

Curriculum Vitae
RICHARD W. SCHWESTER, PH.D.

John Jay College of Criminal Justice
The City University of New York (CUNY)
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EDUCATION

Ph.D., Rutgers University, 2006, Public Administration
M.A., Rutgers University, 2002, Political Science
B.A., The Johns Hopkins University, 2000, Political Science

ACADEMIC POSITIONS

John Jay College of Criminal Justice, The City University of New York (CUNY)
Associate Professor (Tenured), Department of Public Management
January 2011-

The Graduate Center (CUNY)
Faculty Member, Criminal Justice Doctoral Program
October 2011-August 2022

Associate Director, Academy for Critical Incident Analysis (ACIA)
January 2009-September 2012

Assistant Professor, Department of Public Management
September 2006-December 2010

Rutgers University, School of Public Affairs and Administration
Senior Research Associate, National Center for Public Performance (NCP)
September 2002-August 2006

PUBLICATIONS

Books and Monographs

Holzer, M. & Schwester, R. (2024). *Public Administration: An Introduction* (Fourth Edition).
New York, NY: Routledge / Taylor & Francis Group.

- Third Edition (2020). New York, NY: Routledge / Taylor & Francis Group.
- Second Edition (2016). New York, NY: Routledge / Taylor & Francis Group.

- First Edition. (2011). Armonk, NY: M.E. Sharpe, Inc. (acquired by Taylor and Francis Group in September 2014).

Schwester, R. (2015). *Teaching Research Methods in Public Administration*. Hershey, PA: IGI Global.

Holzer, M., Schwester, R., & Lee, S.-K. (2014). *Public Administration in a Globalized World: Theories and Practices Between the U.S. and Korea*. Daemyoung Publisher, Seoul, South Korea; Armonk, NY: M.E. Sharpe, Inc.

Schwester, R. (ed.). (2012). *Handbook of Critical Incident Analysis*. New York, NY: Routledge / Taylor & Francis Group.

Holzer, M., Melitski, J., Rho, S.-Y., & Schwester, R. (2004). *Restoring Trust in Government: The Potential of Digital Citizen Participation*. Washington, D.C.: IBM Endowment for the Business of Government.

Refereed Articles

Schwester, R. (2020). Teaching Research Ethics Through the Use of Film. *Public Voices*. 16(2): 66-78.

Coate, D. & Schwester, R. (2011). Black-White Appreciation of Owner Occupied Homes in Upper Income Suburban Integrated Communities: The Cases of Maplewood and Montclair, New Jersey. *Journal of Housing Research*. 20(2): 127-139.

Schwester, R. (2011). Examining the Merits of Municipal Police Contracting. *Journal of Public Procurement*. 11(1): 95-107.

D'Agostino, M., Schwester, R., Carrizales, T., & Melitski, J. (2011). A Study of E-government and E-governance: An Empirical Examination of Municipal Websites. *Public Administration Quarterly*. 35(1): 3-25.

Carrizales, T., & Melitski, J., & Schwester, R. (2010). Targeting Opportunities for Shared Police Services. *Public Performance and Management Review*. 34(2): 251-267.

Schwester, R. (2010). Socio-Demographic Determinants of E-government Adoption: An Examination of Major U.S. Cities. *Journal of Public Management and Social Policy*. 16(2): 21-32.

Price, B. & Schwester, R. (2010). Economic Development Subsidies and the Funding of Private Prisons. *International Journal of Public Administration*. 33(3): 109-115.

Schwester, R. (2010). Alcohol Outlet Densities, Crime, and Population Restrictions on Alcohol Licenses. *Public Administration and Management*. 15(2): 365-380.

Schwester, R. (2010). Tenets of Public Management and the World War II Motion Picture Genre. *Public Voices*. 11(1): 41-50.

Coate, D. & Schwester, R. (2009). The Use of State Police Services for Local Policing: The Case of New Jersey. *Public Budgeting and Finance*. 29(3): 97-109.

