantic Dialogue Conference, Lugano, Switzerland July 4-6, 2014.

*Evolution of Diversity in Public Administration: 75 Years of Research.* Co-Authored with Meghna Sabharwal and Helisse Levine. A paper presented at the American Society of Public Administration Conference, Washington, D.C., March 14-18 2014.

*Volunteer Management Practices during Challenging Economic Times.* Co-Authored with Hillary Knepper and Helisse Levine. A paper presented at the Northeast Conference on Public Administration, November 1-2, 2013.

*Alternatives to the Capstone: Volunteering, Service-Learning and Technology.* A roundtable discussion presented at the Teaching Public Administration Conference, San Francisco, CA June 4-6 2013.

*The Road to Social Justice: The Difference that Women Make.* A paper presented at the American Society of Public Administration Conference, New Orleans, LA, March 15-19 2013.

*Managing Volunteers During Times of Fiscal Stress.* Co-authored with Helisse Levine. A paper presented at the American Society of Public Administration Conference, Las Vegas, Nevada March 2-6, 2012

*Women in Public Administration: Making a Difference in the Profession.* Co-authored with Marilyn Rubin. A paper presented at the North Eastern Public Administration Conference, New York, New York October 28-29, 2011.

*A SWOT Model of the Challenges and Benefits of Volunteer Involvement in U.S. Nonprofit Organizations During Times of Fiscal Stress.* Co-authored with Helisse Levine. A paper presented at the American Society of Public Administration Conference, Baltimore, Maryland March 11-15, 2011

*The Effectiveness of Nonprofits Use of Volunteers During Times of Fiscal Stress.* Co-authored with Helisse Levine. A paper presented at the European Group of Public Administration, Sienna, Italy June 24-26, 2010.

*An Analytical Framework of Volunteers in Nonprofits During Times of Fiscal Stress.* Co-authored with Helisse Levine. A paper presented at the New York State Political Science Association Conference, Saratoga Springs, New York April 16-17, 2010.

*Where are our neighbors? Reflections of Community Leaders on the Rebuilding Efforts in New Orleans.* Co-authored with Kathryn Kloby. A paper presented at the New York State Political Science Association Conference, New York, New York, April 24-25 2009.

*A Survey of Women Executives in State Government Agencies: The Impact of Organizational Policies, Practices and Utilization on Upward Mobility.* Co-authored with Helisse Levine. A paper presented at the American Society for Public Administration Conference, Miami, Florida, March 19-24, 2009.

*Rebuilding New Orleans: Exploring Citizen Involvement and Capacity Building .* Co-authored with Kathryn Kloby. A paper presented at the American Political Science Association Conference, Boston, Massachusetts, August 28-31 2008

*Barriers to Youth Civic Engagement in Urban Settings.* Co-authored with Anne Visser. A paper presented at the Race and Disparities Forum, Capetown, South Africa, July 14-16, 2008

*Community Empowerment Through Public Service in Higher Education: Challenges and Opportunities.* Co-authored with Judy-Lynne Peters. A paper presented at the New York State Political Science Association Conference, Albany, New York, April 24-26, 2008

*Securing an Effective Voice for Citizens in Intergovernmental Administrative Decision Making.* A paper presented at the European Group of Public Administration Conference, Milan, Italy, June 11-14, 2008

*Citizen Involvement in National Decision Making: Lesson Learned from the European Citizens Consultations.* A paper presented at the American Society for Public Administration Conference, Dallas, Texas, March 7-11 2008

*Administrator Willingness and Community in the Prison Reentry Process: A Study of Correctional Administrators.* A paper presentation at the New York State Political Science Association Conference, Poughkeepsie, New York, April 20- April 21 2007

*Fostering a Civically Engaged Society: The University and Service Learning.* A paper presentation at the Northeastern Political Science Association Conference, Boston, Massachusetts, November 9-11 2006

*Volunteers and Public Service.* A paper presentation at the New York State Political Science Association Conference, New York, New York, April 21-22, 2006

