

Curriculum Vitae  
**RICHARD W. SCHWESTER, PH.D.**

John Jay College of Criminal Justice  
The City University of New York (CUNY)  
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## **EDUCATION**

Ph.D., Rutgers University, 2006, Public Administration  
M.A., Rutgers University, 2002, Political Science  
B.A., The Johns Hopkins University, 2000, Political Science

## **ACADEMIC POSITIONS**

John Jay College of Criminal Justice, The City University of New York (CUNY)  
Associate Professor (Tenured), Department of Public Management  
January 2011-

The Graduate Center (CUNY)  
Faculty Member, Criminal Justice Doctoral Program  
October 2011-

Associate Director, Academy for Critical Incident Analysis (ACIA)  
January 2009-September 2012

Assistant Professor, Department of Public Management  
September 2006-December 2010

Rutgers University, School of Public Affairs and Administration  
Senior Research Associate, National Center for Public Performance (NCP)  
September 2002-August 2006

## **PUBLICATIONS**

### **Books and Monographs**

Holzer, M. & Schwester, R. (forthcoming). *Public Administration: An Introduction* (Third Edition). New York, NY: Routledge / Taylor & Francis Group.

- Second Edition (2016). New York, NY: Routledge / Taylor & Francis Group.

- First Edition. (2011). Armonk, NY: M.E. Sharpe, Inc. (Sharpe acquired by Taylor and Francis Group in September 2014).
- Under contract to translate First Edition into Russian, National Research University Press, Moscow, Russia.

Schwester, R. (2015). *Teaching Research Methods in Public Administration*. Hershey, PA: IGI Global.

Holzer, M., Schwester, R., & Lee, S.-K. (2014). *Public Administration in a Globalized World: Theories and Practices Between the U.S. and Korea*. Daemyoung Publisher, Seoul, South Korea; Armonk, NY: M.E. Sharpe, Inc.

Schwester, R. (ed.). (2012). *Handbook of Critical Incident Analysis*. New York, NY: Routledge / Taylor & Francis Group.

Holzer, M., Melitski, J., Rho, S.-Y., & Schwester, R. (2004). *Restoring Trust in Government: The Potential of Digital Citizen Participation*. Washington, D.C.: IBM Endowment for the Business of Government.

### **Refereed Articles**

Coate, D. & Schwester, R. (2011). Black-White Appreciation of Owner Occupied Homes in Upper Income Suburban Integrated Communities: The Cases of Maplewood and Montclair, New Jersey. *Journal of Housing Research*. 20(2): 127-139.

Schwester, R. (2011). Examining the Merits of Municipal Police Contracting. *Journal of Public Procurement*. 11(1): 95-107.

D'Agostino, M., Schwester, R., Carrizales, T., & Melitski, J. (2011). A Study of E-government and E-governance: An Empirical Examination of Municipal Websites. *Public Administration Quarterly*. 35(1): 3-25.

Carrizales, T., & Melitski, J., & Schwester, R. (2010). Targeting Opportunities for Shared Police Services. *Public Performance and Management Review*. 34(2): 251-267.

Schwester, R. (2010). Socio-Demographic Determinants of E-government Adoption: An Examination of Major U.S. Cities. *Journal of Public Management and Social Policy*. 16(2): 21-32.

Price, B. & Schwester, R. (2010). Economic Development Subsidies and the Funding of Private Prisons. *International Journal of Public Administration*. 33(3): 109-115.

Schwester, R. (2010). Alcohol Outlet Densities, Crime, and Population Restrictions on Alcohol Licenses. *Public Administration and Management*. 15(2): 365-380.

Schwester, R. (2010). Tenets of Public Management and the World War II Motion Picture Genre. *Public Voices*. 11(1): 41-50.

Coate, D. & Schwester, R. (2009). The Use of State Police Services for Local Policing: The Case of New Jersey. *Public Budgeting and Finance*. 29(3): 97-109.

Price, B., Carrizales, T., & Schwester, R. (2009). Race and Ethnicity as Determinants of Privatizing State Prisons. *International Review of Public Administration*. 13(3): 81-88.

Schwester, R., Carrizales, T., & Holzer, M. (2009). An Examination of the Municipal 311 System. *International Journal of Organization Theory and Behavior*. 12(2): 218-236.

Schwester, R. (2009). Examining the Barriers to e-Government Adoption. *Electronic Journal of e-Government*. 7(1): 113-122.

- Reprinted in Les Worrall (ed.). (2011). *Leading Issues in e-Government Research* (pp. 32-51). Reading, UK: Academic Publishing International.

Mondello, M., Schwester, R., & Humphreys, B. (2009). To Build or Not to Build: Examining the Public Discourse Regarding St. Petersburg's Stadium Plan. *International Journal of Sport Communication*. 2(4): 432-450.

Schwester, R. (2007). An Examination of the Public Good Externalities of Professional Athletic Venues: Justifications for Public Financing? *Public Budgeting and Finance*. 27(3): 89-109.

D'Agostino, M., Schwester, R., & Holzer, M. (2006). Enhancing the Prospect for Deliberative Democracy: The AmericaSpeaks Model. *The Innovation Journal*. 11(1): 1-20.

### **Refereed Chapters**

Holzer, M., Carrizales, T., & Schwester, R. (2007). E-Government in Latin American Cities: An Assessment of Selected City Web Sites. In Mila Gasco-Hernandez (ed.), *Latin America Online: Cases, Successes, and Pitfalls* (pp. 226-246). Hershey, PA: IRM Press.

Schwester, R. (2007). Collecting Survey Data via Telephone: A Primer. In Gerald J. Miller and Kaifeng Yang (eds.), *Handbook of Research Methods in Public Administration* (pp. 269-277). Oxford, UK: Taylor & Francis.

