

MARIA J. D'AGOSTINO
Curriculum Vitae

Department of Public Management
445 West 59th Street
New York, NY 10019

John Jay College of Criminal Justice
mdagostino@jjay.cuny.edu
212.237.8068

CURRENT APPOINTMENT

Associate Professor
City University of New York
John Jay College of Criminal Justice
Department of Public Management
Fall 2007-Present

Chair, July 2016 to Present

EDUCATION

Ph.D. Public Administration, 2006
Rutgers, The State University of New Jersey
An Assessment of Service Learning and Its Impact on Social Capital

M.A. (Human Rights and Democracy), September 2000
University of Padova, Italy
Thesis: How can active citizenship for children be obtained in the process of globalization?

B.A., May 1994
Fordham University
Political Science and Sociology

PUBLICATIONS

Peer Reviewed

Sabharwal, M., Levine, H. & D'Agostino, M. (2017). *Gender Differences in the Leadership Styles of MPA Directors*. Journal of Public Affairs Education, 23 (3), 869-884.

Sabharwal, M., Levine, H. & D'Agostino, M. (2016). *A Conceptual Content Analysis of 75 Years of Diversity Research in Public Administration*, Review of Public Personnel Administration, DOI: 10.11770/0734371X16671368

D'Agostino, M.J. (2016). *A Narrative Approach to Understanding the Difference Women Make*. Administration and Society Women in Public Administration Symposium.

Knepper, H., D'Agostino, M.J., & Levine, H. (2014). *Volunteer Management Practices during Challenging Economic Times*. Journal of Public Management and Social Policy, 20, 2

D'Agostino, M.J. (2014). *The Difference that Women Make: Government Performance and Women-Led Agencies*. Submitted to Administration & Society. Online First

D'Agostino, M.J. & Levine, H. (2012). *The Effectiveness of Nonprofits during Times of Fiscal Stress*, International Journal of Society Systems Science, 4, 1, 76-91.

D'Agostino, M.J. & Kloby, K. (2011). *Where are our neighbors? Reflections of Community Leaders on the Rebuilding Efforts in New Orleans*, Administration & Society, 43, 749-769.

D'Agostino, M. J. (2011). *Making Sense of Women's Career Progression: Utilization of Work/Life Practices in State Government Agencies*, Public Administration and Management, 16, 1, 95-115.

D'Agostino, M. J & Visser, A. (2010). *Administrative Barriers to Youth Civic Engagement*, International Public Management Review, 11, 3, 88-103.

D'Agostino, M. J, Carrizales, T., Melitiski, J. & Schwester, T. (2010) *A Study of E-government and E-governance: An Empirical Examination of Municipal Websites*. Public Administration Quarterly, 35, 1.

D'Agostino, M.J. (2010) *Measuring Social Capital as an Outcome of Service Learning*. Innovative Higher Education, 35, 313-328.

D'Agostino, M.J. & Levine, H. (2010) *The Career progression of women in state government agencies*. Gender in Management: An International Journal, 25, 2, 22-36.

D'Agostino, M. J. (2009). *Volunteers: Beyond Government Partners*. International Journal of Volunteer Administration, 26, 3, 51-54.

D'Agostino, M. J. (2009). *Securing an Effective Voice for Citizens in Intergovernmental Administrative Decision Making*. International Journal of Public Administration Review, 32, 8, 658-680.

D'Agostino, M. J. (2008) *Fostering a Civically Engaged Society: The University and Service Learning*, Journal of Public Affairs and Education, 14, 2, 192-202.

D'Agostino, M, J., Holzer, M. & Schwester, R. (2006). *Enhancing the Prospect for Deliberative Democracy: The America Speaks Model*. The Innovation Journal, 11, 1, 1-20.

White Papers

D'Agostino, M. J. 2006. *Social Capital: Lessons from a Service-Learning Program*, Park University, International Center for Civic Engagement

Peer Reviewed Book Chapters

Elias, N. and D'Agostino M. (2017) *On the Way to Tenure: Women in the Public Sector at John Jay in Reflections on Academic Lives: Identities, Struggles, and Triumphs in Graduate School and Beyond*, eds. Staci Zavattaro and Shannon Orr (New York: Palgrave Macmillan).

D'Agostino, M. and Rubin, M. (Forthcoming 2017). *Preface: Global Governance: Women in Public Administration Handbook*. Routledge Publishers.

Levine, H. and D'Agostino, M. (Forthcoming. 2017). *Women in the Workforce: Trends and Innovations*. Chapter submitted to *Global Governance: Women in Public Administration Handbook*. Routledge Publishers.

