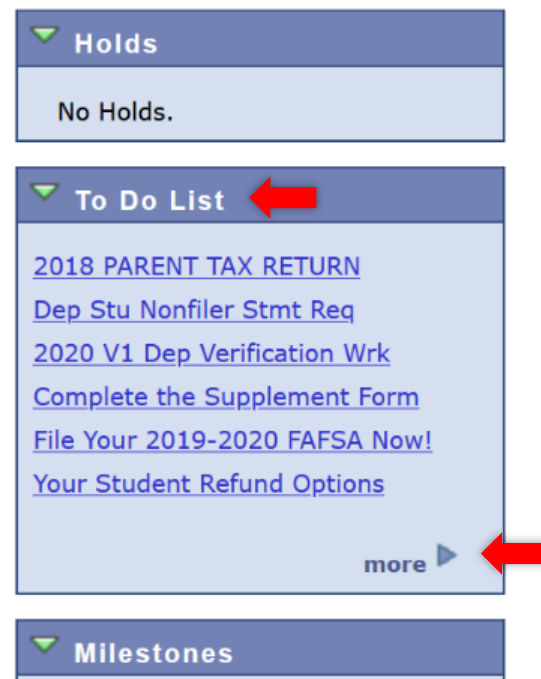


HOW TO VIEW YOUR TO DO LIST

- 1 Login** to CUNYfirst.
- 2 Select** HR/Campus Solutions from the left menu.
- 3 Navigate** to *Self Service* followed by *Student Center*.
In the “To Do” List section, you will see a list of outstanding items. Click the “more” link to see more information.
- 4 Review** the current outstanding items with your financial aid applications. You will need to sort and filter by institution to make sure you are viewing items related to your college.



Note: If you will be attending John Jay, you are only required to resolve the items listed for John Jay. Any unresolved items listed for other CUNY colleges will not prevent you from finalizing your Financial Aid or conducting other business at John Jay.

Need help logging in?

Contact the John Jay DoIT
Technology HelpDesk for support.
Phone: 212.237.8200
Email: helpdesk@jjay.cuny.edu

Need help with your account holds?

Visit the **Virtual Jay Express**
Service Counter and make a
Zoom appointment.