March 19, 2020

Dear John Jay Graduate Students,

Welcome back to the Spring 2020 semester at John Jay College! While most of us are trying to figure out how we are going to manage our everyday lives during these troubled times, I want to let you know that John Jay faculty and staff have been hard at work trying to transition all courses into a remote format in just 5 days. Their efforts reflect their commitment to your success.

I hope you have heard from all your professors. If not, please reach out to them now. If you are having trouble getting in contact with them, please reach out to your program director or to my office (graduatestudies@jjay.cuny.edu). Also, it is really important that you use your John Jay email to communicate. That is where you will receive most course and program information and, when you send from that account, faculty and staff know you are a real John Jay student.

Here are some links that might be useful:

1. Using John Jay email
2. Tips to succeed in an online course
3. Using Blackboard in this transition
4. Blackboard Inquiries: blackboardstudent@jjay.cuny.edu or call 212-484-1197
5. Online Library Resources
6. Create your own FREE Zoom account and host live video chats with your classmates
8. Wellness Center at John Jay and other life support for students

Please be patient with yourself and those around you. This is a difficult time for
everyone and it may take some time for everyone, students and faculty, to adjust
to this necessary shift to distance-learning. We know you can and will succeed.
Your faculty, program directors and Graduate Studies staff are here if you need us.

Sincerely,

Avram S. Bornstein, Ph.D.
Interim Dean of Graduate Studies