*The Value of Social Capital.* A paper presentation at the American Society for Public Administration Conference, Denver, Colorado, March 31-April 4, 2006

*Service Learning as a Means of Building Social Capital.* A paper presentation at the Northeastern Political Science Association Conference, Philadelphia, Pennsylvania, November 17-19 2005

*The Impact of Social Capital on Service Learning.* A paper presented at the New York State Political Science Association Conference, Lewiston, New York, April 15-16, 2005

*Enhancing the Prospect for Deliberative Democracy: The America Speaks Model.* Co-authored with Richard Schwester. A paper presented at the American Society for Public Administration Conference, Milwaukee, Wisconsin, April 2-5, 2005

*Enhancing the Prospect for Deliberative Democracy: The America Speaks Model.* A colloquium presentation and discussion at the Graduate Department of Public Administration, Rutgers University, Newark, November 29, 2004

*The Electronic Town Meeting: An Effective Means of Fostering Public Deliberations?* Co-authored with Richard Schwester. A paper presented at the Southeastern Conference for Public Administration, Charlotte, North Carolina, October 3-5, 2004

### **Panel Discussant and Convener**

*Promoting Social Equity in the Public Sector.* Panel Convener at the American Society of Public Administration, Chicago, IL, March 6-10.

*Where have we been and where are we going? Trajectories, Limitations and Future Opportunities in Research and Practice.* Panel Convener at the American Society of Public Administration, Washington D.C., March 14-18, 2014.

*Examination of Leadership and Governmental Performance.* Moderator at the New York State Political Science Association Conference, New York, New York April 20-21, 2012.

*Current Issues in Emergency Management.* Panel Convener at the New York State Political Science Association Conference, New York, New York April 24-25 2009.

*Policy Performance.* Panel Moderator and Discussant at the New York State Political Science Association Conference, New York, New York April 24-25 2009.

*A Survey of Women Executives in State Government Agencies: The Impact of Organizational Policies, Practices and Utilization on Upward Mobility.* Panel Convener at the American Society for Public Administration Conference, Miami, Florida, March 19-24, 2009.

*The American Presidency.* Panel Discussant and Moderator at the New York State Political Science Association Conference, Albany, New York, April 24-26, 2008.

*Public-Private Governance and Agency Theory.* Panel Discussant at the New York State Political Science Association Conference, Poughkeepsie, New York, April 20- April 21, 2007.

*Making the Transition from Student to New Professional.* Convener at the American Society for Public Administration Conference, Washington, D.C., March 23 –March 27 2008.

### **Invited Engagements**

*Panelist, How do Women Rise to the Top? National Urban Fellows, November 5, 2014*

### **Other**

*UNDP Roster of Experts in Gender Equality and Women's Empowerment in Public Administration, Oct. 2014 – Present*

*Women in the Public Sector at John Jay College, Co-founder with Nicole Elias, Spring 2014-present.*

*Women in Public Administration Symposium published in Administration and Society, Co-organizer with Nicole Elias (Forthcoming Spring 2016).*

*Women in the Public Sector at John Jay College, Co-founder with Nicole Elias (Spring 2014)*

### **SERVICE**

#### **Department Service**

*Mentoring and Scheduling Deputy Chair, John Jay College of Criminal Justice, Spring 2015-Present*

*NASPAA Committee, John Jay College of Criminal Justice, March 2014-August 2014*

*Undergraduate Self-Study Committee, August 2013-April 2014*

*Internship Waiver Committee, Dept. of Public Management, fall 2013-present*

*Promotion and Budgeting Committee, Economics Department, fall 2013-Spring 2014*

*Masters of Public Administration Student Association (MPASA) Faculty Advisor, spring 2012-summer 2012*

*Promotion and Budgeting Committee, John Jay College of Criminal Justice, fall 2011-spring 2010*

*NASPAA Committee, John Jay College of Criminal Justice, CUNY, fall 2008-spring 2009*

*Fall Seminars on Jobs and Internships, Convener, Sponsored by the Department of Public Management, in collaboration with Roddrick Colvin, fall 2007*