D'Agostino, M. J. 2006. *A Unique Civic Engagement Tool: The AmericaSpeaks 21st Century Town Hall Meeting, for Measuring Government Performance, Public Sector Accountability and Public Participation*, Auerbach Publications, New York: NY

D'Agostino, M.J. 2004. *Directories of Public Government Agencies*. With Marc Holzer and Tony Carrizales, for Research and Information for Public Administration, Marc Holzer, Audrey Redding-Raines and Wenxuan Yu, editors. (New York: United Nations Public Administration Network and Washington, D.C.: American Society for Public Administration)

Book Reviews

D'Agostino, M.J. (2011). *Reviving Democracy via New and Traditional Media*. *Public Administration Review*, 1, 2, 306-307.

Books

D'Agostino, M.J. and Rubin, M. (Forthcoming 2017). *Women Governing: A Global Perspective*. Contract Signed with Routledge publishers.

D'Agostino, M.J. (In progress). *The Women of New York City: The Difference That Women Make*. Contract signed with Rowan publishers.

D'Agostino, M.J. (2012). *Citizen 2.0: Public and Governmental Interaction through Web 2.0 Technologies*, edited with Kathryn Kloby, IGI-Global publishers.

D'Agostino, M.J. (2010). *Women and Public Administration: Theory and Practice*, Edited with Helisse Levine, Jones and Bartlett Learning.

Other

D'Agostino, M. J. (2009). Contributor to Public Administration terms in *SAGE Glossary of the Social and Behavioral Sciences*, Edited by Larry Sullivan.

D'Agostino, M.J. (2008). *Volunteers: An Untapped Resource*, *Public Manager*, 37, 2, 72-73.

HONORS AND AWARDS

2015	<i>Mid Career Research Award</i> , Office of Advanced Research at John Jay College
2014	<i>Rita Mae Kelly Distinguished Research Award</i> , Section for Women in Public Administration
2008	<i>Outstanding Professor Award</i> , The Master's of Public Administration Association
2006	<i>Founders' Forum Fellowship</i> , The American Society for Public Administration
2005-2006	<i>Dissertation Fellowship</i> , Rutgers University, Newark
2003-2006	<i>Teaching Assistantship</i> , Rutgers University, Newark
2002-2003	<i>Graduate Fellowship</i> , Rutgers University, Newark
2005	<i>Pi Alpha Alpha</i> , National Honor Society for Public Affairs and Administration

GRANTS

2016 OAR Conference Reception Award (\$3,000.00) funding to hold a reception at the American Society for Public Administration Conference on behalf of the Department of Public Management Women in the Public Sector at John Jay College.

2016 Faculty Student Engagement Fund (\$250.00), Coffee hour with students interested in learning about internship opportunities.

- 2015 Faculty Student Engagement Fund (\$250.00), funding for students to attend a movie related to their coursework.
- 2015 Faculty Scholarship Grant, (\$1,500), funding for research materials for Women in the Public Sector.
- 2015 Mid Career Research Grant, funding for conducting interviews for Women in the Public Sector.
- 2012 PSC-CUNY Grant, (\$5,000.00), for data collection and analysis on *Women in the Public Sector*.
- 2010 PSC-CUNY Grant, (\$5215.56), funding for data collection and analysis on *Managing volunteers during times of fiscal stress*
- 2009 *Research Assistant Grant, (\$750.00)*, funding for research assistance on *Community Based Organizations: Administrative Barriers to Youth Civic Engagement*
- 2009 *CUNY Grant, (\$1,800.00)*, funding for data collection on *Community Based Organizations: Administrative Barriers to Youth Civic Engagement*
- 2008 *Research Assistance Grant (\$1,000.00)*, funding for research assistance to conduct data collection on *UNOP: A Study of Capacity Building and Citizen Involvement*.
- 2007 *C-Span Archives Grant (\$249.65)*, C-Span Public Affairs programming, funding for development of graduate fieldwork seminar course.

PROFESSIONAL ACTIVITIES

Conference Papers and Presentations

Do MPA Programs Prepare Women to Negotiate for the 21st Century Global Workplace? A paper presented at the American Society of Public Administration, Atlanta, GA March 2017.

Differences by Gender in Emerging Perspectives and Leadership Styles of MPA Directors. A paper presented at the American Society of Public Administration, Atlanta, GA March 2017.

Preparing women to negotiate for the 21st century global workplace in MPA programs. A paper presented at NASPAA, Columbus, OH October 21, 2016.

