

Curriculum Vitae  
**RICHARD W. SCHWESTER, PH.D.**

John Jay College of Criminal Justice  
The City University of New York (CUNY)  
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**EDUCATION**

Ph.D., Rutgers University, 2006, Public Administration  
M.A., Rutgers University, 2002, Political Science  
B.A., The Johns Hopkins University, 2000, Political Science

**ACADEMIC POSITIONS**

John Jay College of Criminal Justice, The City University of New York (CUNY)  
Associate Professor (Tenured), Department of Public Management  
January 2011-

Deputy Director, Online Master of Public Administration Program -- Public Policy and  
Administration  
July 2017-

The Graduate Center (CUNY)  
Faculty Member, Criminal Justice Doctoral Program  
October 2011-

Associate Director, Academy for Critical Incident Analysis (ACIA)  
February 2009-September 2012

Assistant Professor, Department of Public Management  
September 2006-December 2010

Rutgers University, School of Public Affairs and Administration  
Senior Research Associate, National Center for Public Performance (NCP)  
September 2002-August 2006

**PUBLICATIONS**

**Books and Monographs**

Holzer, M. & Schwester, R. (2016). *Public Administration: An Introduction* (Second Edition).  
New York, NY: Routledge / Taylor & Francis Group.

- First Edition. (2011). Armonk, NY: M.E. Sharpe, Inc. (Sharpe acquired by Taylor and Francis in September 2014).
- Under contract to translate First Edition into Russian, National Research University Press, Moscow, Russia.

Schwester, R. (2015). *Teaching Research Methods in Public Administration*. Hershey, PA: IGI Global.

Holzer, M., Schwester, R., & Lee, S.-K. (2014). *Public Administration in a Globalized World: Theories and Practices Between the U.S. and Korea*. Daemyoung Publisher, Seoul, South Korea; Armonk, NY: M.E. Sharpe, Inc.

Schwester, R. (ed.). (2012). *Handbook of Critical Incident Analysis*. New York, NY: Routledge / Taylor & Francis Group.

Holzer, M., Melitski, J., Rho, S.-Y., & Schwester, R. (2004). *Restoring Trust in Government: The Potential of Digital Citizen Participation*. Washington, D.C.: IBM Endowment for the Business of Government.

### **Refereed Articles**

Coate, D. & Schwester, R. (2011). Black-White Appreciation of Owner Occupied Homes in Upper Income Suburban Integrated Communities: The Cases of Maplewood and Montclair, New Jersey. *Journal of Housing Research*. 20(2): 127-139.

Schwester, R. (2011). Examining the Merits of Municipal Police Contracting. *Journal of Public Procurement*. 11(1): 95-107.

D'Agostino, M., Schwester, R., Carrizales, T., & Melitski, J. (2011). A Study of E-government and E-governance: An Empirical Examination of Municipal Websites. *Public Administration Quarterly*. 35(1): 3-25.

Carrizales, T., & Melitski, J., & Schwester, R. (2010). Targeting Opportunities for Shared Police Services. *Public Performance and Management Review*. 34(2): 251-267.

Schwester, R. (2010). Socio-Demographic Determinants of E-government Adoption: An Examination of Major U.S. Cities. *Journal of Public Management and Social Policy*. 16(2): 21-32.

Price, B. & Schwester, R. (2010). Economic Development Subsidies and the Funding of Private Prisons. *International Journal of Public Administration*. 33(3): 109-115.

Schwester, R. (2010). Alcohol Outlet Densities, Crime, and Population Restrictions on Alcohol Licenses. *Public Administration and Management*. 15(2): 365-380.

Schwester, R. (2010). Tenets of Public Management and the World War II Motion Picture Genre. *Public Voices*. 11(1): 41-50.

Coate, D. & Schwester, R. (2009). The Use of State Police Services for Local Policing: The Case of New Jersey. *Public Budgeting and Finance*. 29(3): 97-109.

Price, B., Carrizales, T., & Schwester, R. (2009). Race and Ethnicity as Determinants of Privatizing State Prisons. *International Review of Public Administration*. 13(3): 81-88.

Schwester, R., Carrizales, T., & Holzer, M. (2009). An Examination of the Municipal 311 System. *International Journal of Organization Theory and Behavior*. 12(2): 218-236.

Schwester, R. (2009). Examining the Barriers to e-Government Adoption. *Electronic Journal of e-Government*. 7(1): 113-122.

- Reprinted in Les Worrall (ed.). (2011). *Leading Issues in e-Government Research* (pp. 32-51). Reading, UK: Academic Publishing International.

Mondello, M., Schwester, R., & Humphreys, B. (2009). To Build or Not to Build: Examining the Public Discourse Regarding St. Petersburg's Stadium Plan. *International Journal of Sport Communication*. 2(4): 432-450.

Schwester, R. (2007). An Examination of the Public Good Externalities of Professional Athletic Venues: Justifications for Public Financing? *Public Budgeting and Finance*. 27(3): 89-109.

D'Agostino, M., Schwester, R., & Holzer, M. (2006). Enhancing the Prospect for Deliberative Democracy: The AmericaSpeaks Model. *The Innovation Journal*. 11(1): 1-20.

### **Refereed Chapters**

Holzer, M., Carrizales, T., & Schwester, R. (2007). E-Government in Latin American Cities: An Assessment of Selected City Web Sites. In Mila Gasco-Hernandez (ed.), *Latin America Online: Cases, Successes, and Pitfalls* (pp. 226-246). Hershey, PA: IRM Press.