Price, B., Carrizales, T., & Schwester, R. (2009). Race and Ethnicity as Determinants of Privatizing State Prisons. *International Review of Public Administration*. 13(3): 81-88.

Schwester, R., Carrizales, T., & Holzer, M. (2009). An Examination of the Municipal 311 System. *International Journal of Organization Theory and Behavior*. 12(2): 218-236.

Schwester, R. (2009). Examining the Barriers to e-Government Adoption. *Electronic Journal of e-Government*. 7(1): 113-122.

- Reprinted in Les Worrall (ed.). (2011). *Leading Issues in e-Government Research* (pp. 32-51). Reading, UK: Academic Publishing International.

Mondello, M., Schwester, R., & Humphreys, B. (2009). To Build or Not to Build: Examining the Public Discourse Regarding St. Petersburg's Stadium Plan. *International Journal of Sport Communication*. 2(4): 432-450.

Schwester, R. (2007). An Examination of the Public Good Externalities of Professional Athletic Venues: Justifications for Public Financing? *Public Budgeting and Finance*. 27(3): 89-109.

D'Agostino, M., Schwester, R., & Holzer, M. (2006). Enhancing the Prospect for Deliberative Democracy: The AmericaSpeaks Model. *The Innovation Journal*. 11(1): 1-20.

Refereed Chapters

Holzer, M., Carrizales, T., & Schwester, R. (2007). E-Government in Latin American Cities: An Assessment of Selected City Web Sites. In Mila Gasco-Hernandez (ed.), *Latin America Online: Cases, Successes, and Pitfalls* (pp. 226-246). Hershey, PA: IGI Global.

Schwester, R. (2007). Collecting Survey Data via Telephone: A Primer. In Gerald J. Miller and Kaifeng Yang (eds.), *Handbook of Research Methods in Public Administration* (pp. 269-277). Oxford, UK: Taylor & Francis.

Holzer, M. & Schwester, R. (2007). Citizen Consultations via Government Websites. In Ari-Veikko Anttiroiko and Matti Mälkiä (eds.), *Encyclopedia of Digital Government* (pp. 163-168). Hershey, PA: IGI Global.

- Reprinted in Ari-Veikko Anttiroiko (ed.). (2008). *Electronic Government: Concepts, Methodologies, Tools, and Applications* (pp. 2,867-2,874). Hershey, PA: IGI Global.

Invited Chapters

Schwester, R. (2020). Ethical Considerations in Public Administration Research. In Eran Vigoda-Gadot and Dana Vashdi, *Handbook of Research Methods in Public Administration, Management, and Policy: Breaking New Frontiers* (pp.365-376). Edward Elgar Publishing.

Schwester, R. (2019). Research Ethics. In *Scholarly Ethics and Publishing: Breakthroughs in Research and Practice*. (pp. 633-645). Hershey, PA: IGI Global.

- Reprinted from Schwester, R. (2015) *Teaching Research Methods in Public Administration* (pp.217-226).

Schwester, R., Horning, A., & Dank, M. (2012). Conceptualizing and Defining Critical Incidents. In R. Schwester (ed.), *Handbook of Critical Incident Analysis* (pp. 33-46). Armonk, NY: M.E. Sharpe, Inc.

Holzer, M., Sadeghi, L., & Schwester, R. (2007). Exploring State Shared Services and Regional Consolidation Efforts. In Keon S. Chi (ed.), *The Book of the States* (pp. 451-456). Lexington, KY: Council of State Governments.

Holzer, M., Schwester, R., Kloby, K., & McGuire, A. (2006). State-Level 311 Systems: Leveraging Service Enhancement and Performance Measurement at the State Level. In Keon S. Chi (ed.), *The Book of the States* (pp. 409-413). Volume 38, Lexington, KY: Council of State Governments.