Impact of Inclusive Practices and Gendered Bureaucracy on LGBT Turnover Rates. A paper presented at SeCopa Conference, Raleigh, NC, October 2016.

Past, Present and the Future: Why Research about Women in Public Administration? A presentation at the 8th Sino-US International Conference for Public Administration, Remin, China June 2016.

Women in Public Service: A Global Comparison of Trends and Developments. A paper presented at the American Society of Public Administration, Seattle, WA March 19, 2016.

Women in the Public Sector at John Jay: Developing Diverse Perspectives in MPA Education. A presentation at the National Association of Schools of Public Affairs Conference, Brooklyn, NY October 15, 2015.

Evolution of Diversity in the Public Administration. A paper presented at the American Society for Public Administration Conference, Chicago, IL, March 6-10 2015.

Volunteer Management Practices during Challenging Economic Times. A paper presented at the 10th Trans-Atlantic Dialogue Conference, Lugano, Switzerland July 4-6, 2014.

Evolution of Diversity in Public Administration: 75 Years of Research. Co-Authored with Meghna Sabharwal and Helisse Levine. A paper presented at the American Society of Public Administration Conference, Washington, D.C., March 14-18 2014.

Volunteer Management Practices during Challenging Economic Times. Co-Authored with Hillary Knepper and Helisse Levine. A paper presented at the Northeast Conference on Public Administration, November 1-2, 2013.

Alternatives to the Capstone: Volunteering, Service-Learning and Technology. A roundtable discussion presented at the Teaching Public Administration Conference, San Francisco, CA June 4-6 2013.

The Road to Social Justice: The Difference that Women Make. A paper presented at the American Society of Public Administration Conference, New Orleans, LA, March 15-19 2013.

Managing Volunteers During Times of Fiscal Stress. Co-authored with Helisse Levine. A paper presented at the American Society of Public Administration Conference, Las Vegas, Nevada March 2-6, 2012

Women in Public Administration: Making a Difference in the Profession. Co-authored with Marilyn Rubin. A paper presented at the North Eastern Public Administration Conference, New York, New York October 28-29, 2011.

A SWOT Model of the Challenges and Benefits of Volunteer Involvement in U.S. Nonprofit Organizations During Times of Fiscal Stress. Co-authored with Helisse Levine. A paper presented at the American Society of Public Administration Conference, Baltimore, Maryland March 11-15, 2011

The Effectiveness of Nonprofits Use of Volunteers During Times of Fiscal Stress. Co-authored with Helisse Levine. A paper presented at the European Group of Public Administration, Sienna, Italy June 24-26, 2010.

An Analytical Framework of Volunteers in Nonprofits During Times of Fiscal Stress. Co-authored with Helisse Levine. A paper presented at the New York State Political Science Association Conference, Saratoga Springs, New York April 16-17, 2010.

Where are our neighbors? Reflections of Community Leaders on the Rebuilding Efforts in New Orleans. Co-authored with Kathryn Kloby. A paper presented at the New York State Political Science Association Conference, New York, New York, April 24-25 2009.

A Survey of Women Executives in State Government Agencies: The Impact of Organizational Policies, Practices and Utilization on Upward Mobility. Co-authored with Helisse Levine. A paper presented at the American Society for Public Administration Conference, Miami, Florida, March 19-24, 2009.

Rebuilding New Orleans: Exploring Citizen Involvement and Capacity Building. Co-authored with Kathryn Kloby. A paper presented at the American Political Science Association Conference, Boston, Massachusetts, August 28-31 2008

Barriers to Youth Civic Engagement in Urban Settings. Co-authored with Anne Visser. A paper presented at the Race and Disparities Forum, Capetown, South Africa, July 14-16, 2008

Community Empowerment Through Public Service in Higher Education: Challenges and Opportunities. Co-authored with Judy-Lynne Peters. A paper presented at the New York State Political Science Association Conference, Albany, New York, April 24-26, 2008

Securing an Effective Voice for Citizens in Intergovernmental Administrative Decision Making. A paper presented at the European Group of Public Administration Conference, Milan, Italy, June 11-14, 2008

Citizen Involvement in National Decision Making: Lesson Learned from the European Citizens Consultations. A paper presented at the American Society for Public Administration Conference, Dallas, Texas, March 7-11 2008

Administrator Willingness and Community in the Prison Reentry Process: A Study of Correctional Administrators. A paper presentation at the New York State Political Science Association Conference, Poughkeepsie, New York, April 20- April 21 2007

Fostering a Civically Engaged Society: The University and Service Learning. A paper presentation at the Northeastern Political Science Association Conference, Boston, Massachusetts, November 9-11 2006