*NASPAA Committee, John Jay College of Criminal Justice, CUNY, November 2006 – August 2007*

#### **College Service**

*College-Wide Assessment Committee, fall 2012-Summer 2013*

*Undergraduate Minor Coordinator Committee, fall 2012-spring 2014*

*Undergraduate Coordinators Committee, fall 2009 – spring 2014*

*Associate Director for Academic Internships, Search Committee--spring 2012*

*Assistant Director for MPA Career Services, Search Committee fall--2011*

*Value of Internships, Convener, Sponsored by the MPASA, spring 2009*

*Undergraduate Curriculum Revision Committee*, John Jay College of Criminal Justice, fall 2008-spring 2009  
*Edward T. Rogowsky Internship in Government and Public Affairs Campus Coordinator*, John Jay College of Criminal Justice, fall 2008 – spring 2009

### **Service to the Profession**

*Reviewer for Administration and Society*, fall 2014-present  
*Reviewer for Gender and Management*, fall 2014-present  
*Reviewer for Public Administration Quarterly*, spring 2014-present  
*Invited Panelist*, Women's Empowerment Summit, March 2012  
*Nesta Gallas Awards Committee*, spring 2012 – summer 2012  
*Co-Chair, Strategic Imperative #3, American Society of Public Administration*, March 2011 – March 2012  
*President*, New York Metro ASPA Chapter, August 2010 – June 2011.  
*Board Member*, Section on Women in Public Administration, April 2010 – April 2012.  
*Board Member*, New York Metro ASPA Chapter, September 2009 – August 2010.  
*Best Paper Award Chair*, New York Political Science Association Conference, April 2009 – April 2011  
*Committee Member, Strategic Imperative Group: Building the Future*, American Society for Public Administration, September 2008- March 2011.  
*Committee Member, Leadership Group*, American Society for Public Administration, March 2009 – March 2011.  
*Conference Committee Member*, Race and Disparities: A Research Forum, Learning Circles Network, July 2008  
*Board Member*, The Learning Circle Network, September 2006 –August 2009  
*Editorial Board Member*, Journal of Public Management and Social Policy (JPMSP), Oct.2007 –Nov. 2008  
*Board Member*, Vice President, Pi Alpha Alpha, Rutgers University, Newark, May 2007 – May 2009.

### **Service to the Community**

*Volunteer*, Fordham Alumni Community Service, Fordham University, New York, New York, August 2004-2009  
*Presenter*, Peace Corps Week, Public School 95, Brooklyn, New York. Topic: *School Children in Moldova*, March 7, 2003

## **PROFESSIONAL EXPERIENCE**

### **Academic**

*Fall 2006-Spring 2007 Substitute Assistant Professor*, Department of Public Management, John Jay College of Criminal Justice/CUNY  
*Spring 2006 Adjunct*, Department of Public Management, John Jay College of Criminal Justice/CUNY  
*Fall 2003-Spring 2005 Teaching Assistant*, Department of Political Science, Rutgers University, Newark  
*Summer 2005 Part-Time Lecturer*, Department of Political Science, Rutgers University, Newark

### **Other Experience**

*United States Peace Corps*, Volunteer, Republic of Moldova (June 1995-August 1997)  
*American Studies Center*, English Teacher, Naples, Italy (December 2000-June 2002)  
*Baron Capital*, Research Assistant, New York, New York (November 1997- August 1998)  
*Baron Capital*, Marketing Assistant, New York, New York (January 1993-May 1995)

## **PROFESSIONAL DEVELOPMENT**

*NVIVO Qualitative Methods Online Training* September 2014  
*NVIVO Qualitative Methods Software Training*, New York, April 23, 2009  
*Short Courses in Statistics*, American Statistical Association, New York, September 21, 2005

## **PROFESSIONAL ASSOCIATIONS**

*The American Society for Public Administration*  
New York Metro Chapter  
Section for International and Comparative Administration  
Section for Women in Public Administration

