Dear Students,

Welcome to the Fall 2020 semester!

I want to acknowledge how much your college experience has changed and commend you for adapting to our new learning mode. Your determination to continue your education is admirable. The Division of Enrollment Management and Student Affairs (EMSA) is operating remotely.

As President Karol Mason and Registrar Daniel Matos shared in their recent messages, most Fall semester classes will be conducted online.

A few important topics as you begin the semester:

1. **Coursework:** If you cannot find your course information online, contact your professors first. If you cannot reach your professor, contact the chair of the department. Click [here](#) to find department chairs.

2. **Technology:** If you experience technical issues, please contact the DoIT Helpdesk at [helpdesk@jjay.cuny.edu](mailto:helpdesk@jjay.cuny.edu). The College offers a laptop loaner program. All laptops should be requested and picked up on campus by appointment only.

3. **Enrollment Management / Student Affairs Department Contacts:** I highly recommend you review the contact lists below. In the event you do not get a response to your questions/concerns, please email me at [ehartigan@jjay.cuny.edu](mailto:ehartigan@jjay.cuny.edu) or text me at 917-415-0569. I am here to help.

I wish you a successful Fall 2020 semester – and sincerely hope to see you on campus soon!

Sincerely,

Ellen Hartigan

---

**Enrollment Management / Student Affairs Departments**
Graduate Admissions:
- Text: 929-242-7347
- E-MAIL: graduateadmissions@jjay.cuny.edu
- Virtual Meet & Greet Zoom sessions with a Graduate Counselor are available Monday through Thursday: 10:00 am – 12:00 pm. [Click here.]

Undergraduate Admissions:
- TEXT: 929-229-1476
- E-MAIL: admissions@jjay.cuny.edu
- Virtual Meet & Greet Zoom sessions with an Undergraduate Counselor are available Monday through Friday: 1:00 pm – 2:00 pm: [Click here.]

Athletics: For updates on intercollegiate and intramural programs: [Click here.]
- Instagram
- Twitter

Center for Student Involvement & Leadership (CSIL): Offers a wide array of programming focused on engagement, leadership, community building and diversity and inclusion.
- CALL: 212-237-8698
- E-MAIL: csil@jjay.cuny.edu
- Instagram

The Children’s Center: Provides childcare service to student parents, faculty and staff in the context of quality care and education for young children.
- E-MAIL: ChildrensCenter@jjay.cuny.edu

Counseling Services Center: Supports your emotional wellness.
- CALL: 212-887-6239
- E-MAIL: Dr. Gerard Bryant ([gwbryant@jjay.cuny.edu](mailto:gwbryant@jjay.cuny.edu)) or Dr. Cory Head ([chead@jjay.cuny.edu](mailto:chead@jjay.cuny.edu))

The Dean of Students’ Office: Helps with a variety of issues, including responding to concerns and complaints, dean’s certification for jobs and graduate school.
- CALL: 212-237-8211
- E-MAIL: deanofstudents@jjay.cuny.edu
**Emergency Funds Program:** Assists eligible students coping with unexpected financial hardship to continue their education at John Jay College.

- **To apply:** [Click here](#)

**The Financial Aid Office:** Awards and administers financial assistance to John Jay students. This includes all federal (Pell) and state grant programs (TAP), federal direct, PLUS and private loans, federal work study, the GI Bill and other military benefits and various state, city and college scholarships.

- **CALL:** 212-663-7867
- **E-MAIL:** [financialaid@jjay.cuny.edu](mailto:financialaid@jjay.cuny.edu)

**Health Services:** Addresses the physical, emotional and social wellbeing of students through accessible, high quality, cost effective health services and activities.