Schwester, R. (2007). Collecting Survey Data via Telephone: A Primer. In Gerald J. Miller and Kaifeng Yang (eds.), *Handbook of Research Methods in Public Administration* (pp. 269-277). Oxford, UK: Taylor & Francis.

Holzer, M. & Schwester, R. (2005). ICTs as Participatory Vehicles. In Mehdi Khosrow-Pour, (ed.), *Encyclopedia of Information Science and Technology* (1st Edition) (pp. 1372-1378). Hershey, PA: Idea Group.

## **Invited Chapters**

Schwester, R., Horning, A., & Dank, M. (2012). Conceptualizing and Defining Critical Incidents. In R. Schwester (ed.), *Handbook of Critical Incident Analysis* (pp. 33-46). Armonk, NY: M.E. Sharpe, Inc.

Holzer, M., Sadeghi, L., & Schwester, R. (2007). Exploring State Shared Services and Regional Consolidation Efforts. In Keon S. Chi (ed.), *The Book of the States* (pp. 451-456). Lexington, KY: Council of State Governments.

Holzer, M. & Schwester, R. (2007). Citizen Consultations via Government Websites. In Ari-Veikko Anttiroiko and Matti Mälkiä (eds.), *Encyclopedia of Digital Government* (pp. 163-168). Hershey, PA: IGI Global.

- Reprinted in Ari-Veikko Anttiroiko (ed.). (2008). *Electronic Government: Concepts, Methodologies, Tools, and Applications* (pp. 2,867-2,874). Hershey, PA: IGI Global.

Holzer, M., Schwester, R., Kloby, K., & McGuire, A. (2006). State-Level 311 Systems: Leveraging Service Enhancement and Performance Measurement at the State Level. In Keon S. Chi (ed.), *The Book of the States* (pp. 409-413). Volume 38, Lexington, KY: Council of State Governments.

Holzer, M. & Schwester, R. (2005). State Science and Technology: Best Practices. In Keon S. Chi (ed.), *The Book of the States* (pp. 575-581). Lexington, KY: Council of State Governments.

## **Professional Reports, White Papers, and Other Publications**

Schwester, R. (2017). The Uniform Shared Services and Consolidation Act of 2007: State of New Jersey. Prepared for Manitou, Inc.

Coate, D. & Schwester, R. (2014). Estimation of the Market Value for Three Plenary Retail Consumption Licenses and Two Plenary Retail Distribution Licenses. Prepared for Catellus Teterboro Urban Renewal, LLC.

Schwester, R. (2010). A Non-IG at AIG. *Association of Inspectors General Newsletter*. 7(2): 8.

Holzer, M., Carrizales, T., Schwester, R., Melitski, J., & Shick, R. (2007). Developing a Statewide 311 System in New Jersey: A Feasibility Study. Newark, NJ: National Center for Public Performance – E-Governance Institute, Rutgers University.

Holzer, M. & Schwester, R. (2006). Privatization and the Public Interest: Highway 407 Revisited. *Journal of Public Administration Research and Theory*. 16(3): 495-497.

Co-Investigator. (2005). *Digital Governance in Municipalities Worldwide: A Longitudinal Assessment of Municipal Websites Throughout the World*. Newark, NJ: National Center for Public Performance – E-Governance Institute, Rutgers University.

Contributor. (2004). Government Documents. In M. Holzer, A. Redding-Raines, and W. Yu (eds.), *Research and Information Resources for Public Administration* (pp. 152-169). New York: United Nations Public Administration Network and Washington, D.C.: American Society for Public Administration.

Holzer, M., Melitski, J., Fry, J., & Schwester, R. (2003). *Comprehensive Analysis of the Management and Operational Effectiveness of the New Jersey Commission on Science and Technology*. Newark, NJ: National Center for Public Performance, Rutgers University.

## **COURSES TAUGHT**

Research Methods (*in class and online*)  
Program Development and Evaluation  
Organization Theory and Management (*in class and online*)  
Capstone Seminar (*in class and online*)  
Leadership, Supervision, and Performance (*online*)

## **ONLINE CURRICULAR DEVELOPMENT**

Course Developer – Designed Course Modules for Online Delivery, “Research Methods” and “Public Service Measurement.” John Jay Online Master of Public Administration Program, 2016.

Course Developer – Designed Media Lectures for Online Delivery, “Research Methods in Public Administration.” National Online Master of Public Administration Program, John Jay College of Criminal Justice, 2009.

## **SERVICE**

Member, Departmental Grade Appeal Committee  
May 2017-present

Member, Departmental Governance Committee  
August 2016-present

Comprehensive Exam Reader, Criminal Justice Doctoral Program in Policy, Oversight, and Administration (POA)  
Fall 2012- Spring 2015

Member, Departmental Personnel and Budget Committee  
May 2011-2013

Member, John Jay College Ad Hoc H1N1 Committee  
September 2009-March 2010

Member, John Jay College Faculty Senate  
September 2008-May 2011

Member, John Jay College Council  
September 2008-May 2011

Faculty Advisor, National Honor Society for Public Affairs and Administration (*Pi Alpha Alpha*)  
September 2008-December 2010

Editorial Board Member: *Journal of Public Management & Social Policy, International Journal of Electronic Government Research.*

Manuscript Referee: Prentice Hall (Pearson), *Public Administration Review, Public Performance & Management Review, Traumatology, International Journal of Public Administration, Journal of Information Technology and Politics, Social Forces, Economic Development Quarterly, Journal of Sport and Social Issues, California Journal of Politics and Policy, Encyclopedia of Information Science and Technology.*