

Curriculum Vitae  
**RICHARD W. SCHWESTER**

John Jay College of Criminal Justice  
The City University of New York (CUNY)  
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**EDUCATION**

Ph.D., Rutgers University, 2006, Public Administration  
M.A., Rutgers University, 2002, Political Science  
B.A., The Johns Hopkins University, 2000, Political Science

**ACADEMIC POSITIONS**

The Graduate Center, CUNY  
Faculty Member, Criminal Justice Doctoral Program  
October 2011-

John Jay College of Criminal Justice, CUNY  
Associate Professor (Tenured), Department of Public Management  
January 2011-

Associate Director, Academy for Critical Incident Analysis (ACIA)  
February 2009-September 2012

Assistant Professor, Department of Public Management  
September 2006-December 2010

Rutgers University, School of Public Affairs and Administration  
Senior Research Associate, National Center for Public Performance (NCP)  
September 2002-August 2006

**PUBLICATIONS**

**Books and Monographs**

Holzer, M., Schwester, R., & Lee, S.-K. (under contract). *Public Administration in a Globalized World: Sharing Theories and Practices Between the U.S. and Korea*. Daemyoung Publisher, Seoul, South Korea.

Schwester, R. (ed.). (2012). *Handbook of Critical Incident Analysis*. Armonk, NY: M.E. Sharpe, Inc.

Holzer, M. & Schwester, R. (2011). *Public Administration: An Introduction* (1st Edition). Armonk, NY: M.E. Sharpe, Inc. [2nd Edition under contract]

Holzer, M., Melitski, J., Rho, S.-Y., & Schwester, R. (2004). *Restoring Trust in Government: The Potential of Digital Citizen Participation*. Washington, D.C.: IBM Endowment for the Business of Government.

### **Refereed Articles**

Coate, D. & Schwester, R. (2011). Black-White Appreciation of Owner Occupied Homes in Upper Income Suburban Integrated Communities: The Cases of Maplewood and Montclair, New Jersey. *Journal of Housing Research*. 20(2): 127-139.

Schwester, R. (2011). Examining the Merits of Municipal Police Contracting. *Journal of Public Procurement*. 11(1): 95-107.

D'Agostino, M., Schwester, R., Carrizales, T., & Melitski, J. (2011). A Study of E-government and E-governance: An Empirical Examination of Municipal Websites. *Public Administration Quarterly*. 35(1): 3-25.

Carrizales, T., & Melitski, J., & Schwester, R. (2010). Targeting Opportunities for Shared Police Services. *Public Performance and Management Review*. 34(2): 251-267.

Schwester, R. (2010). Socio-Demographic Determinants of E-government Adoption: An Examination of Major U.S. Cities. *Journal of Public Management and Social Policy*. 16(2): 21-32.

Price, B. & Schwester, R. (2010). Economic Development Subsidies and the Funding of Private Prisons. *International Journal of Public Administration*. 33(3): 109-115.

Schwester, R. (2010). Alcohol Outlet Densities, Crime, and Population Restrictions on Alcohol Licenses. *Public Administration and Management*. 15(2): 365-380.

Schwester, R. (2010). Tenets of Public Management and the World War II Motion Picture Genre. *Public Voices*. 11(1): 41-50.

Coate, D. & Schwester, R. (2009). The Use of State Police Services for Local Policing: The Case of New Jersey. *Public Budgeting and Finance*. 29(3): 97-109.

Price, B., Carrizales, T., & Schwester, R. (2009). Race and Ethnicity as Determinants of Privatizing State Prisons. *International Review of Public Administration*. 13(3): 81-88.

Schwester, R., Carrizales, T., & Holzer, M. (2009). An Examination of the Municipal 311 System. *International Journal of Organization Theory and Behavior*. 12(2): 218-236.

Schwester, R. (2009). Examining the Barriers to e-Government Adoption. *Electronic Journal of e-Government*. 7(1): 113-122.