Holzer, M. & Schwester, R. (2005). ICTs as Participatory Vehicles. In Mehdi Khosrow-Pour, (ed.), *Encyclopedia of Information Science and Technology* (1st Edition) (pp. 1372-1378). Hershey, PA: IGI Global.

Holzer, M. & Schwester, R. (2005). State Science and Technology: Best Practices. In Keon S. Chi (ed.), *The Book of the States* (pp. 575-581). Lexington, KY: Council of State Governments.

Technical Reports, Reviews, and Other Publications

Jennings, C., Cochran, J., Schwester, R., Morelan, I., & Gerard, D. (2023). Shared Services / Consolidation Feasibility Study for Fire and EMS Services: Boroughs of Haddonfield, Haddon Heights, and Barrington, New Jersey. Manitou, Inc.

Holzer, M., Schwester, R. (2020). *Instructor's Manual – Public Administration: An Introduction* (Third Edition). New York, NY: Routledge / Taylor & Francis Group.

- Second Edition (with Wexler, J.) (2016). New York, NY: Routledge / Taylor & Francis Group.

Schwester, R. (2017). The Uniform Shared Services and Consolidation Act of 2007: State of New Jersey. Prepared for Manitou, Inc.

Coate, D. & Schwester, R. (2014). Estimation of the Market Value for Three Plenary Retail Consumption Licenses and Two Plenary Retail Distribution Licenses. Prepared for Catellus Teterboro Urban Renewal, LLC.

Schwester, R. (2010). A Non-IG at AIG. *Association of Inspectors General Newsletter*. 7(2): 8.

Holzer, M., Carrizales, T., Schwester, R., Melitski, J., & Shick, R. (2007). Developing a Statewide 311 System in New Jersey: A Feasibility Study. Newark, NJ: National Center for Public Performance – E-Governance Institute, Rutgers University.

Holzer, M. & Schwester, R. (2006). Privatization and the Public Interest: Highway 407 Revisited. *Journal of Public Administration Research and Theory*. 16(3): 495-497.

Co-Investigator. (2005). Digital Governance in Municipalities Worldwide: A Longitudinal Assessment of Municipal Websites Throughout the World. Newark, NJ: National Center for Public Performance – E-Governance Institute, Rutgers University.

Contributor. (2004). Government Documents. In M. Holzer, A. Redding-Raines, and W. Yu (eds.), *Research and Information Resources for Public Administration* (pp. 152-169). New York: United Nations Public Administration Network; Washington, D.C.: American Society for Public Administration.

Holzer, M., Melitski, J., Fry, J., & Schwester, R. (2003). Comprehensive Analysis of the Management and Operational Effectiveness of the New Jersey Commission on Science and Technology. Newark, NJ: National Center for Public Performance, Rutgers University.

RESEARCH CONSULTANCIES

Fire / EMS Services Analysis

Fire and EMS Service Study: Troy, New York. (PI Charles Jennings, Manitou, Inc.), 2024.

Analysis of Fire Service Models, Demographics, and Fiscal Measures

Fire Services Study: Brookfield, Connecticut and Westland, MI. (PI Charles Jennings, Manitou, Inc.), 2023.

Analysis of Personnel Costs and Shared Service Models

Tri-Municipal Shared Fire Service and EMS Study Haddonfield, Haddon Heights, and Barrington, New Jersey. (PI Charles Jennings, Manitou, Inc.), 2023.

Interpreting The Uniform Shared Services and Consolidation Act of 2007: State of New Jersey

A Study of Shared Fire Services in Maplewood and South Orange, New Jersey. (PI Charles Jennings, Manitou, Inc.). 2017.

Data Collection and Statistical Analysis

Estimation of the Market Value of Retail Alcohol Consumption Licenses and Retail Alcohol Distribution Licenses.) (PI Douglas Coate, Rutgers University). Funded by Catellus Teterboro Urban Renewal, LLC, 2014.

Quantitative Survey Design and Random Probability Sampling

The Dynamics of Placemaking in the Contested City. (PI's Edward Snajdr and Shonna Trinch, John Jay College of Criminal Justice). Funded by the NSF, 2010-2011.

