

Commencement and Graduation FAQs

What is difference between graduation and Commencement?

Graduation refers to the process of applying for completion of your degree/certificate program with the Registrar. **Commencement** refers to the actual ceremony.

Yearbook

Is it too late to be in the yearbook?

Yes, the deadline to be in the yearbook was February 13th. However, you can still get your photo taken and purchase it through Thornton Studios by calling them at 212-647-1966.

I don't want to be in the yearbook, but I still want to take graduation pictures.

For information about taking graduation pictures contact Thornton Studios at 212-647-1966.

Diplomas

When will my diploma be ready?

Diplomas are ready about three months after your degree has been conferred. You will be notified by email as soon as it is ready for pick up. Notifications will be sent to the email listed as your preferred email in CUNYFirst so make sure it is updated!

How will I receive my diploma?

Diplomas will be available for pick up three months after your degree has been conferred. If you would like diplomas mailed, you can make arrangements with Jay Express by calling 646-781-5081, visiting in person or emailing Jayexpress@jjay.cuny.edu.

I graduated in 2014 (or earlier) how do I get my diploma?

You can pick up your diploma at Jay Express or make mailing arrangements with them by calling 646-781-5081, visiting in person, or emailing jayexpress@jjay.cuny.edu.

What name will appear on my diploma?

The name on your diploma will be what appears on your *CUNYFirst* record. Any name change must be officially changed at Jay Express. For updates, please visit or contact Jay Express at Jayexpress@jjay.cuny.edu or call 646-781-5081. Updates must be done before the end of the semester in which you are expected to finish. Requests made after the diploma is printed will incur a \$30.00 fee.

[MarchingOrder](#)

[What is MarchingOrder?](#)

MarchingOrder is a software that personalizes the Commencement ceremony experience. When you walk across the stage, your name and major will be displayed on a large television screen. Aside from displaying your name on the screen during the ceremony, MarchingOrder is also the vendor that is managing the commencement ticket request process for you and your guests.

[I am not able to register for MarchingOrder. Why is that?](#)

Currently, MarchingOrder is open to **Summer or Fall 2018 graduates** and **Winter 2019 graduates**. **Spring 2019 graduates** will be invited to MarchingOrder in **mid-April**. If you are taking 2 courses or less and graduating in the summer, you will be invited to MarchingOrder only if you enrolled for your summer course(s) and applied for graduation **before May 1st**.

Note: you only get this email to your *preferred CUNYFirst* email address, after you have applied for graduation, AND been certified by the registrar's office to participate in the commencement ceremony.

[How do I register for MarchingOrder?](#)

To register for MarchingOrder follow the link you were emailed, or register as a new user at <https://jjay.marchingorder.com/#/>. You will be prompted to log in with the email listed as your preferred CUNYFirst email.

[Commencement Ceremony Tickets](#)

[How do I get tickets for my Commencement ceremony?](#)

Commencement ceremony tickets are available online through MarchingOrder. Once you register with MarchingOrder, you can claim up to six (6) tickets.

[I logged out of MarchingOrder without printing my tickets. How do I claim them?](#)

You can always log back in to your MarchingOrder account to re-print tickets. Each ticket has its own unique barcode, so make sure you print all your tickets separately.

[I registered for MarchingOrder but I still haven't received my Commencement ceremony tickets. Why?](#)

Commencement ceremony tickets are available online via MarchingOrder. To claim tickets, you must print them out from MarchingOrder using your log in. Your tickets can also be emailed to your guests through your MarchingOrder profile.

[What if I want need than six \(6\) tickets?](#)

After all graduates claim their tickets, an email will be sent out by MarchingOrder letting all eligible graduates know of availability. Once the email goes out, you can request additional tickets. The amount of extra tickets will depend on availability and is not guaranteed.

For any other questions about graduation and commencement, please email us at: graduation@jjay.cuny.edu

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[Commencement](#)

[When is Commencement?](#)

The Commencement ceremony will take place **May 29, 2019** at the Louis Armstrong Stadium at 10:30 am or 3:30 pm. The ceremony you attend depends on your major. To find out which ceremony to attend, please look up your degree program at:

<http://www.jjay.cuny.edu/commencement-ceremony-information>

[I have more than one major. Which ceremony do I participate in?](#)

Your ceremony is chosen based on your primary major. If your primary major is forensic psychology, and your second major is dispute resolution, you will participate in the ceremony with forensic psychology.

Tip: Your primary major is the major you applied to graduation for.

[Can I participate in the Commencement ceremony?](#)

To participate in the ceremony, you must first apply for graduation before the deadline of each term. If you have issues registering for graduation, please visit or contact the registrar's office at 212-663-7867, or email them at registrar@jjay.cuny.edu to confirm your eligibility.

[I need accessibility services on the day of Commencement.](#)

If you are a John Jay student in needs of accessibility services, please contact Nadia Griffith-Allen at 212-237-8119 or ngriffith@jjay.cuny.edu **ASAP**. If your guests are in needs of accessibility services, please make sure to note that when you are registering for Commencement through MarchingOrder.

[Am I eligible to apply for graduation \(program completion\)?](#)

To determine eligibility for *graduation* (program completion), please contact the registrar's office at 212-663-7867, visit or email registrar@jjay.cuny.edu.

[I have one or two more classes left in the summer term. Can I still participate in the commencement ceremony?](#)

If you have 2 courses or less left to complete your program, you may be eligible to participate in the Spring commencement ceremony. **Make sure you enroll for your final summer course(s) then apply for graduation before May 1, 2019.**

If you have more than 2 courses to finish your program, you are not eligible participate in this year's ceremony and will be scheduled to participate next year.

[Honors Information](#)

When/how will I receive my honors cords?

Honors cords will be distributed at *Grad Salute* on **Wednesday, May 15, 2019**. For more information on Grad Salute and other commencement week events, please visit

<https://www.jjay.cuny.edu/commencement-events>

How will I know that I am graduating with honors?

You should be receiving an email from the Registrar's Office informing your eligibility. You will also be able to confirm and pick up cords during Grad Salute **on May 15, 2019**.