Reprinted in Les Worrall (ed.). (2011). *Leading Issues in e-Government Research* (pp. 32-51). Reading, UK: Academic Publishing International.

Mondello, M., Schwester, R., & Humphreys, B. (2009). To Build or Not to Build: Examining the Public Discourse Regarding St. Petersburg's Stadium Plan. *International Journal of Sport Communication*. 2(4): 432-450.

Schwester, R. (2007). An Examination of the Public Good Externalities of Professional Athletic Venues: Justifications for Public Financing? *Public Budgeting and Finance*. 27(3): 89-109.

D'Agostino, M., Schwester, R., & Holzer, M. (2006). Enhancing the Prospect for Deliberative Democracy: The AmericaSpeaks Model. *The Innovation Journal*. 11(1): 1-20.

### **Refereed Chapters**

Schwester, R. (In progress). Macro-Level E-government Demand. In Mehdi Khosrow-Pour (ed.), *Encyclopedia of Information Science and Technology* (3rd Edition). Hershey, PA: IGI Global.

Holzer, M., Carrizales, T., & Schwester, R. (2007). E-Government in Latin American Cities: An Assessment of Selected City Web Sites. In Mila Gasco-Hernandez (ed.), *Latin America Online: Cases, Successes, and Pitfalls* (pp. 226-246). Hershey, PA: IRM Press.

Schwester, R. (2007). Collecting Survey Data via Telephone: A Primer. In Gerald J. Miller and Kaifeng Yang (eds.), *Handbook of Research Methods in Public Administration* (pp. 269-277). Oxford, UK: Taylor & Francis.

Holzer, M. & Schwester, R. (2005). ICTs as Participatory Vehicles. In Mehdi Khosrow-Pour, (ed.), *Encyclopedia of Information Science and Technology* (1st Edition) (pp. 1372-1378). Hershey, PA: Idea Group.

### **Invited Chapters**

Schwester, R., Horning, A., & Dank, M. (2012). Conceptualizing and Defining Critical Incidents. In R. Schwester (ed.), *Handbook of Critical Incident Analysis* (pp. 33-46). Armonk, NY: M.E. Sharpe, Inc.

Holzer, M., Sadeghi, L., & Schwester, R. (2007). Exploring State Shared Services and Regional Consolidation Efforts. In Keon S. Chi (ed.), *The Book of the States* (pp. 451-456). Lexington, KY: Council of State Governments.

Holzer, M. & Schwester, R. (2007). Citizen Consultations via Government Websites. In Ari-Veikko Anttiroiko and Matti Mälkiä (eds.), *Encyclopedia of Digital Government* (pp. 163-168). Hershey, PA: IGI Global.

Reprinted in Ari-Veikko Anttiroiko (ed.). (2008). *Electronic Government: Concepts, Methodologies, Tools, and Applications* (pp. 2867-2874). Hershey, PA: IGI Global.

Holzer, M., Schwester, R., Kloby, K., & McGuire, A. (2006). State-Level 311 Systems: Leveraging Service Enhancement and Performance Measurement at the State Level. In Keon S. Chi (ed.), *The Book of the States* (pp. 409-413). Volume 38, Lexington, KY: Council of State Governments.

Holzer, M. & Schwester, R. (2005). State Science and Technology: Best Practices. In Keon S. Chi (ed.), *The Book of the States* (pp. 575-581). Lexington, KY: Council of State Governments.

### **Other Publications**

Schwester, R. (2010). A Non-IG at AIG. *Association of Inspectors General Newsletter*. 7(2): 8.

Holzer, M., Carrizales, T., Schwester, R., Melitski, J., & Shick, R. (2007). Developing a Statewide 311 System in New Jersey: A Feasibility Study. Newark, NJ: National Center for Public Performance – E-Governance Institute, Rutgers University.

Holzer, M. & Schwester, R. (2006). Privatization and the Public Interest: Highway 407 Revisited. *Journal of Public Administration Research and Theory*. 16(3): 495-497.