Probit Regression Model Specification and Analysis

Shared Police Services in New York. (PI James Melitski, Marist College). Funded by the New York Department of State – Office of Coastal, Local Government, and Community Sustainability, 2008.

Analysis of Best Practices

“11 Feasibility Study: State of New Jersey. (PI Marc Holzer, Rutgers University). Funded by the Alfred P. Sloan Foundation, 2007.

Development of Performance Measures

New Jersey Meadowlands Commission Comprehensive Action Plan. (PI Marc Holzer, Rutgers University). Funded by the State of New Jersey, 2006.

CONFERENCE SYMPOSIUM

Symposium Editor – *A Multidisciplinary Look at Critical Incident Analysis*, Academy for Critical Incident Analysis, John Jay College of Criminal Justice.
October 2009

COURSES TAUGHT

3-3 teaching load (3-4 prior to 2020)

Research Methods (*in class and online*)

Program Evaluation (*in class and online*)

Organization Theory and Management (*in class and online*)

Capstone Seminar (*in class and online*)

Leadership, Supervision, and Performance (*online*)

ONLINE CURRICULAR DEVELOPMENT

Developed Tutorials for MPA Research Methods Course, “Statistical Analysis Using Excel: Univariate, Bivariate, and Multivariate Analysis.” 2020.

Open Educational Resources Project (OER), MPA Program – Identified open-source reading materials for the Research Methods course for use in online and in-person modalities.

June-September 2018

Course Developer – Developed Course Modules for Online Delivery, “Research Methods.” John Jay Online Master of Public Administration Program, 2016.

Course Developer – Developed Course Modules for Online Delivery, “Public Service Measurement.” John Jay Online Master of Public Administration Program, 2016.

Course Developer – Developed Media Lectures for Online Delivery, “Research Methods in Public Administration.” National Online Master of Public Administration Program, John Jay College of Criminal Justice, 2009.

SERVICE

Self-Study Team, Undergraduate Public Administration Program
April 2020-February 2021

Deputy Director, Online Master of Public Administration Program – Public Policy and Administration
July 2017-May 2018

Member, Departmental Governance Committee
September 2016-May 2018

Member, Departmental Grade Appeal Committee
June 2017-May 2018

Comprehensive Exam Reader, Criminal Justice Doctoral Program in Policy, Oversight, and Administration (POA)
September 2012-May 2015

Member, Departmental Personnel and Budget Committee
June 2011-May 2013

Member, John Jay College Ad Hoc H1N1 Committee
September 2009-March 2010

Member, John Jay College Faculty Senate
September 2008-May 2011

Member, John Jay College Council
September 2008-May 2011

Faculty Advisor, National Honor Society for Public Affairs and Administration (*Pi Alpha Alpha*)
September 2008-December 2010

Doctoral Dissertation Committees:

Lawrence Kom, *Investigations of Fraud, Waste, Abuse, and Corruption in the Public Sector: A Survey of Organizational and Software-Based Aids and Obstructions*, September 2019.

Frank Chen, *Employment Duration and Attrition of Federal and State Inspectors General in the United States*. May 2019.

Jeanna Velechko, *The Influence of Grade Level Flexible Grouping on Reading Achievement*. October 2016 (outside reader for Seton Hall University, South Orange, NJ).

Editorial Board Member: *Public Performance & Management Review* (former), *Journal of Public Management & Social Policy* (former), *International Journal of Electronic Government Research* (current).

Manuscript Referee: Routledge (Taylor & Francis), Prentice Hall (Pearson), *Public Administration Review*, *Public Performance & Management Review*, *Traumatology*, *International Journal of Public Administration*, *Journal of Information Technology and Politics*, *Social Forces*, *Economic Development Quarterly*, *Journal of Sport and Social Issues*, *California Journal of Politics and Policy*, *Encyclopedia of Information Science and Technology*.