Holzer, M. & Schwester, R. (2005). ICTs as Participatory Vehicles. In Mehdi Khosrow-Pour, (ed.), *Encyclopedia of Information Science and Technology* (1st Edition) (pp. 1372-1378). Hershey, PA: Idea Group.

## **Invited Chapters**

Schwester, R., Horning, A., & Dank, M. (2012). Conceptualizing and Defining Critical Incidents. In R. Schwester (ed.), *Handbook of Critical Incident Analysis* (pp. 33-46). Armonk, NY: M.E. Sharpe, Inc.

Holzer, M., Sadeghi, L., & Schwester, R. (2007). Exploring State Shared Services and Regional Consolidation Efforts. In Keon S. Chi (ed.), *The Book of the States* (pp. 451-456). Lexington, KY: Council of State Governments.

Holzer, M. & Schwester, R. (2007). Citizen Consultations via Government Websites. In Ari-Veikko Anttiroiko and Matti Mälkiä (eds.), *Encyclopedia of Digital Government* (pp. 163-168). Hershey, PA: IGI Global.

- Reprinted in Ari-Veikko Anttiroiko (ed.). (2008). *Electronic Government: Concepts, Methodologies, Tools, and Applications* (pp. 2,867-2,874). Hershey, PA: IGI Global.

Holzer, M., Schwester, R., Kloby, K., & McGuire, A. (2006). State-Level 311 Systems: Leveraging Service Enhancement and Performance Measurement at the State Level. In Keon S. Chi (ed.), *The Book of the States* (pp. 409-413). Volume 38, Lexington, KY: Council of State Governments.

Holzer, M. & Schwester, R. (2005). State Science and Technology: Best Practices. In Keon S. Chi (ed.), *The Book of the States* (pp. 575-581). Lexington, KY: Council of State Governments.

## **Professional Reports, White Papers, and Other Publications**

Schwester, R. (2017). The Uniform Shared Services and Consolidation Act of 2007: State of New Jersey. Prepared for Manitou, Inc.

Holzer, M., Schwester, R., Wexler, J. (2016). *Instructor's Manual – Public Administration: An Introduction* (Second Edition). New York, NY: Routledge / Taylor & Francis Group.

Coate, D. & Schwester, R. (2014). Estimation of the Market Value for Three Plenary Retail Consumption Licenses and Two Plenary Retail Distribution Licenses. Prepared for Catellus Teterboro Urban Renewal, LLC.

Schwester, R. (2010). A Non-IG at AIG. *Association of Inspectors General Newsletter*. 7(2): 8.

Holzer, M., Carrizales, T., Schwester, R., Melitski, J., & Shick, R. (2007). Developing a Statewide 311 System in New Jersey: A Feasibility Study. Newark, NJ: National Center for Public Performance – E-Governance Institute, Rutgers University.

Holzer, M. & Schwester, R. (2006). Privatization and the Public Interest: Highway 407 Revisited. *Journal of Public Administration Research and Theory*. 16(3): 495-497.

Co-Investigator. (2005). *Digital Governance in Municipalities Worldwide: A Longitudinal Assessment of Municipal Websites Throughout the World*. Newark, NJ: National Center for Public Performance – E-Governance Institute, Rutgers University.

Contributor. (2004). Government Documents. In M. Holzer, A. Redding-Raines, and W. Yu (eds.), *Research and Information Resources for Public Administration* (pp. 152-169). New York: United Nations Public Administration Network and Washington, D.C.: American Society for Public Administration.

Holzer, M., Melitski, J., Fry, J., & Schwester, R. (2003). *Comprehensive Analysis of the Management and Operational Effectiveness of the New Jersey Commission on Science and Technology*. Newark, NJ: National Center for Public Performance, Rutgers University.

## **COURSES TAUGHT**

Research Methods (*in class and online*)  
Program Evaluation (*in class*)  
Organization Theory and Management (*in class and online*)  
Capstone Seminar (*in class and online*)  
Leadership, Supervision, and Performance (*online*)

## **ONLINE CURRICULAR DEVELOPMENT**

Course Developer – Designed Course Modules for Online Delivery, “Research Methods” and “Public Service Measurement.” John Jay Online Master of Public Administration Program, 2016.

Course Developer – Designed Media Lectures for Online Delivery, “Research Methods in Public Administration.” National Online Master of Public Administration Program, John Jay College of Criminal Justice, 2009.

## **SERVICE**

Deputy Director, Online Master of Public Administration Program – Public Policy and Administration

July 2017-August 2018

Member, Departmental Governance Committee

September 2016-May 2018

Member, Departmental Grade Appeal Committee

June 2017-May 2018

Comprehensive Exam Reader, Criminal Justice Doctoral Program in Policy, Oversight, and Administration (POA)

September 2012-May 2015

Member, Departmental Personnel and Budget Committee  
June 2011-May 2013

Member, John Jay College Ad Hoc H1N1 Committee  
September 2009-March 2010

Member, John Jay College Faculty Senate  
September 2008-May 2011

Member, John Jay College Council  
September 2008-May 2011

Faculty Advisor, National Honor Society for Public Affairs and Administration (*Pi Alpha Alpha*)  
September 2008-December 2010

Editorial Board Member: *Journal of Public Management & Social Policy*, *International Journal of Electronic Government Research*.

Manuscript Referee: Prentice Hall (Pearson), *Public Administration Review*, *Public Performance & Management Review*, *Traumatology*, *International Journal of Public Administration*, *Journal of Information Technology and Politics*, *Social Forces*, *Economic Development Quarterly*, *Journal of Sport and Social Issues*, *California Journal of Politics and Policy*, *Encyclopedia of Information Science and Technology*.