- **HOURS:**
  - Monday & Thursday 9:00 am – 5:00 pm
  - Tuesday & Wednesday 9:00 am – 6:00 pm
  - Friday 9 am – 3 pm
- **CALL:** 212-237-8052
- **E-MAIL:** [healthoffice@jjay.cuny.edu](mailto:healthoffice@jjay.cuny.edu)
- For clinical service, set up a virtual appointment by emailing the Nurse Practitioner (NP) your telephone number. **E-MAIL:** [np@jjay.cuny.edu](mailto:np@jjay.cuny.edu)

**The Immigrant Student Success Center:** Provides legal services, deportation defense, share scholarships and fellowships opportunities, post-graduate support, and mental health workshops for undocumented students. Contact Interim Specialist, **Denise Vivar:**

- **CALL:** 212-887-6248
- **E-MAIL:** [dvivar@jjay.cuny.edu](mailto:dvivar@jjay.cuny.edu)

**International Student & Scholar Services (ISSS):** Serves as the primary campus resource on immigration matters pertaining to the F and J visa programs and ensures college’s compliance with federal regulations established of these visa categories. Contact Deputy Director, **Inga Mezale:**

- **CALL:** 646-781-5214
- **E-MAIL:** [imezale@jjay.cuny.edu](mailto:imezale@jjay.cuny.edu)

**Jay Express:** Serves as a one stop shop for students’ enrollment needs:
**HOURS:** Visit the [Jay Express webpage](#) for current Call Center hours and Zoom appointment schedules.
- CALL: 212-663-7867
- E-MAIL: jayexpress@jjay.cuny.edu

**JJC Food Pantry:** Supports students and their families facing food insecurity. Manages the on-campus food pantry and the breakfast & lunch snack station, including the distribution of fresh fruits and vegetables. Oversees supplemental food card programs.
- **HOURS:** Monday through Wednesday 10:00 am – 3:00 pm.
- **E-MAIL:** JJCFoodBank@jjay.cuny.edu

**Military and Veteran Services:** Provides help for veteran, military and military-related student FIRST CONTACT college and personal support, assistance, questions, concerns and referral. Contact Richard (Dick) Pusateri, Military and Veteran Services Manager.
- **CALL:** 929-273-0682 Google Voice
- **E-MAIL:** rpusateri@jjay.cuny.edu
- **Facebook**

**The Office of Accessibility Services (OAS):** Ensures students with disabilities have equal access to all college academic programs, services, and activities and helps students obtain appropriate accommodations and services.
- **CALL:** 212-237-8031
- **E-Mail:** accessibilityservices@jjay.cuny.edu

**The Office of Community Outreach and Service Learning (COSL):** Helps translate your passion for service into meaningful action in the world. Contact: Declan Walsh, Director.
- **CALL:** 212-484-1180
- **E-MAIL:** dwalsh@jjay.cuny.edu

**The Office of Residence Life:** John Jay's Residence at the New Yorker Hotel offers a welcoming, home-like atmosphere with fully furnished accommodations conveniently located just 15 minutes away from campus. Contact Jessica Carson or Michael Littlejohn.
- **CALL:** 212-393-6339

**The Office of Special Academic Sessions:** Available to address your questions and concerns regarding taking a Summer and/or Winter Session course.
- **E-MAIL:** summer@jjay.cuny.edu or winter@jjay.cuny.edu
**Office of Testing and Evaluation:** Assists with transfer course evaluation needs.
- **CALL:** 212-237-8108
- **E-MAIL:** testing@jjay.cuny.edu

**Student Transition Programs:** Manages new student activities, including orientation, Weeks of Welcome, convocation and family / parent programming.
- **CALL:** 646-557-4888
- **E-MAIL:** orientation@jjay.cuny.edu

**The Urban Male Initiative:** Provides academic and social support for students of color. Offerings include mentoring, socio-emotional programming and resources essential to your academic success!
- **CALL:** 644-557-4557
- **E-MAIL:** umi@jjay.cuny.edu
- **Instagram**

**Women’s Center for Gender Justice:** Promotes gender equity, LGBTQ+ rights, anti-violence education, and reproductive justice through educational programming, counseling and activism.
- **CALL:** 212-237-8184
- **E-MAIL:** womenscenter@jjay.cuny.edu
- **Instagram**
- **Twitter**
- **Facebook**