Dear Students,

Brightspace is Live!

We are writing to remind you that all John Jay courses are now in the Brightspace Learning Management System (LMS). John Jay students will only access Blackboard for fulfilling incompletes and compliance training such as SSPARC and the Cybersecurity course.

To access Brightspace:

- Navigate to https://www.cuny.edu/
- Select the Login drop-down menu, and click on Brightspace
- Use your CUNY Login credentials to log in

All John Jay students have been added to an updated "Are You Ready?" online workshop in Brightspace, an optional mini-course full of helpful resources that gives you a chance to get some hands-on practice with the new LMS. Completing "Are You Ready?" will take about an hour. We highly encourage you to spend some time testing out the space before you use Brightspace in your classes.

Brightspace looks different from Blackboard, but learning online stays the same. You'll find all the typical activities in an online course such as discussions, quizzes, assignments, announcements, and so on. To help you get started, the Department of Online Education and Support LMS Support team has curated training resources to help you become familiar with the most common learning activities in Brightspace. Training resources for Brightspace can be found on our website, https://www.jjay.cuny.edu/learning-management-system.

Brightspace Email, Announcements, and Notifications

Please note that although your CUNYfirst login information is shown as your email address in Brightspace, messages from Brightspace are forwarded to the preferred email address listed in your CUNYfirst account. Log into CUNYfirst to make any needed changes to your email address to ensure you receive course email, course announcements, and notifications from Brightspace. We strongly encourage all students to use campus email addresses within CUNYfirst. We cannot troubleshoot issues with non-campus email.

Additionally, you can customize the notifications you receive from Brightspace. **Please note that these notifications need to be manually selected in Notifications to receive important Announcements and Course Updates.** The Notifications Review widget on the Brightspace Home tab will show you which notifications you are currently receiving. Add additional notifications with these steps:

- Within Brightspace, click the Update your Notifications settings link in the Notifications Review widget OR click on your name in the top NavBar and select Notifications from the drop-down menu
- On the Notifications page, customize the notifications you wish to receive
- Click Save when you are done

The Pulse App: Stay up to date on the go!

The Brightspace Pulse app can be used to access your courses and receive notifications on a mobile device. To download the app, visit https://apps.brightspace.com/pulse/launch. After installing the app on your mobile device, follow the instructions below:

- Open the Pulse App
- Search for City University of New York
- On the CUNY Login page, use your CUNY Login credentials

Have a question or want more info? Please check our LMS transition website at https://www.jjay.cuny.edu/learning-management-system or email LMS.student@jjay.cuny.edu!

Looking forward to great things this summer!

Sincerely,
Helen Keier, Director for Learning Management Systems, Department of Online Education and Support
Danielle M. Officer, Interim Assistant Vice President and Dean of Students