Volunteers and Public Service. A paper presentation at the New York State Political Science Association Conference, New York, New York, April 21-22, 2006

The Value of Social Capital. A paper presentation at the American Society for Public Administration Conference, Denver, Colorado, March 31-April 4, 2006

Service Learning as a Means of Building Social Capital. A paper presentation at the Northeastern Political Science Association Conference, Philadelphia, Pennsylvania, November 17-19 2005

The Impact of Social Capital on Service Learning. A paper presented at the New York State Political Science Association Conference, Lewiston, New York, April 15-16, 2005

Enhancing the Prospect for Deliberative Democracy: The America Speaks Model. Co-authored with Richard Schwester. A paper presented at the American Society for Public Administration Conference, Milwaukee, Wisconsin, April 2-5, 2005

Enhancing the Prospect for Deliberative Democracy: The America Speaks Model. A colloquium presentation and discussion at the Graduate Department of Public Administration, Rutgers University, Newark, November 29, 2004

The Electronic Town Meeting: An Effective Means of Fostering Public Deliberations? Co-authored with Richard Schwester. A paper presented at the Southeastern Conference for Public Administration, Charlotte, North Carolina, October 3-5, 2004

Panel Discussant and Convener

Human Resource Management: Family, Gender, Stem and Salaries. Moderator at the American Society of Public Administration, Atlanta, GA March 2017.

A Global Comparison of Women in the Workforce: Moving Toward Innovative Solution. Panel Convener at the American Society of Public Administration, Atlanta, GA March 2017.

The 21st Century: Women in Public Administration. Convener and moderator at the American Society of Public Administration, Seattle, WA March 20, 2016.

Cultural Competency, Gender and Public Affairs Education. Convener at the National Association of Schools of Public Affairs Conference, Brooklyn, NY October 13-15, 2015.

Promoting Social Equity in the Public Sector. Panel Convener at the American Society of Public Administration, Chicago, IL, March 6-10.

Where have we been and where are we going? Trajectories, Limitations and Future Opportunities in Research and Practice. Panel Convener at the American Society of Public Administration, Washington D.C., March 14-18, 2014.

Examination of Leadership and Governmental Performance. Moderator at the New York State Political Science Association Conference, New York, New York April 20-21, 2012.

Current Issues in Emergency Management. Panel Convener at the New York State Political Science Association Conference, New York, New York April 24-25 2009.

Policy Performance. Panel Moderator and Discussant at the New York State Political Science Association Conference, New York, New York April 24-25 2009.

A Survey of Women Executives in State Government Agencies: The Impact of Organizational Policies, Practices and Utilization on Upward Mobility. Panel Convener at the American Society for Public Administration Conference, Miami, Florida, March 19-24, 2009.

The American Presidency. Panel Discussant and Moderator at the New York State Political Science Association Conference, Albany, New York, April 24-26, 2008.

Public-Private Governance and Agency Theory. Panel Discussant at the New York State Political Science Association Conference, Poughkeepsie, New York, April 20- April 21, 2007.

Making the Transition from Student to New Professional. Convener at the American Society for Public Administration Conference, Washington, D.C., March 23 –March 27 2008.

Invited Engagements

Invited Participant, What contributes effectively to building a public service workforce that recognizes and builds upon contemporary social equity and diversity, Section on Women and Public Administration, ASPA Conference, March 2017

Invited Participant, Saluting those who serve, Section on Personnel Administration and Labor Relations, ASPA Conference Seattle, March 2017

Invited Participant, Where is data on women's leadership in public administration? UNDP GEPA Initiative, New York, May 2, 2016

Invited Respondent, Can Peace Processes be a Catalyst for Women's Leadership in Public Institutions? UNDP GEPA Initiative, New York, March 22, 2016

Invited Participant, Revolutionizing Data on Women in Leadership in Public Life, UNDP GEPA Initiative, New York, August 31, 2015

Panelist, How do Women Rise to the Top? National Urban Fellows, New York, November 5, 2014

Invited Panelist, Women's Empowerment Summit, New York, March 2012

Other

Women in Public Administration Symposium published in Administration and Society, Guest Editor with Nicole Elias (Spring 2017).

Women in the Public Sector at John Jay, Reception Convener with Nicole Elias at American Society of Public Administration Conference March 20, 2016.