Holzer, M., Melitski, J., Fry, J., & Schwester, R. (2003). Comprehensive Analysis of the Management and Operational Effectiveness of the New Jersey Commission on Science and Technology. Newark, NJ: National Center for Public Performance, Rutgers University.

### **CONFERENCE PAPERS**

Melitski, J. & Schwester, R. (2010). Examining Municipal Fire Service Models: The Case of New York. American Society for Public Administration (ASPA) Annual Conference.

Melitski, J, Carrizales, T., & Schwester, R. (2009). Performance and Shared Local Policing in New York State. Public Performance Measurement and Reporting Conference, Rutgers University, Newark.

Schwester, R. (2009). Determinants of Electronic Service Delivery and Transparency Applications. American Society for Public Administration (ASPA) Annual Conference.

Schwester, R. & Coate, D. (2008). The Use of State Police Services for Local Policing: The Case of New Jersey. American Society for Public Administration (ASPA) Annual Conference.

Mondello, M., Humphreys, B., & Schwester, R. (2008). To Build or Not to Build: Examining the Public Discourse Regarding St. Petersburg's Stadium Plan. North American Society for Sport Management (NASSM) Annual Conference.

Schwester, R. (2006). An Examination of the Public Good Externalities of Professional Athletic Venues: Justifications for Public Financing? American Society for Public Administration (ASPA) Annual Conference.

Schwester, R. (2005). Should the Government Finance Sports Facility Projects? An Assessment of the Non-Pecuniary Benefits. Northeastern Political Science Association (NPSA) Annual Meeting.

Schwester, R. & D'Agostino, M. (2005). Enhancing the Prospect for Deliberative Democracy: The America Speaks Model. American Society for Public Administration (ASPA) Annual Conference.

D'Agostino, M. & Schwester, R. (2004). The Electronic Town Meeting: An Effective Means of Fostering Public Deliberations? Southeastern Conference for Public Administration (SECoPA).

### **CONTRACTED RESEARCH**

Consultant (survey design, random probability sampling, and data analysis), "The Dynamics of Place Making in Contested Cities." (P.I. Edward Snajdr and Shonna Trinch, John Jay College of Criminal Justice). Funded by the National Science Foundation, 2010-2011.

Consultant (probit model specification and data analysis), "Shared Police Services in New York" (P.I. James Melitski, Marist College). Funded by the New York Department of State – Office of Coastal, Local Government, and Community Sustainability, 2008.

Consultant (analysis of best practices), "311 Feasibility Study" (P.I. Marc Holzer, Rutgers University). Funded by the Alfred P. Sloan Foundation, 2006.

Consultant (development of performance measures), "New Jersey Meadowlands Commission Comprehensive Action Plan" (P.I. Marc Holzer, Rutgers University). Funded by the State of New Jersey, 2006.

### **COURSES TAUGHT**

John Jay College:

- Research Methods (*in class and online*)
- Program Development and Evaluation
- Organization Theory and Management (*in class and online*)
- Capstone Seminar (*in class and online*)
- Leadership, Supervision, and Performance (*online*)

Rutgers University:

- Citizen-Driven Performance Improvement (*online*)
- Evaluating and Assessing E-governance (*online*)

## **SERVICE**

Member, Departmental Personnel and Budget Committee  
May 2011-2013

Member, John Jay College Faculty Senate  
September 2008-May 2011

Member, John Jay College Council  
September 2008-May 2011

Faculty Advisor, National Honor Society for Public Affairs and Administration (*Pi Alpha Alpha*)  
September 2008-December 2010

Managing Editor: *Journal of Critical Incident Analysis*.

Editorial Board Member: *Public Performance & Management Review*, *Journal of Public Management & Social Policy*, *International Journal of Electronic Government Research*.

Referee: Prentice Hall (Pearson), *Public Administration Review*, *International Journal of Public Administration*, *Journal of Information Technology and Politics*, *Social Forces*, *Economic Development Quarterly*, *Journal of Sport and Social Issues*, *California Journal of Politics and Policy*.