The office of student services processes over 100,000 student transactions per year focused on all aspects of our incoming and current students' lives.

Visit our website to learn more:
www.jjay.cuny.edu/student-resources
ADMISSIONS/BURSAR/FINANCIAL AID

ADMISSIONS: For students seeking support regarding applying, transferring, and visiting John Jay.
212-237-8868 | admissions@jjay.cuny.edu | NB, L.64

BURSAR: For students who have questions about paying their tuition, collections information, or if they have a “Bursar” hold. The Bursar is the office that manages students’ financial accounts (not financial aid).
212-237-8555 | bursar@jjay.cuny.edu | NB, L.70

FINANCIAL AID: For students that have questions about their financial aid and/or about using grants, scholarships, loans, and federal work-study opportunities.
212-237-8149 | financialaid@jjay.cuny.edu | BMW, 607

JAY EXPRESS CALL CENTER: One Stop Center that can answer questions and provide transactional services for Registrar, Financial Aid, Admissions, some Testing and Bursar issues.
212-237-8866 | admissions@jjay.cuny.edu | NB, L.64

WELLNESS CENTER/EMERGENCY SUPPORT

FOR PUBLIC SAFETY ISSUES AND MEDICAL EMERGENCIES ON CAMPUS, DIAL EXT. 8888 WHICH RINGS AT ALL PUBLIC SAFETY LOCATIONS.

SINGLE STOP, EMERGENCY FUNDING AND FOOD BANK: For students who are struggling with food insecurity or need emergency funds. There is a food bank and several emergency funding options (including grants, metro cards, and food vouchers) which are provided to students in need. Additional services include seasonal tax prep, financial counseling, and legal aid support.
212-897-0212 | singlestop@jjay.cuny.edu | NB, L.68.00

WELLNESS CENTER: For students who need resources to support their holistic wellness, the Wellness Center provides a spectrum of services including personal and group counseling, a full-time nurse, health testing and resources.
212-237-8111 | counseling@jjay.cuny.edu | NB, L.68.00

TECHNOLOGY ISSUES

DO IT HELP DESK: For students seeking technological support such as access to e-mail, CUNYFirst/CUNYPortal, network/wireless connectivity and server issues.
212-237-8200 | helpdesk@jjay.cuny.edu | NB, L2.73.00

COMPUTER LAB SERVICES: For students who need access to on-campus computers, printing and scanning services, online tutorials and applications. There is also a student laptop loan program for limited short-term use.
212-237-8047 | CLS8@jjay.cuny.edu | NB, L2.72.00

ACCESSIBILITY AID/TOURING

ePORTFOLIO PROGRAM: For students working on academic or professional ePortfolios, offers include workshops and one-on-one support for ePortfolio creation and maintenance.
212-237-8974 | eportfolio@jjay.cuny.edu | NB, L.73.00

PRE-LAW INSTITUTE/POST-GRADUATE OPPORTUNITIES: For students who have questions about entering law school, the legal profession, graduate school or other academic opportunities such as fellowships and scholarships.
646-557-4804 | pli@jjay.cuny.edu | NB, L.66.00

CAREER SERVICES/PLANNING

CENTER FOR CAREER AND PROFESSIONAL DEVELOPMENT: For students seeking support and resources to cover their career development needs: career counseling, job search assistance, resume and cover letter review, graduate school planning, job and internship fairs, workshop series, career panels, and employer information sessions.
212-237-9754 | career@jjay.cuny.edu | NB, L.72.00

ACCESSIBILITY SERVICES: For students who need to obtain appropriate accommodations, assistive services and information related to documented disabilities.
212-237-8031 | accessibilityservices@jjay.cuny.edu | NB, L.66.01

IMMIGRANT STUDENT SUCCESS CENTER: For students, particularly immigrant students, seeking holistic support. The Center can refer these students to the appropriate John Jay, CUNY, or external resources as needed.
212-897-9246 | ccarvajal@jjay.cuny.edu | NB, L.2.69.11

JOHN JAY MERCHANTISE: For students who want to order John Jay branded merchandise, including caps, T-shirts, hoodies, mugs, etc.
www.jjay.cuny.edu/john-jay-merchandise

STUDENT SUPPORT CENTERS/SERVICES

ACCESSIBILITY SERVICES: For students who need to obtain appropriate accommodations, assistive services and information related to documented disabilities.
212-237-8031 | accessibilityservices@jjay.cuny.edu | NB, L.66.01

IMMIGRANT STUDENT SUCCESS CENTER: For students, particularly immigrant students, seeking holistic support. The Center can refer these students to the appropriate John Jay, CUNY, or external resources as needed.
212-897-9246 | ccarvajal@jjay.cuny.edu | NB, L.2.69.11

STUDENT HOUSING: For students who need housing options, the College offers residence living at the New Yorker, which allows students to be close to campus and get more involved in campus events and community outreach programs.
212-393-6339 | rhps@jjay.cuny.edu | NB, L.71.04

WOMEN’S CENTER FOR GENDER JUSTICE: For students who are seeking, or in need of, a space that provides educational programming, counseling and activism centered around gender equity, LGBTQ rights, anti-violence education and other issues that promote gender equality.
646-557-4535 | womenscenter@jjay.cuny.edu | NB, L.76.00

*Please note that this is not an exhaustive list of all John Jay resources, but a shortened version of resources that students may need to find.