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EDUCATION

Rockefeller College of Public Affairs and Policy, SUNY Albany (1994)
Masters, Public Administration

Rhode Island College, Providence, Rhode Island (1992)
Bachelors, Political Science and English

EXPERIENCE:

John Jay College of Criminal Justice, NYC (2014 - Present)

Adjunct Faculty Lecturer, Dispute Resolution Center/Sociology Department

- Create curriculum and deliver course on sociological implications of conflict; analyze and explore models and strategies for constructive dialogue
- Instruct students in analysis of experiences, observations and opinions of conflict within context of reading materials, class discussion and written materials
- Counsel students on strategies for managing interpersonal conflicts

New York State Unified Court System, Brooklyn, NY (2002 - 2011)

Director, Court Dispute Referral Center (Brooklyn Criminal Court)

- Directed court-referral program that assessed civilian-initiated complaints from approximately 4000 clients in Brooklyn annually
- Collaborated with Brooklyn District Attorney's Office in assessing domestic violence cases for prosecution of stalking, menacing and harassment complaints
- Worked with local judiciary and victim advocacy organizations to assess, enforce new legislation regarding intimate partner violence
- Referred victims of domestic violence for assistance with NYPD, D.A., counseling and safety planning

Community Mediation Services, Inc., Jamaica, NY (1995 - 2002)

Associate Director, Queens Mediation Network (QMN) (1999 - 2002)

- Assisted in management, staff development of 5 ADR programs that generated 2500 cases annually
- Supervised roster of 50 mediators; developed performance evaluation tools to rate specific skill sets
- Co-wrote RFP response for community mediation grant award of \$500,000

Program Director, QMN Victim Offender Youth Mediation Project (1998 - 2002)

- Drafted and secured grant funding for restorative justice project from Bureau of Justice Assistance and NYS Crime Victims Board
- Oversaw Project budget for specialized training, conferences and promotional production expenses

- Supervised team of Network staff to facilitate assistance from FEMA and local agencies to family members of 9/11 attack victims

CDRC Site Intake Coordinator, QMN (Queens Criminal Court) (1995 - 1998)

Screened, evaluated and referred cases for mediation and other public programs