

Electronic Check



1. WHAT IS AN ELECTRONIC CHECK?

An eCheck (CUNYfirst QuikPay) is an electronic version of a personal check used to make payments online.

2. HOW DO I PAY WITH AN ELECTRONIC CHECK?

Students and/or parents with a checking or savings account can pay by an eCheck online via CUNYfirst. Be sure to disable the pop-up blockers in your web browser in order for the links to work properly. ***NOTICE:** Debit card numbers are not account numbers! Obtain the correct account/routing numbers from your financial institution.

STUDENT CENTER > FINANCIAL ACCOUNT > 'MAKE A PAYMENT' (QuikPay page will load in a new window/tab) > select 'VIEW & PAY ACCOUNTS' and follow prompts.

3. HOW IS AN ELECTRONIC CHECK RECORDED?

Electronic checks are posted to the student record as "eCheck Gateway Payment." The student will receive an automated confirmation via email. **This does not mean the payment has been accepted or cleared; it is merely an acknowledgment that a payment was authorized. This cannot be submitted as proof that the payment has cleared your bank account (see below).**

4. I HAVE BURSAR HOLDS FOR MY PAST-DUE BALANCE. CAN I USE AN ECHECK TO REMOVE IT?

Past-due balances that are paid in full with an electronic check (eCheck) will delay releasing the Bursar holds for ten (10) business days. An eCheck is typically debited from most major banks within 2-5 days. However, John Jay's 10-day policy has been implemented to account for local and international banks, chargebacks/protected disputes and delayed processing.

Students who wish to have their holds removed prior to the ten (10) business day policy must provide a bank receipt/statement, transaction history, or mobile snapshot indicating the transaction has been successfully debited (pending/processing payments will not be accepted). This can be done in-person (RM: L.70NB) or via email (bursar@jjay.cuny.edu).

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