UNDP Roster of Experts in Gender Equality and Women's Empowerment in Public Administration, Oct. 2014 – Present

SERVICE

Department Service

Chair, July 1, 2016 -Present

Personnel and Budgeting Committee, Department of Public Management, Fall 2015-Present

Mentoring and Scheduling Deputy Chair, John Jay College of Criminal Justice, Spring 2015-Present

Women in the Public Sector, Co-founder, Spring 2014

NASPAA Committee, John Jay College of Criminal Justice, March 2014-August 2014

Undergraduate Self-Study Committee, August 2013-April 2014

Internship Waiver Committee, Dept. of Public Management, fall 2013-present

Promotion and Budgeting Committee, Economics Department, fall 2013-Spring 2014

Masters of Public Administration Student Association (MPASA) Faculty Advisor, spring 2012-summer 2012

Promotion and Budgeting Committee, Department of Public Management, fall 2011-spring 2010

NASPAA Committee, John Jay College of Criminal Justice, CUNY, fall 2008-spring 2009

Fall Seminars on Jobs and Internships, Convener, Sponsored by the Department of Public Management, in collaboration with Roddrick Colvin, fall 2007

NASPAA Committee, John Jay College of Criminal Justice, CUNY, November 2006 – August 2007

College Service

Committee of Chairs, July 2016-present

Provost Advisory Committee, July 2016-present

College-Wide Assessment Committee, fall 2012-Summer 2013

Undergraduate Minor Coordinator Committee, fall 2012-spring 2014

Undergraduate Coordinators Committee, fall 2009 – spring 2014

Associate Director for Academic Internships, Search Committee--spring 2012

Assistant Director for MPA Career Services, Search Committee fall--2011

Value of Internships, Convener, Sponsored by the MPASA, spring 2009

Undergraduate Curriculum Revision Committee, John Jay College of Criminal Justice, fall 2008-spring 2009

Edward T. Rogowsky Internship in Government and Public Affairs Campus Coordinator, John Jay College of Criminal Justice, fall 2008 – spring 2009

Service to the Profession

External Capstone Reviewer Pace University, January 2017

Reviewer for Administration and Society, fall 2014-present

Reviewer for Gender and Management, fall 2014-present

Reviewer for Public Administration Quarterly, spring 2014-present

Nesta Gallas Awards Committee, spring 2012 – summer 2012

Co-Chair, Strategic Imperative #3, American Society of Public Administration, March 2011 – March 2012

President, New York Metro ASPA Chapter, August 2010 – June 2011.

Board Member, Section on Women in Public Administration, April 2010 – April 2012.

Board Member, New York Metro ASPA Chapter, September 2009 – August 2010.
Best Paper Award Chair, New York Political Science Association Conference, April 2009 – April 2011
Committee Member, *Strategic Imperative Group: Building the Future*, American Society for Public Administration, September 2008- March 2011.
Committee Member, Leadership Group, American Society for Public Administration, March 2009 – March 2011.
Conference Committee Member, Race and Disparities: A Research Forum, Learning Circles Network, July 2008
Board Member, The Learning Circle Network, September 2006 –August 2009
Editorial Board Member, Journal of Public Management and Social Policy (JPMSP), Oct.2007 –Nov. 2008
Board Member, Vice President, Pi Alpha Alpha, Rutgers University, Newark, May 2007 – May 2009.

Service to the Community

Volunteer, Fordham Alumni Community Service, Fordham University, New York, New York, August 2004-2009
Presenter, Peace Corps Week, Public School 95, Brooklyn, New York. Topic: *School Children in Moldova*, March 7, 2003

PROFESSIONAL EXPERIENCE

Academic

Fall 2006-Spring 2007 Substitute Assistant Professor, Department of Public Management, John Jay College of Criminal Justice/CUNY
Spring 2006 Adjunct, Department of Public Management, John Jay College of Criminal Justice/CUNY
Fall 2003-Spring 2005 Teaching Assistant, Department of Political Science, Rutgers University, Newark
Summer 2005 Part-Time Lecturer, Department of Political Science, Rutgers University, Newark

Other Experience

United States Peace Corps, Volunteer, Republic of Moldova (June 1995-August 1997)
American Studies Center, English Teacher, Naples, Italy (December 2000-June 2002)
Baron Capital, Research Assistant, New York, New York (November 1997- August 1998)
Baron Capital, Marketing Assistant, New York, New York (January 1993-May 1995)

PROFESSIONAL DEVELOPMENT

NVIVO Qualitative Methods Online Training September 2014
NVIVO Qualitative Methods Software Training, New York, April 23, 2009
Short Courses in Statistics, American Statistical Association, New York, September 21, 2005

PROFESSIONAL ASSOCIATIONS

The American Society for Public Administration
New York Metro Chapter
Section for International and Comparative Administration
Section for Women in Public Administration