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March 21, 2020

TO: The John Jay College Community

RE: Coronavirus Update in Support of Governor Cuomo's New York State on PAUSE executive order

Just a few days ago, we transformed into an institution with a distance-learning model from a College offering on-campus education. Incredibly, this was accomplished in just over a week. Our innovative faculty reconfigured their courses to a distance-learning platform. Our resilient students adapted to actively participate in using new technologies. Our dedicated staff are working remotely to make sure we continue to provide the critical services that support our students. And our essential staff members, especially in Facilities, DoIT, and Public Safety, are ensuring that our campus stays clean and protected. I couldn't be more proud of your commitment to our mission and common purpose. Each and every one of you gives me inspiration and strength.

Because of your efforts, we are ready to respond to Governor Cuomo's New York State on [PAUSE](#) executive order. As Chancellor Matos Rodríguez indicated in his latest message, **effective Monday, March 23**, access to the John Jay campus will be restricted except for essential staff. The Library and Computer Labs will be closed, but there will be limited access to the following essential services:

- **Food Pantry** will remain open on Tuesdays and Wednesdays from 9:00 a.m. to 3:00 p.m. Please contact maclarke@jay.cuny.edu or nacevedo@jjay.cuny.edu with any questions.
- **Children's Center** will remain open Monday–Thursday from 9:00 a.m. to 5:00 p.m.; Friday from 9:00 a.m. to 3:00 p.m. for those currently enrolled and in need of this service.
- **Loaner laptops:** Students who are in need of a loaner laptop should make sure to request an appointment to pick up a loaner by emailing the DoIT Helpdesk at helpdesk@jjay.cuny.edu. All laptops should be requested and picked up on campus by appointment only, **no later than Tuesday, March 24**.

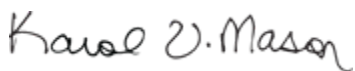
All other offices and services will be open and operating remotely, including the Wellness Center that

has transitioned to telecounseling. If you are in crisis and need to speak to a counselor, please email Cory Head at thead@jjay.cuny.edu between the hours of 10:00 a.m.-6:00 p.m. If it is after hours, please contact Public Safety at 212-237-8888. You can reach our other campus offices using this handy guide to their [contact information](#). If you have specific questions, please email AskJohnJay@jjay.cuny.edu. Please continue to visit the [CUNY website](#) and John Jay's [College website](#) for the latest and most accurate information and resources.

As the Chancellor reminded us: "The message to all of us now is the same: Act as if you have been exposed, stay home, and monitor for symptoms. To do our part to protect the most vulnerable members of our community, all of us should stay at home as much as possible."

During these fast-changing and uncertain times, I also want to encourage you to practice good self-care to reduce risk and anxiety. Nothing is more important than your health and wellbeing, and we want to do everything we can to support you and keep you safe.

Thank you,



Karol V. Mason
President

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