

John Jay College of Criminal Justice Website Redesign Project Status Update

November 16, 2022



John Jay College Website Redesign Project— Project Overview

PROJECT OVERVIEW

- New website supporting College's mission and better serve its students, faculty, staff, alumni, and prospects
- Portage/OPIN to provide a new CMS, with necessary services to configure and customize the CMS

PROGRESS & UPCOMING ACTIVITIES

Progress in the Current Reporting Period

- Design for new content type pages outlined. Design updates in progress
- Design update estimate in progress
- Environment and Drupal 9 instance completed
- Initiated development workflow
- Design updates to existing designs for new content type pages in progress
- Design update Change Request (CR) estimate in progress

Planned for the next Reporting Period

- JohnJ Review of new Design & Signoff
- Initiate Development awaiting Design Signoff
- Initiate Migration awaiting Design Signoff

PRIORITY ISSUES & KEY RISKS

Priority Issues

Addition of design work not originally planned has caused additional activities needing to be completed prior to starting the project scope. Design updates and CR estimate for new work current in progress. Target Nov 18th to complete

Key Risks

 Turnaround for signoff of Design updates and CR estimate – if signoff is delayed, development and migration cannot proceed, causing overall timeline of project to be impacted

PROJECT STATUS

| Overall Status | Risk | Budget | Schedule | Scope |
|----------------|------|--------|----------|-------|
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| Overall Status: Schedule/Scope | Budget Status: on target, awaiting Design |
|---------------------------------------|---|
| Risk Status: Design changes now known | Schedule Status: Design review and update |
| | Scope Status: Design updates needed |

CURRENT SCHEDULE & MILESTONES

| | Target Start | Target Finish | Status |
|---|--------------|---------------|----------|
| Environment Setup - server setup and Pantheon sandbox | Oct | Nov | Complete |
| Design Updates & Estimate | Nov 2 | Nov 18 | Pending |
| Design Signoff | Nov 21 | Nov 25 | Pending |
| Initiate Development | Nov 28 | | Pending |
| Migration of existing content | Dec 5 | Dec 16 | Pending |
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Backup



Milestones

| Ref# | Description | Task Details (Deliverables) |
|-------------|---|---|
| Milestone 1 | Product Initiation, Planning & Success Metrics | Product Initiation Project Initiation Discovery Sessions Project Planning |
| Milestone 2 | Development/Coding | Drupal Technical Specification, Security, Navigation, Article, Basic Page, Landing Page, Alert, Course, Event, Program, Resource, Staff, Search, Forms |
| Milestone 3 | Template Assignment | Page Scaffolding (Placement of Blocks, Navigation, etc.) |
| Milestone 4 | Content Review / Writing / Editing / Population & Multimedia Selection | Content Strategy Create Core Content Strategy Statement Identify Content Pillars/Messaging Framework Identify priority content and hierarchy Writing and Content Creation SEO |
| Milestone 5 | Migration | Create content records (up to 4000 pages) |
| Milestone 6 | Testing | Content Testing Accessibility Testing Search Engine Optimization Testing System Integration Testing |

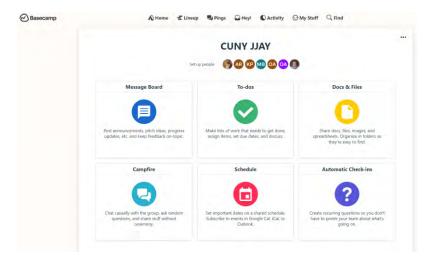
| | | Client Acceptance Testing |
|-------------|----------|---|
| Milestone 7 | Training | Content Publisher Training |
| Milestone 8 | Launch | Deployment to Production |
| Milestone 9 | Support | Year 1 Support (Paid Annually in Advance) Discount (\$10,000) |



Project Management

1. Project Management Tools

- Share written information, collaborate & ask questions Basecamp
 (Portage & CUNY John Jay team members)
- Project Schedule & updates on Overall Team project activities Basecamp
- Portage specific work activities Portage internal Jira board



2. Project Touchpoints – utilize Teams for meetings

- Management Touchpoint Weekly
- Discovery Sessions Recommend 1-2 sessions
- Working Sessions & Demos Adhoc (team to determine during life of the project)
- Training Sessions TBC





Project Overview

- Recently, the John Jay College of Criminal Justice determined that a new website was required to serve its students, faculty, staff, alumni, and prospects.
- The website will support the mission of the College, to prepare students to make a difference for themselves and others and to transform ideas into social action and leadership.
- To solve these challenges, Portage will provide John Jay College with a new content management system. Our delivery teams will provide the necessary services to configure and customize the content management system on behalf of the client.



Core Team Members

Portage CyberTech

- VP Delivery Erika Macphee
- Sr Delivery Manager Kathleen Pluzak
- Delivery Manager Elaine Scovill
- Product Owner Adrian Rylski
- Content Creation- LeeEllen Carroll
- Drupal Developers Ashley Rosecrans, Hardik Patel & Naresh Bavaskar

CUNY – John Jay College of Criminal Justice

- Program Manager/Chief Communications
 Officer Kira Poplowski
- Web Manager Mandy Meng
- Web Manager Asst Anh Pheng
- Creative Director Laura Devries
- Procurement Officer Dan Dolan

